

E. VIJAY KUMAR

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📍 Udayagiri, S.R. Puram Mandal, Nellore (Dist.), Andhra Pradesh, India

CAREER OBJECTIVE

Aspiring to join a progressive organization that offers opportunities for career advancement and professional development, where I can contribute effectively while enhancing my technical skills and domain expertise.

EDUCATIONAL QUALIFICATIONS

Degree / Certificate	Institution	University / Board	Year	Percentage / CGPA
MCA (Master of Computer Applications)	Yogi Vemana University, Kadapa	Yogi Vemana University	2018	80%
B.Sc. Computers	Mekapati Rajmohan Reddy Degree College, Udayagiri	Vikrama Simhapuri University	2014	62%
Intermediate (MPC)	State Board of Intermediate Education, AP	2010	55%	
SSC	State Board of Secondary Education, AP	2008	58%	

ABAP Skills

ABAP DATA Dictionary

- o Strong conceptual knowledge of modularization techniques
 - o Strong knowledge of Module pool programming
 - o Good knowledge on Smart Forms
 - o RFC & BAPI
 - o Reports: Classical ALV & Oups ALV
 - o Enhancement Techniques (BADI, Customer Exits, Enhancement Frame work)
 - o ALE IDoc's
 - o Good knowledge of ABAP application debugging
 - o LSMW Tool
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CORE STRENGTHS

- Quick learner with strong analytical and problem-solving abilities
- Adaptable and proactive team player
- Excellent communication and interpersonal skills
- Willingness to take ownership and responsibility in dynamic environments

OO-ABAP Skills

o Strong knowledge on Object Oriented Programming

Fico Hana skills

SAP S/4HANA Implementation
SAP FICO Configuration
Data Migration & Integration
ABAP Programming
SAP Analytics Cloud (SAC)
Project Management & Agile Methodologies

Java technologies-j2se j2ee oracle 11g

PROFESSIONAL EXPERIENCE

Insurance Operations – Bajaj Allianz General Insurance Co. Ltd (2+ Years) Relationship Management All Vertical -Operations

Responsibilities:

- **Policy Administration:** Handled processing of travel insurance applications, amendments, and cancellations.
 - **Client Support:** Advised clients on coverage, exclusions, and claim procedures; assisted in claim filing.
 - **Regulatory Compliance:** Ensured compliance with IRDAI and internal guidelines; maintained proper documentation for audits.
 - **Stakeholder Coordination:** Acted as liaison between travel agents and insurance providers; resolved escalations effectively.
 - **Sales Enablement:** Promoted add-on insurance products; collaborated with sales for bundled offerings.
 - **Reporting & Analysis:** Generated performance reports and insights to enhance customer satisfaction and efficiency.
 - **Training:** Conducted knowledge sessions for junior staff on insurance workflows and policy updates.
 - **System Operations:** Maintained records using CRM platforms and reservation systems with high data accuracy.
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ACADEMIC PROJECT

Project Title: Operation Support System

Domain: Software Engineering

Environment: Java, JSP, Tomcat 8.x, MySQL, SQL Server, JDK 1.6

Team Size: 6

Role: Developer – UI & Backend

Project Overview:

Developed a web-based Operations Support System for Managed Network Services. The system facilitated daily operational activities like customer order fulfillment, device monitoring, inventory tracking, and RMA processing. Key modules included UI development, backend integration, automated issue handling, and reporting.

PERSONAL DETAILS

- **Date of Birth:** 05-Aug-1993
 - **Gender:** Male
 - **Marital Status:** Single
 - **Nationality:** Indian
 - **Languages Known:** English, Telugu
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DECLARATION

I hereby declare that the information provided above is true and accurate to the best of my knowledge and belief.

Place: Hyderabad India

Vijay Kumar Erla.