VIGNESH P

BUSINESS ANALYST

CONTACT

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📍 Chennai, Tamil Nadu

CORE COMPETENCIES

- Elicitation techniques
- Team collaboration
- Business Analysis planning and monitoring
- Requirement lifecycle management.
- Solution evaluation
- Strategy Analysis
- RADD

TECHNICAL SKILLS

- Operating system : Windows and ios
- Modeling tool : MS Visio, Axure
- Prototyping tool : Balsamiq
- Project management tool : Jira
- Data Visualization tool : Tableau, Power BI
- Advance Excel and MS Office

EDUCATION

- **Alagapa university, Karaikudi,**
  M.B.A Banking and Finance
  2022 to 2024
- **Kalasalingam institude of Technology,**
  Computer Science and Engineering
  2012 to 2016

OBJECTIVE

A Competent professional with 7 years of experience in **Business analyst, Banking and Finance operations role**. Nearly 5 Years of experience in Business Analyst role. Posses great skill in Business analysis with good knowledge in **SDLC - Agile and Waterfall methodology**. Proficient in **gathering and documenting requirements, conducting gap analysis, and collaborating with cross-functional teams** to deliver high-quality business outcomes.

PROFILE SUMMARY

- In depth knowledge of **SDLC** in various phases **(Waterfall & Agile)**.
- Proficient in **waterfall model**, Gathering requirements using **elicitation techniques** and prepare documents like **BRD, FRD, SRS & RACI** Matrix. Create **BCD, UML diagram, Prototyping** and tracking requirement through **RTM** well versed with **UAT handling change request**.
- Expert in **Agile Scrum, Creating User stories** with **acceptance criteria, BV, CP, Sprint and Product backlogs**. Conducted various Sprint meetings, **Sprint and product burndown chart**, Ensure **DOR and DOD** checklist.
- Expert in Banking and Financial operations especially in **Retail asset (Home Loan and Personal Loan), KYC, AML and Debit & Credit Cards** operations.

WORK EXPERIENCE

- **ICICI Bank Ltd**   NOV 2017 - JUL 2022

  Project Name - i-lens | Agile |

  Developed a Home loan system for ICICI bank Ltd using a waterfall methodologies. The system is used to cover the manual work into systematic for the entire home loan procedure from login to disbursement.

  <u>Role and Responsibilities:</u>
  - Interacted with **stakeholders and gathered the requirements** by using various **elicitation techniques.**
  - Created **user stories** with the assistance of product owner.
  - Prepared **Product backlog** by using **JIRA Tool**.
  - prioritize and Validated the requirement using **MOSCOW and FUPRS technique**, And prepared **Sprint backlog** based on prioritized order.
  - Collaborated with product **Owner and Scrum master for the BV and CP** in user story. And assisted product owner for creation of **DOR and DOD** checklist.
  - Participated in **Sprint meetings** to remove road blocks in the project.
  - Generated **Sprint and product Burndown/Burnup chart** to track the project progress.
  - Participated in product **planning and UAT** to successfully deliver each sprint component.

Project Name - CAR and NSDL linking | Waterfall |

Customer Authentication Relationship (CAR) is an application which used to store and maintain the corporate customer data and create UCC for each and every Corporate client. Linking NSDL to CAR application makes the PAN of every customer automatically by which the incorrect PAN or dummy PAN mapping will be avoided.

Role and Responsibilities

- Interacted with **stakeholders and gathered the requirements** by using various elicitation techniques.
- Identified the stakeholders using and **RACI matrix**.
- Prepared the documents like **BRD, FRS, Test plan**.
- Share draft **documents with stakeholders for review and feedback**.
- Coordinate **User Acceptance Testing (UAT)** with the client to validate that the software meets requirements.
- Establish a formal change management process to capture, assess, and **prioritize change requests**.
- Present finalized documents to the **client for approval**.
- Oversee daily activity and work to **ensure the work is carried out according to plan, Specification and standards.**

■ **IIFL Samasta Finance Limited** JUL 2022 TO TILL DATE

Project Name - Loan management system(LMS) | Agile |

LMS allows the new customer to know the loan product available and allows to calculate the loan eligibility and for existing customer it used to manage the loan such as view loan details, EMI, re-payments.

Role and Responsibilities:

- Provided deep **domain knowledge and experience** related to the project.
- Collaborate with stakeholders and gathered the requirements and **refined the requirements.**
- Work with the product owner and the team to define clear **testable acceptance criteria for user stories.**
- Participate in **grooming sessions** to refine user stories and acceptance criteria.
- Provided **training to sales team on LMS** for smooth and efficient execution.