CAPSTONE PROJECT

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| Proj Prep 1 Case Part 2 | [View](https://www.coepd.com/UserDocs/NurturingProcess/14add079ec3744f99566f3b4615ac638.pdf) |  |

Online Agriculture Products Store Mr. Henry, after being successful as a businessman and has become one of the wealthiest persons in the city. Now, Mr. Henry wants to help others to fulfil their dreams. One day, Mr. Henry went to meet his childhood friends Peter, Kevin and Ben. They live in a remote village and do farming. Mr. Henry asked his friends if they are facing any difficulties in their day-to-day work. Peter told Mr. Henry that he is facing difficulties in procuring fertilizers which are very important for farm. Kevin said that he is also facing the same problem in-case of buying seeds for farming certain crops. Ben raised his concern on lack of pesticides which could help in greatly reducing pests in crops. After listening to all his friends’ problems, Mr. Henry thought that this is a crucial problem faced not only by his friends but also by so many other farmers. So, Mr. Henry decided to make an online agriculture product store to facilitate remote area farmers to buy agriculture products. Through this Online Web / mobile Application, Farmers and Companies (Fertilizers, seeds and pesticides manufacturing Companies) can communicate directly with each other. The main purpose to build this online store is to facilitate farmers to buy seeds, pesticides, and fertilizers from anywhere through internet connectivity. Since new users are involved, Application should be user friendly.

This new application should be able to accept the product (fertilizers, seeds, pesticides) details from the manufacturers and should be able to display them to the Farmers. Farmers will browse through these products and select the products what they need and request to buy them and deliver them to farmers location. Mr. Henry has given this project through his Company SOONY. In SOONY Company, Mr Pandu is Financial Head and Mr Dooku is Project Coordinator. Mr. Henry , Mr Pandu , and Mr Dooku formed one Committee and gave this project to APT IT SOLUTIONS company for Budget 2 Crores INR and 18 months Duration under CSR initiative. Peter, Kevin and Ben are helping the Committee and can be considered as Stakeholders share requirements for the Project. Mr Karthik is the Delivery Head in APT IT SOLUTIONS company and he reached out to Mr Henry through his connects and Bagged this project. APT IT SOLUTIONS company have Talent pool Available for this Project. Mr Vandanam is project Manager, Ms. Juhi is Senior Java Developer, Mr Teyson, Ms Lucie, Mr Tucker, Mr Bravo are Java Developers. Network Admin is Mr Mike and DB Admin is John. Mr Jason and Ms Alekya are the Tester. And you joined this team as a BA.

 Question 1 – Audits - 5 Marks 4 Quarterly Audits are planned Q1 , Q2, Q3, Q4 for this Project What is your knowledge on how these Audits will happen for a BA ?

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| STAGE:-AUDIT REPORT (REQUIRMENT GATHERING PHASE) |  |  |  |  |  |
| Completed | 10 weeks (1 to 10 weeks) |  |  |  |  |
| Checklist | BRD Template,Elicitation results report |  |  |  |  |
|  | Duplicate reuirments report ,grouping of functionalities |  |  |  |  |
|  | Client sign off |  |  |  |  |
|  | Email communication:To,cc,bcc |  |  |  |  |

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| STAGE:-AUDIT REPORT (REQUIRMENT ANALYSIS PHASE) |  |  |  |  |  |
| Completed | 7 weeks (16 to 23 weeks) |  |  |  |  |
| Checklist | UML DIAGRAMS,Business to functional requirments mapping |  |  |  |  |
|  | Client sign off documents |  |  |  |  |
|  | RTM document version control |  |  |  |  |
|  | Email communication:To,cc,bcc |  |  |  |  |

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| STAGE:-AUDIT REPORT (DESIGN PHASE) |  |  |  |  |  |
| Completed | 7 weeks (31 to37 weeks) |  |  |  |  |
| Checklist | Utilization of tools |  |  |  |  |
|  | Document evidence on client communication |  |  |  |  |
|  | Stakeholder MOM |  |  |  |  |
|  | Email communication:To,cc,bcc |  |  |  |  |

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| STAGE:-AUDIT REPORT (DEVELOPMENT PHASE) |  |  |  |  |  |
| Completed | 20 weeks (37to 60 weeks) |  |  |  |  |
| Checklist | JAD Session report |  |  |  |  |
|  | End user manual preaparation document |  |  |  |  |
|  | BA and developer MOM |  |  |  |  |
|  | Email communication:To,cc,bcc |  |  |  |  |

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| STAGE:-AUDIT REPORT (TESTING PHASE) |  |  |  |  |  |
| Completed | 20weeks (58to 80 weeks) |  |  |  |  |
| Checklist | Test case summary |  |  |  |  |
|  | Training report to end users |  |  |  |  |
|  | Lesson learnt document |  |  |  |  |
|  | Email communication:To,cc,bcc |  |  |  |  |

Question 2 – BA Approach Strategy - 6 Marks

What elicitation Techniques to apply:-

To effectively elicit information, consider using a combination of techniques like interviews, brainstorming, observation, document analysis, and prototyping, adapting your approach based on the project's complexity and stakeholder availability.

How to do stakeholder analysis:RACI Matrix

To perform stakeholder analysis using a RACI matrix, first identify all stakeholders and project tasks, then create a RACI matrix table, assigning roles (Responsible, Accountable, Consulted, Informed) for each task and stakeholder to clarify responsibilities and communication needs.

What documents to write:-

BRD ,FRD,Use case documentation,Test case documentation

What process to follow to sign off on the documents:-

Sign off to be taken on SRS.Sign off can be taken by using email confirmation from client.

To sign off on documents, identify the required signatories, ensure the document is complete and accurate, and then follow the designated process for electronic or physical signatures, often involving review and approval steps.

How to take approvals from the client:-

To effectively obtain client approvals, clearly present your work, solicit feedback early, establish a streamlined process, and maintain open communication throughout the process.

Establish a formal meeting with client and inform about continuos feedback.

What communication channels to establish and implement:-

To effectively communicate, establish and implement a mix of channels including email, instant messaging (like Slack or Microsoft Teams), video conferencing (like Zoom or Google Meet), social media (if relevant), and potentially live chat for customer service, ensuring each is used strategically for different purposes.

Bi weekly Sprint review meetings,weekly status meetings,monthly stakeholder updates.

How to handle change requests:-

To effectively handle change requests, establish a clear process, involve relevant stakeholders, assess the impact, and communicate decisions transparently.

Change request form,Do impact Analysis,approval process,documentation

How to update the progress of project to stakeholders

To effectively update project progress to stakeholders, establish a clear communication plan, use project management tools, provide regular updates, and be proactive in addressing concerns and managing expectations.

Weekly status reports,monthly Review meetings.

How to take sign off on UAT (Client project acceptance form)

To take sign-off on UAT, ensure all testing is complete, issues are resolved, and then formally document the client's acceptance with a project acceptance form, including details like project name, recipient, and a summary of results.

Conduct UAT

Fix Issues

Acceptance form

Final review meeting

Obtain sign off

Q3)3 Tier architecture:-

Application layer:- **Presentation tier.** This tier, which is built with HTML5, [cascading style sheets](https://www.theserverside.com/definition/cascading-style-sheet-CSS) and [JavaScript](https://www.theserverside.com/definition/JavaScript), is deployed to a computing device through a web browser or a web-based application. The presentation tier communicates with the other tiers through [application programming interface](https://www.techtarget.com/searchapparchitecture/definition/application-program-interface-API) calls.

Screen,pages

Ecommerce site

Business logic layer:- referred to as the logic tier, is written in a programming language such as Java and contains the [business logic](https://www.techtarget.com/whatis/definition/business-logic) that supports the application's core functions. The underlying application tier can either be hosted on distributed servers in the cloud or on a dedicated in-house server, depending on how much processing power the application requires.

Payment gateways,printer

Intermediary between two layers.

Database layer:-

**Data tier.** The data tier consists of a database and a program for managing read and write access to a database. This tier may also be referred to as the storage tier and can be hosted on-premises or in the cloud. Popular database systems for managing read/write access include [MySQL](https://www.techtarget.com/searchoracle/definition/MySQL), PostgreSQL, Microsoft SQL Server and [MongoDB](https://www.techtarget.com/searchdatamanagement/definition/MongoDB).

Storing and retrieving data.

Q4)Write about approach strategy for framing questions:-

5WH1 Framework

The 5W1H framework is a problem-solving and information-gathering tool that uses the questions "Who, What, Where, When, Why, and How" to gain a comprehensive understanding of a situation or problem.

Here's a breakdown of the 5W1H framework:

* **Who:** Identifies the individuals or groups involved in the situation or event.
* **What:** Describes the actions, events, or objects involved.
* **Where:** Specifies the location or place where the situation or event occurred.
* **When:** Indicates the time or date of the situation or event.
* **Why:** Explains the reasons or motivations behind the situation or event.
* **How:** Describes the method or process by which the situation or event occurred.

SMART Technique

The "SMART technique" refers to a method for setting goals that are Specific, Measurable, Achievable, Related, and Time-bound, ensuring they are clear, attainable, and focused.

RACI Matrix

A RACI matrix is a tool that helps define roles and responsibilities for a project. It's also known as a Responsibility Assignment Matrix.

UML Diagrams:-

A UML class diagram is important for object-oriented design, visually representing the static structure of a system. It shows classes, their attributes, operations, and relationships using rectangles.

To aid design ,development and communication between team members.

Q5)Elicitation Techniques - 6 Marks

Elicitation techniques are methods used to extract information, ideas, or requirements from stakeholders, often employed in business analysis, software development, and other fields, to understand needs and expectations. Common techniques include brainstorming, observation, prototyping, document analysis, surveys, and stakeholder analysis.,reverse engineering,JAD,Focus groups,Interview,questionare,use case specs,workshops.

Question 6 – This project Elicitation Techniques - 5 Marks Which Elicitation Techniques can be used in this Project and Justify your selection of Elicitation Techniques? Prototyping Use case Specs Document Analysis Brainstorming

**Brainstorming,prototyping**

A group technique where we generate ideas and solutions collaboratively, often used to discover a wide range of potential requirements.

Creating a working model or design of a solution to test with stakeholders and gather feedback, helping to validate requirements and refine the design.

**Q7)Write 10 business requirments:-**

Identify Business Requirements (which includes Stakeholder Requirements)

BR001 – Farmers should be able to search for available products in fertilizers, seeds, pesticides BR002 – Manufacturers should be able to upload and display their products in the application

BR003:-User should be able to search for available products

BR004:-User should be able to login with username and password

BR005:-User should get a email confirmation for their order

BR006:-User should be able to make payment in COD,Credit card,debit card

BR007:-:-Manufacturer should be able to add products and display products on menu

BR008:-User should be able to browse for available products

BR009:-User should be able to add products to wish list

BR010:-User should be able to track delivery of product

BR11:-User should get details of the products.

Q8)Assumptions:-

Assumption 1:- User should be able to login to the online store through facebook ,google.

Assumption 2:-User has knowledge of agricultural products.

Assumption 3:-online shopping trend is increasing.

Assumption 4:-designers can make new designs of portal

Assumption 5:-User have online accounts for secure payment processing.

Q9)Project requirments Priority:-

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| Req ID | Req Name | Req description | Priority |
| BR001 | User search for products | User should be able to search for available products | 3 |
| BR002 | User browse products | User should be able to browse for available products | 2 |
| BR003 | User create login | User should be able to login with username and password | 1 |
| BR004 | Email confirmation | User should get a email confirmation for their order | 4 |
| BR005 | Payment gateway | User should be able to make payment in COD,Credit card,debit card | 5 |
| BR006 | Manufacturer can add product in catalog | Manufacturer should be able to add products and display products on menu | 8 |

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| BR007 | Add to cart option | User should be able to add products to wish list | 7 |
| BR008 | Product delivery tracking | User should be able to track delivery of product | 9 |
| BR009 | Product information | User should get details of the products. | 6 |
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Q10)Preapare a Use case Diagram:-



Q11)Preapare 5 Use case specific Document:-

Login to online agricultural store:-

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| Use case ID | UC001 |
| Use case Name |

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| Verify successful login with valid credentials |
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| Created by |  Ritika Last updated by 20march 2025 |
| Date created | 19march Last revision Date 20 march 2025 |
| Actor | Farmer,supplier |
| Description | This use case describes how user can login to the website |
| Pre conditions | User should be able to register on the portal |
| Post conditions | User should receive confirmation for login |
| Normal flow /Basic flow | Step1:User visits the online agricultural store websiteStep 2:-User is asked to sign inStep3:User clicks on create accountStep4:-User is asked to enter details such as name,dob,shopping preferences Mobile numberStep 4:-User is asked to create an new passwordStep 5:-User is successfully registeredStep 6:-User is redirected to home pageStep7:-User enters username and passwordStep 8:-User enters CAPTCHAStep 9:-User is successfully logged in |
| Alternative flow | At step 4:-User enters wrong detailsUser will be redirected to fill in details againAt Step 7:-User enters wrong user name and passwordUser will be redirected to forgot username and passwordAt step 8:-If user enters wrong CAPTCHAUser will be redirected to home pageAt step 2:User clicks on sign and enters wrong username and passwordUser will be redirected to create new account |
| Exceptions | If internet connectivity is lost while visiting the siteThe user will be redirected to check your internet connectivity |
| Frequency of use | High |
| Assumptions | It is assumed customer is registered It is assumed customer has online shopping knowledge |

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| Use case ID | UC001 |
| Use case Name |

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| Verify password reset functionality |
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| Created by |  Ritika Last updated by 20march 2025 |
| Date created | 19march Last revision Date 20 march 2025 |
| Actor | Farmer,supplier |
| Description | To verify password reset functionality of the agricultural store |
| Pre conditions | User is successfully registered on the website |
| Post conditions | User is able to reset the password |
| Normal flow /Basic flow | Step 1:User visits the home pageStep2:-User is asked to sign inStep 3:-User sign in with username and passwordStep4:-User click on change passwordStep 5:User is asked to enter a new password meeting specifications such as use special character,1 upper case and lowercase character ,1 numeric and 8 words lengthStep 6:User enters captchaAnd should be a strong passwordStep 7:User enters successfully resets the passwordStep 8:User is redirected to home pageStep 9:User successfully login with username and new password |
| Alternative flow | At step 5:If user enters a wrong passwordUser is redirected to password does not meet guidelinesAt step 5:If user enters all lowercase lettersUser is redirected to password does not meet guidelinesAt step 6:IF user enters wrong CAPTCHAUser is prompt with invalid captchaAt step 9:If user enters wrong login id and passwordUser is prompt with invalid user name and password |
| Exceptions | If internet connectivity is lost during loginUser will be prompt with check your Internet connenctivity |
| Frequency of use | Low |
| Assumptions | User is successfully registeredUser has knowledge of online shopping |

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| --- | --- |
| Use case ID | UC001 |
| Use case Name |

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| Make online purchase of product |
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| Created by |  Ritika Last updated by 20march 2025 |
| Date created | 19march Last revision Date 20 march 2025 |
| Actor | Farmer,supplier |
| Description | To make an online purchase of product |
| Pre conditions | User is successfully registered on the website |
| Post conditions | User is able to make online purchase of products |
| Normal flow /Basic flow | At step 1:-User enters username and passwordStep 2:-User is successfully logged inStep 3:User searches for a productStep4:User is able to browse and search for productsStep 5:-user is able to add products to cartStep 6:-User is able to add products to wish listStep 7:-User is able to make payment with COD,debit card and credit cardStep 8:-User is able to get confirmation email of purchaseStep 9:user reviews the productStep 9:User is able to success fully log out |
| Alternative flow | At step 1:If user is not able to loginIt prompts invalid username and passwordAt step 1:-User enters username and prompted to get OTPUser enters OTP and is logged inAt step 3-If user is unable to browse or search productsUser dials customer careAt step 7:if user is unable to make paymentUser dials customer careAt step 8:-If user is unable to get confirmation mailUsers dials customer careAt step9:If user unable to add add review user contact customer care |
| Exceptions | If internet connectivity is slow user is prompted with check your Internet connectivity |
| Frequency of use | High |
| Assumptions | User is successfully logged inUser has knowledge of online shopping |

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| --- | --- |
| Use case ID | UC001 |
| Use case Name |

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| Verify product delivery and purchase |
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| Created by |  Ritika Last updated by 20march 2025 |
| Date created | 19march Last revision Date 20 march 2025 |
| Actor | Farmer,supplier |
| Description | To Verify delivery of product and purchase a new product |
| Pre conditions | User is successfully registered on the website |
| Post conditions | User is able to make payments and product is delivered and purchased . |
| Normal flow /Basic flow | At step 1:User is able to make payment through credit,debit card,CODStep 2:-user is asked to fill in shipping addressStep 3:-User is asked to enter delivery date Step 4:-User is able to apply for discounts and check out while making paymentStep 5:-User is able to confirmation message with OTP regarding estimated delivery dateStep 6:-User is able to track payment with shipment id received on emailStep 6:-User is able to get message when product is out for deliveryStep 7:-User receives the product. |
| Alternative flow | At step 1:-If user is not able to make paymentUser is prompted with invalid banking detailsAt step 2:if user enters wrong pin codeUser is prompted with enter correct delivery codeAt step 4:if user is unable to apply discountsUser contacts customer careAt step 6:-if user is not able to track shipmentUser contacts customer careAt step 7:if user does not get confirmation mailUser dials customer careAt step 7:-if product is delivered on estimated delivery dateUser calls customer care |
| Exceptions | If internet connectivity is poor user is prompted with please check your internet connectivity |
| Frequency of use | Medium |
| Assumptions | User is able to successfully loginUser has online shopping knowoledge |

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| --- | --- |
| Use case ID | UC001 |
| Use case Name | Verify contact Us functionality |
| Created by |  Ritika Last updated by 20march 2025 |
| Date created | 19march Last revision Date 20 march 2025 |
| Actor | Farmer,supplier |
| Description | This describes the contact Us functionality of website |
| Pre conditions | User is able to successfully register |
| Post conditions | User is able to contact customer care |
| Normal flow /Basic flow | Step 1:-user clicks on contact usStep 2:-user is able to see email id and customer care numberStep 3:-user dials customer careStep 4:-user is directed to menu of customer supportTo purchase a new product ,to register complain Step 5:-user enters the numberStep 6:-User is able to connect with agentStep 8:-user mentions his concernStep 9:-user is guided by agentStep 10:-user logs in again and makes purchase |
| Alternative flow | At step 2 if user is unable to see the email id User dials customer careAt step 3:-if user is unable to make payment user dials customer careAt step 4:-user is un able to review productUser dials customer care and registers complainAt step 9:if agent does not answer user’s request user requests to escalate and talk to managerAt step 10:if request is not escalatedUser talks to senior managerAnd user gets incident logged and confirmation mail from user |
| Exceptions | If internet is slow user is prompted to check internet connectivity of user |
| Frequency of use | high |
| Assumptions | User is able to successfully registerUser has knowledge of online shopping |

Q12)Preapare 5 Activity Diagrams:-

User registration

Search for products

Add products

Making a payment

Make delivery

1)User registration



2)search for products:-



3)Add products to the cart



4)Making a payment



5)Delivery

