NAME

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## Core

## Career Objective:

# Oriented and results-driven Business Analyst with 1.5 years of experience at Amazon, specializing in data analysis, process optimization, and driving strategic decisions. Adept at leveraging analytical tools to identify trends, improve operational efficiency, and enhance customer experiences. Seeking to contribute my expertise in data-driven decision-making and stakeholder collaboration to deliver impactful business solutions in a challenging environment.

# Profile Summary:

* Skilled in gathering, analyzing, and documenting business requirements through stakeholder interviews, workshops, and surveys.
* Having Experience in SDLC in both Agile and Waterfall Methodologies.
* Adept at collaborating with internal and external stakeholders to align business goals with technical solutions.
* Proficient in creating Business Requirements Documents (BRD), Functional Requirements Documents (FRD), and User Stories.
* Experienced in conducting Gap Analysis, SWOT Analysis, and Root Cause Analysis to identify and implement process enhancements.
* Hands-on experience in Agile frameworks, including managing Product Backlogs, sprint planning, and conducting daily stand-ups, reviews, and retrospectives.
* Expertise in creating Use Case Diagrams, Activity Diagrams, and Sequence Diagrams to support system design.
* Skilled in analyzing and interpreting data using tools like SQL, Excel, and to provide actionable insights.
* Proficient in process mapping and designing workflows to streamline business operations.
* Effective in liaising between business stakeholders, development teams, and QA teams to ensure seamless project delivery.

**Experience:**

**Company: Amazon – (October 2020 – December 2021)**

**Designation: Business Analyst**

**Project Name: Inventory Management System (Agile)**

**Project Description:**

I worked on improving an Inventory Management System (IMS) at Amazon to make warehouse operations more efficient and accurate. The project focused on improving the movement of inventory in and out of warehouses, reducing waste and losses, and connecting the system with other platforms like SAP, Vendor Management, and Order Management systems.

**Roles and Responsibilities:**

* Collaborated with stakeholders and warehouse teams to understand business needs and document inventory management requirements**.**
* Created clear workflows for inbound, outbound, and return inventory processes to improve operational efficiency**.**
* Coordinated the integration of the Inventory Management System with SAP, Vendor Management, and Order Management systems.
* Gathered detailed Business requirements using Elicitation Techniques such as Interviews, Workshops, Surveys.
* Created User Stories and collaborated and communicated with Project Team, Internal Stakeholders.
* Prioritized and validated requirements using Moscow, FURPS ensuring that most crucial user stories were addressed first.
* Created and maintained User Stories, Epics, and Tasks in JIRA to track project progress.
* Collaborated with the Product Owner and Scrum Team to define sprint goals and select items from the Product Backlog.
* Participated in and facilitated daily stand-ups to review progress, address blockers, and ensure alignment with sprint goals.
* Regularly groomed the Product Backlog to prioritize features, clarify requirements, and remove outdated items.
* Ensured that backlog items were detailed, estimated, and ready for upcoming sprints.
* Monitored and analyzed burn-up and burn-down charts to track sprint progress and team velocity.
* Tracked and prioritized bugs or technical issues within JIRA, ensuring timely resolution by the development team.
* Documented sprint retrospectives, meeting minutes, and updates to share with stakeholders and team members.

**Core Competences:**

* Requirement Elicitation
* Documentation
* Gap Analysis
* Stakeholder Engagement
* Agile Practices
* Solution Evaluation
* Business Process Improvement
* Communication Skills
* Compliance & Standards Adherence
* Project Management
* Stakeholder Analysis

**Technical Skills:**

* Project management Tools**:** Jira
* Prototyping & Wireframing Tools: Azure, Balsamiq
* Modelling Tools: M.S Visio, Draw. Io
* Reporting Tools: Excel

**Soft Skills:**

* Excellent communication,
* Teamwork,
* Problem-solving,
* Adaptability,
* Time management,
* Stakeholder collaboration skills.

**Education:**

* PGDM From ICBM School of Business Excellence-2018
* Specialization: Marketing & Operations

**Certifications:**

* Certified IT – Business Analyst IIBA (EEP)

**Language:**

* Telugu, English, Hindi