

Lakshmi Narasimha Dora Karri

Junior Engineer



1 Year 10 Months



(+91) 9110594842



karridorakln@gmail.com



Profile Summary

Human Resources professional in training, currently pursuing a Master's in Human Resource Management (MHRM). Strong understanding of HR operations, recruitment, labor laws, and organizational development. Holds 1 year and 10 months of experience in software testing for web and mobile applications. Looking to combine technical background and HR knowledge to support organizational goals and employee development.



Education

MBA/PGDM, 2025

Gayatri Vidya Parishad College for Degree & P.G. Courses, Visakhapatnam

B.Sc, 2021

Andhra University

12th, 2018

Andhra Pradesh, English

10th, 2016

CBSE, English



Work Experience

Nov 2022 - Nov 2023

Junior Engineer

Soft Tech Network Pvt Ltd

Skilled Test Engineer ensuring software quality for online & mobile apps. Proficient in Jira, test case design, execution, defect reporting. Database & exploratory testing, integration, regression, team collaboration, and process improvement.

* Ensured seamless functionality for web and mobile applications by identifying critical issues and resolving them effectively.

* Conducted end-to-end testing, ensuring applications met both functional requirements and user expectations.

Oct 2021 - Jul 2022

System Administrator

Shro Systems



Key skills

- Leadership
- HRMS
- Labour Laws
- Organizational Development
- Automation Testing
- SDLC Life Cycle
- Communication Skills
- Analytical Skills
- Problem Solving
- MS Office
- Excel
- Organizational Behavior
- Team Management



Personal Information

City Visakhapatnam

Country INDIA



Hobbies

- Story Writing
- Video editing
- Cooking



Languages

- English
- Hindi
- Telugu
- kannada



Social links

<https://www.linkedin.com/in/lakshmi-narasimha-dora-karri/>

Roles and responsibilities are mentioned below.

- Contacting user to identify the issue and assign the task to respective person
- Trouble shoot the system and Issue log record and status update record monitoring
- Monitor the tickets that are transferred to the GSD BIN
- Training to new users about VPN and IT helpdesk operations like GSD Bin
- Worked on applications like Office365, ZOOM, Z-scaler, Cisco any connect, Browser Main Menu (BMM) configuration and jabber configuration.



Internship

1 Months

Human Resource

Internz Learn

Proactive Human Resources intern with experience in HR live projects at Internz Learn. Gained expertise in hiring processes, resume writing, and technical skills through practical applications and case studies. Known for contributing valuable insights, meeting deadlines, and adapting quickly to dynamic work environments.

45 Days

Talent acquisition & Training

MSN laboratories

*Utilized Google and LinkedIn for candidate sourcing, as well as established partnerships with colleges for organizing campus drives across Andhra Pradesh and Telanga

*Conducted campus drives in various locations

*Selected suitable candidates during the campus drives and issued offer letters which helps to get hands on experience in Recruitment process



Projects

727 Days

ENZON Services

ENZON allows its customers to find the high-quality services across categories such as Salon, Appliance repair, grocery etc., Which gives access to the most reliable and well-trained professionals for the services our customers seek. It allows End-users and Providers to use Mobile application and Administrators in Web Application.

17 Days

HR Management

Conducted an in-depth study of HR functions at BHEL, Visakhapatnam, including manpower planning, recruitment, training, and performance appraisal systems. Explored HRIS for data management and ISO certification processes through Total Quality Management. Gained practical exposure to safety policies, and employee engagement.



Certification

- Agile methodology virtual experience program by cognizant
- ChatGPT for HR

- Human Resource by Internz Learn (Valid upto August 2024)