

TARUN KUMAR DESHMUKH

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CORE COMPETENCIES

- Business Analyst Planning & Monitoring
- Elicitation & Collaboration
- Requirement Life Cycle Management
- Strategy Analysis and Solution Evaluation
- Requirements Gathering, Analysis & Design Definition
- Software Development

TECHNICAL SKILLS

- Business Analysis Tools – Balsamiq, MS Visio, Axure RP
- Language – Java, Spring, Springboot, UML
- Database – Oracle SQL, PL-SQL
- Documentation tools: MS Office Suite
- Products - Flexcube v11.x and v14.x, “iCust” Application, OBPM v14.5
- SDLC models: Waterfall & Agile scrum
- Agile tools: Jira, Confluence
- BI Tools: Tableau, Power BI
- Environment/Tools: Hibernate, Eclipse, PL/SQL Developer, Swagger, SOAP-UI, Postman, GIT, RAD Tool, Jenkins

DOMAIN

- Banking : Core Banking Solutions, Payments

EDUCATION

- M.Tech., National Institute of Technology, Tiruchirappalli, CGPA - 8.61 (2016-2018)

CERTIFICATIONS

- Certified Business Analyst, IIBA
- Agile Scrum Master, Simplilearn SkillUp

LANGUAGE

- English
- Hindi

CAREER OBJECTIVE

Results-driven **Business Analyst** with **6.5 years** of experience, including **5.5 years** in **Banking and Financial Services**. Skilled in **requirement gathering, process analysis, data modeling, and stakeholder management**. Experienced in **core banking and payment systems** with expertise in **Agile methodologies**. Seeking a role to leverage my analytical skills and domain expertise to drive **business growth and digital transformation** in the corporate sector.

PROFILE SUMMARY

- In-depth knowledge of **SDLC** in various phases (i.e. **Waterfall & Agile**)
- Proficient in **Waterfall Model**: Gathered requirements using **Elicitation Techniques** and prepared **BRD, FRD, SRS** prepared **RACI Matrix, BCD**, created **UML Diagrams** and **Prototypes** and requirements tracking through **RTM** well versed with **UAT** handling **Change Request**.
- Expert in **Agile Scrum**: Creation of **User stories** and added **Acceptance Criteria, BV & CP, Sprint & Product Backlogs** conducted various **Sprint Meetings; Sprint & Product Burndown charts** ensured **DOR** and **DOD** checklist.
- Possess intermediate proficiency in **Java programming** and the **Spring framework**, with a solid understanding of **backend development** and **application design principles**.
- Proficient in **PL/SQL** programming with experience in database operations, including **query optimization** and **data manipulation**.

WORK EXPERIENCE

Organization : Rumango Software and Consulting Services Pvt. Ltd, Bengaluru, KA (May 2024 - Present)

Designation - Senior Technical Consultant

Project Name - Patchset upgradation for Flexcube v14.3.0.3 to v14.3.0.19 and OBPM from v14.5.0.1 to c14.5.0.12 for NFC Bank, Cameroon (Agile)

Technology - Java, javascripts, PL-SQL

Tools - Jira, Requirement Traceability Matrix, MS Visio, Balsamic

Project Description : NFC Bank Cameroon is upgrading Flexcube from v14.3.0.3 to v14.3.0.19 and OBPM from v14.5.0.1 to v14.5.0.12 to enhance core banking capabilities. This includes generating, testing, deploying, and implementing new patch set artifacts to improve system performance and customer satisfaction.

Role - Technical Business Analyst

Responsibilities:

- Interacted with the **stakeholders** and **gathered requirements** by using various **elicitation techniques** and acted as **liaison** between business and technical team.
- Created user stories with appropriate **acceptance criteria** with the assistance of the **Product Owner**. Added user stories into product backlog using the **JIRA** tool.
- Prioritized and validated the requirements using **MoSCoW** and **FURPS** technique, added user stories to sprint backlog based on prioritization order.
- Collaborated with **Product Owner** and **Scrum Master** for **BV** and **CP**. and assisted the Product Owner for the creation of **DOR** and **DOD** checklist.
- Participated in **sprint ceremonies** to remove road blocks and product planning and **UAT** to successfully deliver each sprint component in the project.
- Generated **Sprint, Product Burn down/Burn up** charts to track the project progress.
- Working with **PL/SQL** procedures, packages, functions, triggers and tables and **Java EE** to provide **Root Cause Analysis (RCA)** of the issue and implement resolution.
- Have provided **production support** as **L2** and **L3** layer for real time issues and provided resolution in stipulated time frame.

Organization : Oracle Financial Services Software, Pune, MH (September 2018 - May 2024)

Designation - Staff Consultant

Project 1- Customization and Implementation of Oracle Banking Payments (OBPM) in AU Small Finance Bank (Agile)

Technology - Java, PL-SQL, Spring Framework

Tools - Jira, Requirement Traceability Matrix, MS Visio, Balsamic, UML

Project Description : The Bank customized and implemented **Oracle Banking Payments (OBPM)** to enhance digital payments, streamline transactions, and ensure seamless integration with existing systems and regulatory compliance.

Project 2 -Implementation of FLEXCUBE 11.10 and Oracle Banking Payments Module (OBPM) in Equitas Small Finance Bank (Agile)

Technology - Java, PL-SQL, Spring Framework

Tools - Jira, Requirement Traceability Matrix, MS Visio, Balsamic

Project Description : The Bank upgraded to **Flexcube 11.10** and **OBPM 14.5**, requiring customization, implementation, development, and testing to align with business needs. The project focused on core banking functionalities, integrating workflows, and ensuring a seamless transition while maintaining compliance and operational efficiency.

Role - Associate Business Analyst

Responsibilities :

- Engaged with stakeholders to **gather and analyze requirements** using various elicitation techniques.
- Conducted **Gap Analysis** to evaluate the **AS-IS** and **TO-BE** states of the project, ensuring a clear understanding of business needs and identifying areas for improvement.
- Developed user stories with well-defined acceptance criteria in collaboration with the **Product Owner** and managed the product backlog using **JIRA**.
- Prioritized and validated requirements using **MoSCoW** and **FURPS/SMART** methodologies, ensuring structured backlog management and sprint planning.
- Worked closely with the Product Owner and Scrum Master on Business Value (**BV**) and Complexity Points (**CP**) and assisted in defining the **Definition of Ready (DoR)** and **Definition of Done (DoD)** checklists.
- Generated Sprint, Product Burn-down, and Burn-up charts to monitor and report project progress effectively.
- Contributed to product planning and **User Acceptance Testing (UAT)** to facilitate successful sprint deliveries.
- Worked extensively with **PL/SQL (procedures, packages, functions, triggers, and tables)** and **Java EE** to perform Root Cause Analysis (**RCA**) and implement effective resolutions for system issues.
- Assisted in developing **Web-Services** architecture and tested **SOAP** and **RESTful** web services for payment processing and module operations using **SoapUI** and **Postman**.

Project 3 -Upgradation and Migration of FLEXCUBE 6.x to 11.x in Canara Bank (Waterfall)

Technology - Java, Javascripts, PL-SQL, Hibernate

Tools - Requirement Traceability Matrix, MS Visio, Balsamic, UML, BPM

Project Description : Canara Bank is upgrading from Flexcube v6.x to v.11.x. This includes generating, testing, deploying, and implementing new patch set artifacts along with the migration of database from older version to newer version to improve system performance and customer satisfaction.

Role - Junior Business Analyst

Responsibilities :

- Conducted **Enterprise Analysis** and under the assistance of a senior BA in creating a **Business Case Document**, conducted **Stakeholder Analysis**, and prepared **RACI Matrix**.
- Gathered requirements from business heads using **Elicitation Techniques** and created a **Business Requirements Document (BRD)**.
- Translated BRD into **Functional Requirements Document (FRD)**, Collaborated with the technical team, and prepared **SRS** Document.
- Created **UML** diagrams and wireframes to visually represent requirements using MS Visio, Balsamiq, and Axure.
- Created and maintained **RTM** throughout the project.
- Assisted in Testing Team by preparing Test Case Scenarios and ensured the **UAT** was successful.
- Worked upon database objects (tables, procedure, packages, triggers, and functions) for processing complex data.
- Provided **SIT** support, development, implementation, customization, debugging as well as for migration, deployment and issue resolution.