

CONTACT

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TECHNICAL SKILLS

- Documentation Tools: MS Suite, Confluence, Lotus Notes
- Prototyping & Wire frames Tools: Axure & Balsamiq
- Modeling Tools: MS Visio, Draw.io.
- Database: SQL
- Project Management tool:- JIRA
- Reporting Tools:Power BI, & Tableau.

CORE COMPETENCES

- Business Analysis Planning and Monitoring.
- Elicitation and Collaboration.
- Requirement Life cycle Management.
- Requirement Analysis and Design Definition.
- Strategy Analysis
- Solution Evaluation
- Stakeholder management
- Project management

EDUCATION

- 2020 - 2022
NMIMS UNIVERSITY
Master of Business Management
- 2013 - 2017
MRIU UNIVERSITY
BTECH in Computer Science

CERTIFICATIONS

- Certified IT – Business Analyst
IIBA [EEP]
- AZ-900 Fundamentals
(Microsoft Azure)
- Agile in New – Accenture
- SQL for Data Science

LANGUAGES

- English (Fluent)
- Hindi (Fluent)

ANJALI MEHTA

PROFILE

Result-oriented professional with 8.4 years of total experience, including over 6.6 years in **Business Analysis and Subject Matter Expertise across BFSI and US healthcare domains**. Experienced in working with cross-functional teams, stakeholder management, and supporting change initiatives. Skilled in gathering and analyzing requirements, improving processes, and delivering effective solutions to meet business goals.

PROFESSIONAL SUMMARY

- In-depth knowledge of **SDLC** in various phases (Water & agile)
- Proficient in Waterfall Model: Gathered requirements using Elicitation Techniques and prepared **BRD, FRD, SRS prepared RACI Matrix, BCD, created UML Diagrams and Prototypes** and requirements tracking through RTM well versed with UAT handling Change Request.
- Expert in Agile Scrum: Creation of user stories and Added Acceptance Criteria, BV & CP, Sprint & Product Backlogs conducted various Sprint Meetings; Sprint & Product Burndown charts ensured **DOR and DOD checklist**.
- Experience in data extraction, profiling, and validation for business reporting and insights. Worked closely with technical teams to query datasets and support decision-making.
- Involved in **test planning, functional testing, and UAT**, ensuring that business requirements were correctly implemented and delivering high-quality outputs.

WORK EXPERIENCE

SENIOR ANALYST | ACCENTURE| BANKING| CLIENT: HSBC

Project name:- FINANCIAL CRIME RISK |Agile| 2022 - PRESENT

Technology : Hadoop, Python

Tools: JIRA, Confluence, MS suite, Scala, Elastic Search

Project description:- Financial crime risk is an application which is to prevent fraud transactions and to avoid financial crime risk globally. This application is used by multiple RMs where they will be doing account activity review as part of process.

Role:- SME

Responsibilities :

- Provide deep domain knowledge and expertise related to the project's subject matter.
- Assist in clarifying requirements and ensuring a shared understanding of the domain among team members.
- Collaborate with the product owner and business analysts to analyze and refine user stories or requirements.

WORK EXPERIENCE

SENIOR ANALYST | ACCENTURE| BANKING| CLIENT: HSBC

2022 - PRESENT

Responsibilities :

- Validate that user stories accurately reflect business needs and are feasible from a technical and domain perspective.
- Participate in grooming sessions to refine user stories and acceptance criteria.
- Clarify doubts, provide additional context, and assist in breaking down larger stories into smaller, manageable tasks.
- Work closely with the product owner and the team to define clear and testable acceptance criteria for user stories.
- Ensure that acceptance criteria align with business goals and are achievable.
- Share domain knowledge with team members to enhance their understanding of the project's context.
- Work closely with developers to answer questions, resolve issues, and provide guidance during the implementation of user stories.
- Assist in the development of test cases and scenarios based on domain knowledge.
- Collaborate with the testing team to ensure that test cases cover all relevant aspects of the system.
- Provide feedback during sprint reviews and retrospectives to help the team improve its processes.
- Identify potential risks or challenges related to the domain and work with the team to develop mitigation strategies.
- Proactively address issues that may arise due to gaps in domain understanding.

SENIOR ANALYST | ACCENTURE| BANKING| CLIENT: HSBC

2022 - PRESENT

Project name:- Removal of Booking Country From application |Agile|

Technology : Hadoop

Tools: JIRA, Confluence, SharePoint, MS office Suite, Scala, Tableau

Project description:- This project focused on the removal of "Booking Country: Canada" from a core banking application due to compliance changes and data standardization efforts. Canada was no longer to be treated as a booking jurisdiction for certain wholesale products. The change had a direct impact on KYC checks, account creation workflows, and Financial Crime Risk (FCR) assessments where the booking country value was previously influencing logic and downstream rule execution.

Role:- Senior Business Analyst

Responsibilities :

- Interacted with the stakeholders and gathered requirements by using various elicitation techniques.
- Created user stories with appropriate acceptance criteria with the assistance of the Product Owner. Added user stories into product backlog using the JIRA tool.
- Prioritized and validated the requirements using Moscow and FURPS technique, added user stories to sprint backlog based on prioritization order.
- Collaborated with Product Owner and Scrum Master for BV and CP. and assisted the Product Owner for the creation of DOR and DOD checklist.
- Participated in sprint ceremonies to remove road blocks in the project.
- Generated Sprint, Product Burn down/Burn up charts to track the project progress.
- Participated in product planning and UAT to successfully deliver each sprint component.
- Identified and documented the usage of the Booking Country field across applications, interfaces, reports, and data pipelines.
- Performed impact analysis to evaluate dependencies and potential risks in downstream use cases, especially those related to KYC and FCR.
- Coordinated with data engineering teams to modify data ingestion logic, mappings, and schema changes in GDA/CDA layers.

WORK EXPERIENCE

BUSINESS ANALYST | WIPRO| US HEALTHCARE

2017- 2022

Project name:- Employee Benefits Platform migration – Thrive Home page **[WATERFALL]**

Technology : Java Script, SQL

Tools: JAMA, Maestro, Confluence, MS Office Suite, Tableau, UCE, Liferay, DB2, Balasmiq

Project description:- The Thrive project focused on enhancing the employee benefits homepage by migrating the existing experience from uPoint to a more dynamic, personalized User-Centric Experience (UCE) interface. This transformation aimed to improve usability, accessibility, and user engagement while integrating backend system logic for customized content rendering. The project also aligned with compliance, branding, and system interoperability standards across benefits modules.

Project name:- Login Module Enhancement for healthcare Website

Technology : Java Script, SQL

Tools: JAMA, Maestro, Confluence, MS Office Suite, Tableau, UCE, Liferay, DB2, Balasmiq

Project description:- Improved the security of the login system for a healthcare benefits website by adding:

- Security Question: Additional verification step during login.
- OTP Authentication: One-time password sent via SMS/email for extra security (2FA).

Role:- SENIOR BUSINESS ANALYST

Responsibilities :

- Conducted Enterprise Analysis and under the assistance of a senior BA in creating a Business Case Document, conducted Stakeholder Analysis, and prepared RACI Matrix.
- Gathered requirements from business heads using Elicitation Techniques and created a Business Requirements Document (BRD).
- Translated BRD into Functional Requirements Document (FRD), Collaborated with the technical team, and prepared SRS Document.
- Created UML diagrams and wireframes to visually represent requirements using MS Visio, Balsamiq, and Axure.
- Created and maintained RTM throughout the project.
- Assisted in Testing Team by preparing Test Case Scenarios and ensured the UAT was successful.
- Ensured solution alignment with HIPAA compliance.
- Coordinated and conducted ICAT (Integrated Client Acceptance Testing) and ECAT (End Client Acceptance Testing) phases by facilitating test planning, execution, and defect tracking.