Agile Live Project Part -2 : 'ONDOOR' Online Grocery Store

Document – 1 : Definition Of Done

1. Produced Code for Presumed Functionalities

Acceptance Criteria

- All functionalities described in the user story are implemented in the code.

- Core features, edge cases, and alternate user flows are handled as specified.

- Error handling and validations are implemented where applicable.

Quality Criteria

- Code is modular, adhering to the Single Responsibility Principle (SRP) and other relevant design principles.

- Code passes static analysis tools (e.g., linters, code quality checkers).

- Performance benchmarks for critical functionalities (e.g., response time) are met.

2. Assumptions of User Story Met

Acceptance Criteria

- All assumptions listed in the user story like app is installed, user enters correct credentials etc are validated and fulfilled.

- Missing or invalid assumptions are clarified with stakeholders and incorporated.

Quality Criteria

- Documented assumptions are updated based on verification.

- Any gaps between assumptions and implementation are logged and resolved.

3. Project Builds Without Errors

Acceptance Criteria

- The code builds successfully on all targeted platforms without errors.
- Dependencies, libraries, or frameworks are correctly configured.

Quality Criteria

- No build-time warnings unless justified and documented.
- Build processes are automated and integrated.

4. Unit Tests Written and Passing

Acceptance Criteria

- Unit tests cover at least 90% of the implemented functionality (or project-specific threshold).
- Tests validate edge cases, error handling, and business rules.

Quality Criteria

- Tests are repeatable, maintainable, and easy to read.
- All tests run successfully in real environments.

5. Project Deployed on the Test Environment Identical to Production Platform

Acceptance Criteria

- Code is deployed to a test environment mirroring the production setup.
- Deployment is successful without errors, and configurations match production.

Quality Criteria

- Deployment scripts are automated to ensure repeatability.
- Any discrepancies between test and production environments are resolved.

6. Tests on Devices/Browsers Listed in the Project Assumptions Passed

Acceptance Criteria

- Functionality like login, search , order etc is verified across all devices and browsers specified in the project assumptions.

- Any platform-specific issues are logged, resolved, and re-tested.

Quality Criteria

- Tests cover device-specific performance, layout, and functionality.

- Platform-specific nuances are documented for future testing.

7. Feature Ok-ed by UX Designer

Acceptance Criteria

- The UX designer signs off that the feature adheres to design guidelines and meets usability standards.

- Any feedback from UX reviews is addressed.

Quality Criteria

- The feature is tested for accessibility (e.g., contrast ratios, keyboard navigation).

- User flows and layouts are responsive and functional across devices.

8. QA Performed & Issues Resolved

Acceptance Criteria

- QA team validates the feature against test cases for functionality, performance, and usability.

- All bugs and issues found during QA are resolved, and fixes are verified.

Quality Criteria

- Comprehensive QA reports are generated for each release cycle.

- Issues are categorized by severity, and high-priority issues are addressed first.

9. Feature Tested Against Acceptance Criteria

Acceptance Criteria

- All acceptance criteria from the user story are met, including functional and non-functional requirements.

- Test results confirm the feature behaves as expected in all scenarios.

Quality Criteria

- Regression testing ensures no adverse impacts on existing functionalities.

- Test coverage includes validation of edge cases and error scenarios.

10. Feature Ok-ed by Product Owner

Acceptance Criteria

- The Product Owner approves the feature after reviewing it against business goals and customer needs.

- Feedback and suggestions are incorporated into the final version.

Quality Criteria

- Feedback loops with the Product Owner are iterative and well-documented.

- Approval is recorded as part of the sprint closure process.

11. Refactoring Completed

Acceptance Criteria

- Code is optimized for maintainability and adheres to the project's coding standards.

- Refactoring ensures no change in functionality or behaviour.

Quality Criteria

- Redundant or obsolete code is removed.

- Refactoring maintains or improves test coverage.

12. Any Configuration or Build Changes Documented

Acceptance Criteria

- All configuration changes, including environment variables or build scripts, are documented.

- Documentation is accessible to all team members and stakeholders.

Quality Criteria

- Changes are detailed, including the purpose, impact, and rollback procedures.

- Documentation is reviewed and updated in real-time.

13. Documentation Updated

Acceptance Criteria

- User-facing documentation reflects the new feature or change.

- Internal documentation includes updated technical specifications and APIs.

Quality Criteria

- Documentation is clear, concise, and adheres to project standards.

- Peer reviews ensure the documentation is complete and accurate.

14. Peer Code Review Performed

Acceptance Criteria

- Code is reviewed by peers for functionality, logic, and adherence to best practices.

- All review comments are resolved before merging into the main branch.

Quality Criteria

- Reviews follow a checklist to ensure thoroughness (e.g., naming conventions, performance).

- Only approved code is merged, ensuring quality and consistency.

DOCUMENT 2- Product Vision

Scrum Project Name	'ONDOOR' Online Grocery Store		
Venue	Ranchi, Jharkhand		
Date:			
Start Time:	End Time:		Duration:
Stakeholders List	**Designation**		
Prabhat Singh	Product Owner		
Anil Kumar	PM, XYZ Events Pvt. Ltd.		
Neha Gupta	Event Coordinator, XYZ Events Pvt. Ltd.		
Ram Singh	Administer		
Ramesh Kumar	Regional Administer		
Ravi Singh	IT Head, XYZ Events Pvt. Ltd.		
Raghu Ram	Delivery Boy		
Rekha Kumari	Customer		
Suresh Kumar	Customer		
SCRUM TEAM			
Scrum Master	Ramesh Patel		
Product Owner	Sanjay Verma		
Scrum Developer 1	Amit Kumar, Developer		
Scrum Developer 2	Sunita Devi, Developer		
Scrum Developer 3	Abhishek Sharma, UX/UI Expert		
Scrum Developer 4	Jyoti Kumari, Tester		
Scrum Developer 5	Rajesh Soni, QA Expert		

Vision: To revolutionize urban grocery shopping by offering a seamless, efficient, and reliable online platform that ensures timely delivery of high-quality goods from local regional stores, saving customers time and effort while enhancing their overall shopping experience.			
Target Group	**Needs**	**Product**	**Value**

The product addresses modern urban, individuals who are tech-savvy. Primarly focuses on like young professionals, busy families, and tech-savvy Gen-Z individuals. Secondary focus is on elderly whose mobility is limited.	'Ondoor' provide guarantee safe delivery of top quality grocery items. Customers can receive delivery of grocery items within excepted time with lot other benefits like high discounts.	'Ondoor' will be on mobile, tablets and desktop application. Real time tracking, providing 24/7 services, and customer support. Product feasibility can be complex and require attention in every aspect.	Open up revenue stream. Be leading online grocery delivery platform in country. Create reputed brand image for other business opportunities.

DOCUMENT - 3: USER STORIES

User Story No. 1	Tasks:3		Priority: HIGHEST
AS A CUSTOMER I WANT TO REGISTER IN 'Ondoor' App SO THAT I CAN USE THE PLATFORM			
BV:500		CP:05	
ACCEPTANCE CRITERIA **Basic Flow:** 　　User selects the registration option. 　　User enters their email, phone number, password, and address. 　　User clicks the "Register" button. 　　The system validates the information and confirms registration. 　　User receives a confirmation email or SMS. **Alternative Flow:** 　　If the user prefers, they can register with Google, Facebook, or Apple. 　　The system retrieves the user's information from the chosen social platform and pre-fills the details.			

Exceptional Flow:

   If the email or phone number is already in use, the system prompts the user to log in or reset their password.
   If required fields are missing or incorrectly formatted, the system displays an error message prompting the user to correct the errors.

User Story No. 2	Tasks:3	Priority: HIGHEST
AS A CUSTOMER I WANT TO LOGIN IN 'ONDOOR' APP SO THAT I CAN ORDER GROCERY ITEMS		
BV:500	CP:05	

ACCEPTANCE   CRITERIA
Basic Flow:

   User selects the login option.
   User enters their email/phone number and password.
   User clicks the "Login" button.
   The system verifies the credentials and logs the user in.

Alternative Flow:

   If the user forgot their password, they can click "Forgot Password" to reset it.
   The system sends a reset link to the user's registered email or phone number.

Exceptional Flow:

   If the user enters incorrect credentials, the system displays an error and prompts them to try again.
   After multiple failed login attempts, the system may temporarily lock the account or request CAPTCHA verification.

User Story No. 3	Tasks:4	Priority: MEDIUM
AS A CUSTOMER I WANT TO VIEW THE GROCERY ITEMS SO THAT I CAN SELECT FOR MY ORDER		
BV: 200	CP:02	

Basic Flow:

   User searches for and selects a grocery items.
   The system displays the products, including item names, descriptions, prices, and availability.
   User browses through the catalog, with items categorized (e.gskin care, hygine, fruits, oils etc)
   User clicks on an item to see details such as price, options for customization, and nutritional information (if available).

Alternative Flow:

   User filters menu items by dietary preference (e.g., vegetarian, vegan, gluten-free) or by popularity.
   User sorts the products by price, rating, or preparation time.
   If the user has marked favourite items, the system highlights them for quick access.

Exceptional Flow:

   If an item becomes unavailable while browsing, the system updates the menu to reflect its unavailability.
   If the restaurant is temporarily closed, the system displays a message indicating that orders cannot be placed at this time.
   If there is a network issue while loading the menu, the system shows an error message and provides a "Retry" button to reload the menu

User Story No. 4	Tasks:3	Priority: HIGHEST
AS A CUSTOMER I WANT TO AN ORDER GROCERY ITEMS SO THAT I CAN HAVE MY ORDERED ITEMS		
BV: 200	CP: 2	

ACCEPTANCE   CRITERIA
Basic Flow:
 	
   User selects a items and views the cart.
   User adds items to their cart and adjusts quantities if needed.		

User proceeds to the checkout page, reviews the order, and selects "Place Order."

Alternative Flow:

User can add special instructions or requests for specific items
User can save items to favourites for easy reordering.

Exceptional Flow:

If an item becomes unavailable during the order, the system notifies the user and removes it from the cart.
If there is an issue with the selected restaurant (e.g., it is closed or no longer delivers to the area), the system notifies the user before proceeding to checkout.

User Story No. 5	Tasks:3	Priority: HIGHEST
AS A CUSTOMER I WANT TO MAKE SECURE PAYMENT SO THAT I CAN PROCEED THE GROCERY ORDER		
BV: 500	CP:08	

ACCEPTANCE CRITERIA
Basic Flow:

User selects a payment method (credit/debit card, digital wallet, cash on delivery).
User enters payment details (if applicable).
User confirms payment, and the system processes it.
Payment confirmation is displayed, and the order is confirmed.

Alternative Flow:

User selects a saved payment method for quicker checkout.
User applies a discount code or uses a loyalty reward.

Exceptional Flow:

If payment fails, the system displays an error and prompts the user to retry or select another payment method.

If a card is expired or invalid, the system prompts the user to update their details.

User Story No. 6	Tasks:2	Priority: HIGHEST
AS A CUSTOMER I WANT TO CANCEL MY ORDER SO THAT I CAN ORDER OTHER GROCERY ITEMS		
BV:200	CP:02	

ACCEPTANCE CRITERIA
Basic Flow:

  User navigates to the "My Orders" section and selects the order they want to cancel.
  The system displays the order details, including any applicable cancellation policies or fees.
  User confirms cancellation, and the system processes the cancellation request.
  If successful, the system updates the order status to "Cancelled" and provides information on any refund (if applicable).

Alternative Flow:

  If the order is eligible for free cancellation, the system indicates this to the user before they confirm.
  If the user wants to partially cancel specific items, the system allows the user to remove those items (if the restaurant supports partial cancellations).

Exceptional Flow:

  If the order has already reached a status where it cannot be canceled (e.g., "Out for Delivery"), the system informs the user that cancellation is no longer possible.
  If there is a network issue or technical problem while processing the cancellation, the system displays an error message and allows the user to retry or contact support.
  If the cancellation request fails due to a system error or temporary outage, the system provides a contact option for immediate assistance.

User Story No. 7	Tasks:2	Priority: MEDIUM
AS A CUSTOMER I WANT TO RATE AND PROVIDE FEEDBACK SO THAT I CAN SHARE MY EXPERIENCE		
BV:100	CP:01	

Basic Flow:

   User navigates to the feedback section after the order is completed.
   User rates the restaurant and delivery experience using a star rating system and/or written comments.
   User submits feedback, and the system confirms receipt.

Alternative Flow:

   User can upload photos or select feedback tags (e.g., "On time," "Good packaging").
   User may opt to receive a follow-up for detailed feedback if they rated the order poorly.

Exceptional Flow:

   If feedback submission fails, the system saves the feedback locally and attempts to resend when a stable connection is available.
   If the user tries to submit feedback multiple times, the system prevents duplicate submissions.

User Story No. 8	Tasks:2	Priority: MEDIUM
AS A CUSTOMER I WANT TO EDIT BY PROFILE SO THAT I CAN UPDATE MY INFORMATION		
BV:200	CP:02	

Basic Flow:

   User navigates to the profile option from settings.
   User edits his/her profile as per requirements.
   User submits feedback, and the system confirms receipt.

Alternative Flow:

User can update only mandatory fields and skips optional fields.

Exceptional Flow:

If feedback submission fails, the system saves the feedback locally and attempts to resend when a stable connection is available.
If the user tries to submit feedback multiple times, the system prevents duplicate submissions.

User Story No. 9	Tasks:3	Priority: HIGHEST
AS A CUSTOMER I WANT TO LOGOUT FROM THE APP SO THAT I CAN ENSUR MY ACCOUNT'S PRIVACY AND SECURITY		
BV:500	CP:05	
ACCEPTANCE CRITERIA **Basic Flow:** User selects the "Logout" option from the account settings menu. The system logs the user out and returns them to the login screen. **Alternative Flow:** If the user closes the app without logging out, they remain logged in (persistent session). Optionally, the user may set up automatic logout after a certain period of inactivity for security**.** **Exceptional Flow:** If there's a network issue while logging out, the system shows a warning but logs the user out once reconnected. If the app experiences an error during logout, it logs the user out and provides an option to re-login if needed.		

User Story No. 10	Tasks:3		Priority: HIGHEST
AS A DELIVERY BOY I WANT TO REGISTER IN 'ONDOOR' APP SO THAT I CAN DELIVER ORDERS			
BV:500		CP:02	

ACCEPTANCE   CRITERIA

Basic Flow:

User selects the registration option.

User enters their email, phone number, password, and address.

User clicks the "Register" button.

The system validates the information and confirms registration.

User receives a confirmation email or SMS.

Alternative Flow:

If the user prefers, they can register with Google, Facebook, or Apple.

The system retrieves the user's information from the chosen social platform and pre-fills the details**.**

Exceptional Flow:

If the email or phone number is already in use, the system prompts the user to log in or reset their password**.**

If required fields are missing or incorrectly formatted, the system displays an error message prompting the user to correct the errors**.**

User Story No. 11	Tasks:3		Priority: HIGHEST
AS A DELIVERY BOY I WANT TO LOGIN IN 'ONDDOR' APP SO THAT I CAN ACCESS MY ASSINGMENT AND DELIVIRIES			
BV:500		CP:02	

Basic Flow:

Delivery person selects the login option.

They enter their phone number or email and password.

The system verifies credentials and logs them in, displaying available orders.

Alternative Flow:

   If the delivery person forgot their password, they can click "Forgot Password" to reset it via email or SMS.
   If they have set up biometric login, they can use it for faster access.

Exceptional Flow:

   If incorrect credentials are entered, the system displays an error message and allows a retry.
   Multiple failed attempts may trigger a CAPTCHA or temporary lock on the account.
   If there is a network issue, the app notifies them and offers a "Retry" option**.**

User Story No. 12	Tasks:2		Priority: HIGHEST
AS A DELIVERY BOY I WANT TO VIEW AVAILABLE ORDERS SO THAT I CAN ACCEPT THE ORDERS FOR DELIVERIES			
BV:200		CP:02	

ACCEPTANCE CRITERIA
Basic Flow:
 	
   The system displays a list of available orders in the delivery person's area.
   They review order details, including restaurant location, delivery distance, and estimated earnings.
   Delivery person selects an order and confirms acceptance.
   The system assigns the order to them and notifies the restaurant and customer.
 	
Alternative Flow:
 	
   If multiple orders are available along a similar route, the system may suggest them as a batch to increase efficiency.
   The delivery person can mark themselves "unavailable" if they want a break or are temporarily unable to accept new orders.
 	
Exceptional Flow:			

If another delivery person accepts the order first, the system notifies them and removes it from their view. If the system detects a potential route conflict (e.g., overlapping orders), it alerts them to prioritize orders based on delivery times.		

User Story No. 13	Tasks:3	Priority: HIGHEST
AS A DELIVERY BOY I WANT TO PICKUP ORDERS FROM STORE SO THAT I CAN DELIVER THE ORDERS TO CUSTOMERS		
BV:200	CP:02	

ACCEPTANCE CRITERIA
Basic Flow:

    After accepting an order, the app provides the restaurant location.
    Delivery person confirms arrival at the restaurant and picks up the order, marking it as "Picked Up" in the app.
    The app guides them to the customer's location.
    They confirm delivery by marking the order as "Delivered" and, if required, collect a COD payment.

Alternative Flow:

    If multiple orders are picked up, they can prioritize deliveries based on time and proximity, following in-app routing suggestions.
    Delivery person can contact the customer via the in-app call option if additional directions are needed.

Exceptional Flow:

    If there is an issue with the order at pickup (e.g., items missing), they can report it immediately to the restaurant or support team.
    If the customer is unreachable or unavailable, they follow protocol by attempting to contact them multiple times and reporting the issue.

User Story No. 14	Tasks:3	Priority: HIGHEST
AS A DELIVERY BOY I WANT TO UPDATE THE ORDER STATUS SO THAT RESTAURANT AND CUSTOMERS CAN TRACK THE ORDERS		

BV:100	CP:01

ACCEPTANCE CRITERIA

Basic Flow:

   Delivery person updates the status to "Picked Up" once the order is collected.
   Upon arrival near the customer location, they update the status to "Arriving."
   After delivery, they mark the order as "Delivered" in the app.

Alternative Flow:

   The app automatically updates the status based on location tracking, showing progress to the customer without manual intervention.

Exceptional Flow:

   If the app fails to update the status due to network issues, the system saves the update locally and syncs it once a connection is restored.
   If an error occurs when attempting to update, they can contact support to report the issue.

User Story No. 15	Tasks:3	Priority: MEDIUM
AS A DELIVERY BOY		
I WANT TO KNOW THE COD AMOUNT FOR THE ORDERS		
SO THAT I CAN RECEIVE CASH FROM CUSTOMERS		
BV:50	CP:02	

ACCEPTANCE CRITERIA

Basic Flow:

   After confirming delivery, the system displays the amount due from the customer.
   Delivery person collects the payment and marks the order as "Paid."
   The app confirms the amount collected, and the system logs it for record-keeping.

Alternative Flow:

If the customer has exact change, the app confirms the amount without requiring input.

Exceptional Flow:

If the customer is unable to pay, they follow company policy, which may involve marking the order as "Unpaid" and reporting the issue to support.
If the cash payment record fails to log, the app displays a warning to retry or contact support.

User Story No. 16	Tasks:2		Priority:MEDIUM
AS A DELIVERY BOY I WANT TO KNOW THE FEEDBACKS FROM CUSTOMERS SO THAT I CAN KNOW MY PERFORMANCE			
BV:200		CP:02	

ACCEPTANCE CRITERIA
Basic Flow:

Delivery person navigates to their profile section to view ratings and customer feedback.
They can see comments and ratings given by customers for each completed delivery**.**

Alternative Flow:

They may filter feedback by positive or negative ratings to focus on specific areas for improvement.

Exceptional Flow:

If feedback fails to load, the app displays an error and suggests retrying.
If feedback is flagged as inappropriate or abusive, they can report it to support for review

User Story No. 17	Tasks:2	Priority: HIGHEST
AS A DELIVERY BOY I WANT TO RAISE ISSUES RELATED TO DELIVERIES AND APP FUNCTIONALITY SO THAT I CAN PROVIDE SUPPORT ASSISTANCE		

BV:100	CP:02

ACCEPTANCE CRITERIA:

Basic Flow:

Delivery person goes to the support or help section.
They select the issue category (e.g., payment, delivery, app issue) and describe the problem.
The system logs the issue, and a support agent responds.

Alternative Flow:

For quick resolution, the app suggests solutions for common issues (e.g., how to handle COD discrepancies).

Exceptional Flow:

If the issue submission fails, the app saves the request locally and attempts to send it later.
If the issue requires immediate assistance, it suggests calling the support helpline directly.

User Story No. 18	Tasks:3	Priority: HIGHEST

AS A DELIVERY BOY
I WANT TO VIEW MY DELIVERY HISTORY AND ERANINGS
SO THAT I CAN MY INCOME

BV:20	CP:01

ACCEPTANCE CRITERIA:

Basic Flow:

Delivery person navigates to the "Reports" section to view completed deliveries and revenue generated over specific periods (daily, weekly, monthly).
They can view total earnings, delivery count, and any tips received.

Alternative Flow:

They can filter reports by day or type (e.g., COD vs. online payment).
They may also view estimated taxes or deductions (if applicable).

Exceptional Flow:

If the report fails to load due to an error, the app suggests retrying or waiting for system maintenance.

If revenue data appears incorrect, they can report the discrepancy to support.

User Story No. 19	Tasks:3	Priority: HIGHEST
AS A DELIVERY BOY I WANT TO LOGOUT FROM MY ACCOUT SO THAT I CAN MAINTAIN MY PRIVACY AND SECURITY		
BV:200	CP:02	
ACCEPTANCE CRITERIA: **Basic Flow:** Delivery person selects the "Logout" option from the app's menu. The app logs them out and redirects to the login screen. **Alternative Flow:** They can choose to be logged out automatically after a period of inactivity for security. **Exceptional Flow:** If logout fails due to a network issue, the app notifies them of the issue and logs them out once the connection is restored. If the app encounters an error, it clears session data to ensure they're securely logged out.		

User Story No. 20	Tasks:3	Priority: HIGHEST
AS A 'ONDOOR' SHOP MANAGER I WANT TO REGISTER INTO THE SCRUM FOOD SO THAT I CAN ACCESS THE PLATFORM		
BV:500	CP:03	
ACCEPTANCE CRITERIA **Basic Flow** The user accesses the registration page.		

The user fills in required fields: restaurant name, email, password, phone number, address, etc.
The user submits the form.
The system validates the details and creates a new account.
The system sends a confirmation email to verify the account.

Alternate Flow

If email is already in use: The system displays a message to use a different email.

Exception Flow

If required fields are missing or incorrectly formatted: The system displays an error message and highlights the incorrect fields.

User Story No. 21	Tasks:3	Priority: HIGHEST
AS A 'ONDOOR' SHOP MANAGER I WANT TO LOGIN INTO THE SCRUM FOOD SO THAT I CAN MANAGE MY ORDER DETAILS		
BV:500	CP:03	
ACCEPTANCE CRITERIA **Basic Flow** The user accesses the login page. The user enters their email and password. The user submits the form. The system authenticates the user and redirects them to the dashboard. **Alternate Flow** If the password is forgotten: The user can click "Forgot Password" to reset it. **Exception Flow** If login details are incorrect: The system displays an error message, allowing the user to retry.		

User Story No. 22	Tasks:3	Priority: HIGHEST
AS A 'ONDOOR' SHOP MANAGER I WANT TO VIEW ORDERS PLACED BY CUSTOMERS SO THAT I CAN PREPARE THEM ACCORDINGLY		
BV:200	CP:03	

ACCEPTANCE CRITERIA

Basic Flow

   The user accesses the "View Orders" section.

   The system displays a list of current and past orders with details (order items, customer information, delivery status).

   The user can filter orders by status (pending, in-progress, completed).

Alternate Flow

   If there are no orders: The system displays a message indicating no orders are available.

Exception Flow

   If an order retrieval fails: The system displays an error message and suggests retrying.

User Story No. 23	Tasks:2	Priority: HIGHEST
AS A 'ONDOOR' SHOP MANAGER I WANT TO VIEW PAYMENT DETAILS SO THAT I CAN PROCEED WITH ORDERS ACCORDINGLY		
BV:100	CP:02	

ACCEPTANCE CRITERIA

Basic Flow

   The customer completes the order and chooses a payment method (credit card, digital wallet, or cash).

   The system processes the payment.

   The payment status updates to "Paid" in the order history.

Alternate Flow

If the customer chooses cash: The delivery personnel collects payment upon delivery, and the status is updated manually.

Exception Flow

If payment fails: The system displays a message allowing the customer to retry or choose a different payment method**.**

User Story No. 24	Tasks:3	Priority: HIGHEST
AS A 'ONDOOR' SHOP MANAGER I WANT DELIVERY PERSONNEL TO CONFIRM THE ORDER SO THAT I CAN TRACK THE COMPLETION OF EACH ORDER		
BV:100	CP:02	

ACCEPTANCE CRITERIA
Basic Flow
   The delivery personnel receives the order details on their device.
   After delivery, they mark the order as "Delivered" in the system.
   The system updates the order status for the restaurant and customer to "Delivered".

Alternate Flow

   If the customer is unavailable: The delivery personnel can mark the order as "Customer Unavailable" and attempt redelivery later.

Exception Flow

   If the confirmation fails due to connectivity issues: The system retries when back online or alerts the personnel.

User Story No. 25	Tasks:2	Priority: MEDIUM
AS A 'ONDOOR' SHOP MANAGER I WANT TO VIEW CUSTOMERS FEEDBACK SO THAT I CAN IMPROVE SERVICE AND QUALITY		
BV:50	CP:02	

ACCEPTANCE CRITERIA
 Basic Flow

The user navigates to the "Feedback" section.
The system displays feedback with ratings, comments, and order details.
The user can filter by rating, date, or keywords.

Alternate Flow

If no feedback exists: The system displays a message stating there is no feedback yet.

Exception Flow

If feedback retrieval fails: The system displays an error and suggests refreshing the page.

User Story No. 26	Tasks:3	Priority: MEDIUM
AS A 'ONDOOR' SHOP MANAGER I WANT TO RAISE ISSUES REGARDING ORDER DELIVERY AND PAYMENT SO THAT I CAN GET ASSISTANCE		
BV:50	CP:01	

ACCEPTANCE CRITERIA
 Basic Flow

The user navigates to the "Support" or "Raise Issue" section.
The user selects an issue type (Order, Payment, Delivery) and provides details.
The system submits the issue and confirms receipt.
Support team contacts the user for resolution.

Alternate Flow

If the user's issue has predefined FAQs: The system suggests possible solutions before submitting the issue.

Exception Flow

If issue submission fails: The system displays an error and suggests retrying.

User Story No. 27	Tasks:3	Priority: MEDIUM

AS A 'ONDOOR' SHOP MANAGER
I WANT TO VIEW REVENUE STATISTICS
SO THAT I CAN MONITOR MY RESTAURANT'S ECONIMIC CONDITIONS

BV:10	CP:02

ACCEPTANCE CRITERIA
 Basic Flow

   The user navigates to the "Revenue" section.
   The system displays revenue data (daily, weekly, monthly), with charts and order totals.
   The user can filter the data by custom date ranges or categories (online, cash, or card payments).

Alternate Flow

   If no revenue data exists for the selected range: The system displays "No data available" for the chosen period.

Exception Flow

   If revenue data retrieval fails: The system displays an error and suggests refreshing.

User Story No. 28	Tasks:3	Priority: MEDIUM

AS A 'ONDOOR' SHOP MANAGER
I WANT TO LOGOUT FROM THE PLATFORM
SO THAT I CAN SECURE MY PRIVACY AND PLATFORM

BV:200	CP:02

ACCEPTANCE CRITERIA
Basic Flow

   The user clicks the "Logout" button.
   The system logs the user out and redirects them to the login page.

Alternate Flow

   If the user closes the application without logging out: The system auto-logs the user out after a specified period.

Exception Flow

   If the logout request fails: The system displays an error message and prompts the user to retry.

User Story No. 29	Tasks:2	Priority: HIGHEST
AS A ADMIN I WANT TO REGISTER THE PLATFORM SO THAT I CAN MANAGE AND MONITOR THE ASSIGNMENT		
BV:500	CP:05	

ACCEPTANCE CRITERIA
Basic Flow
   The admin navigates to the registration page.
   The admin enters details such as name, contact information, assigned region, and sets a password.
   The admin submits the registration form.
   The system verifies the details and creates an account.
   Confirmation Message: The admin receives a confirmation message and can now log in.

Alternate Flow

   If some required fields are left blank, the system displays an error message prompting the admin to complete all fields.

Exceptional Flow

If the admin is already registered, the system displays an error indicating an existing account. The admin can choose to recover their account if needed

User Story No. 30	Tasks:2	Priority: HIGHEST
AS A ADMIN I WANT TO LOGIN IN THE PLATFORM SO THAT I CAN ACCESS THE PLATFORM		
BV:500	CP:05	

ACCEPTANCE CRITERIA
Basic Flow
   The admin navigates to the login page.

The admin enters their email and password.
The admin submits the login form.
The system verifies the credentials.
The admin is directed to the dashboard.

Alternate Flow
   If the admin forgets their password, they can select "Forgot Password" to receive a reset link.

Exceptional Flow

   If the credentials are incorrect, the system displays an error message prompting the admin to re-enter them

User Story No. 31	Tasks:3		Priority: HIGHEST
AS A ADMIN I WANT TO VIEW AND TRACK ALL ORDERS IN MY AREA SO THAT I CAN TRACK DELIVERIES AND ADDRESS ANY ISSUES			
BV:200		CP:08	

ACCEPTANCE CRITERIA
Basic Flow
   The admin logs in and navigates to the "Orders" section.
   The admin filters orders by status to view active ones.
   The admin reviews each order's real-time status (e.g., placed, preparing, out for delivery).
   If an order is delayed, the admin contacts the delivery person or restaurant.

Alternate Flow

   If an order has no delivery person assigned, the admin assigns it manually.

Exceptional Flow

   If the status fails to update, the admin receives an error and can escalate to support for manual intervention.

User Story No. 32	Tasks:3	Priority: HIGHEST
AS A ADMIN I WANT TO VIEW CUSTOMERS REVIEW AND FEEDBACK		

SO THAT I CAN ADDRESS ISSUES RELATED TO DELIVERIES	
BV:100	CP:02

 ACCEPTANCE CRITERIA

Basic Flow

   The admin logs in and navigates to the "Feedback" section.

   The admin filters feedback by rating or keywords (e.g., "late" or "cold food").

   The admin reviews and marks each feedback as "addressed" or escalates negative feedback.

    The admin contacts customers directly if needed or initiates a refund if appropriate.

Alternate Flow

   Positive feedback is marked automatically, and the admin may acknowledge it by sending a thank-you message.

Exceptional Flow

   If the feedback details are unclear or duplicated, the admin can flag it for investigation.

User Story No. 33	Tasks:3	Priority: HIGHEST
AS A ADMIN I WANT TO MANAGE THE REGIONAL DELIVERY BOYS SO THAT I CAN MANAGE TIMELY DELIVERIES		
BV:100	CP:03	

 ACCEPTANCE CRITERIA

Basic Flow

   The admin logs in and selects the "Delivery Personnel" section.

   The admin clicks "Add New" and fills in the form with name, contact, and availability.

   The form is submitted, and the system confirms the addition.

   The delivery person receives credentials and access instructions.

Alternate Flow

   If details need updating (e.g., address), the admin edits the delivery person's profile and submits the change.

Exceptional Flow
If the admin tries to add a delivery person already in the system, they are alerted of the duplicate.

User Story No. 34	Tasks:2	Priority: HIGHEST
AS A ADMIN I WANT TO MANAGE THE REGIONAL SHOPS SO THAT I CAN PROVIDE VARITY OF GROCERY OPTIONS TO CUSTOMERS		
BV:100	CP:02	

ACCEPTANCE CRITERIA

Basic Flow

   The admin logs in and selects "SHOPS."

   The admin clicks "Add New," fills in the shop's details, and uploads a categories.

   The admin submits the form, and the shops profile is created.

   The shops is notified and added to the list of available options.

Alternate Flow

   The admin edits shops information like categories or hours, submits, and sees the updated profile.

Exceptional Flow

   If the shops already exists, the system displays a duplicate error.

User Story No. 35	Tasks:3	Priority: HIGHEST
AS A ADMIN I WANT TO VIEW REVENUE GENERATED IN MY REGION SO THAT I CAN ADDRESS THE FINANCIAL PERFORMANCE		
BV:500	CP:05	

ACCEPTANCE CRITERIA

Basic Flow

   The admin logs in and selects "Revenue."

   The admin chooses a date range (e.g., weekly or monthly).

   The system generates a revenue report for the region.

   The admin reviews revenue and can download it.

Alternate Flow

   The admin can filter revenue by individual shops for detailed insights.

Exceptional Flow

   If no revenue data exists for the period, the system displays a "No Data" message.

User Story No. 36	Tasks:3	Priority: HIGHEST
AS A ADMIN I WANT TO VIEW REVIEW AND APPROVE OR DENY FUND REQUEST SO THAT I CAN ADDRESS ORDERS ISSUES FAIRLY		
BV:200	CP:03	

ACCEPTANCE CRITERIA
Basic Flow
   The admin logs in and navigates to "Refunds."
   The admin reviews refund requests and relevant order details.
   The admin approves or denies each request.
   The customer is notified of the decision.

Alternate Flow

   The admin may request additional details from the customer before approving.

Exceptional Flow

   If the refund system fails, the admin receives an error and escalates to technical support.

User Story No. 37	Tasks:3	Priority: MEDIUM
AS A ADMIN I WANT TO VIEW PAYMENTS MADE TO ALL THE RESTAURANTS SO THAT I CAN MAINTAIN THE RECORDS AND ADDRESS ANY DISPUTES		
BV:500	CP:05	

ACCEPTANCE CRITERIA
Basic Flow

The admin logs in and navigates to "Payments."
The admin chooses a restaurant to view payment history.
The system displays payments made for the specified period.
The admin downloads a report if needed.

Alternate Flow

The admin filters payment history by date to narrow down the search.

Exceptional Flow
If no payment data exists, the system displays a "No Payment Records Found" message.

User Story No.38	Tasks:2	Priority: MEDIUM
AS A ADMIN I WANT TO LOGOUT FROM THE PLATFORM SO THAT I CAN MAINTAIN THE SECURITY AND PRIVACY OF MY ACCOUNT		
BV:500	CP:05	

ACCEPTANCE CRITERIA
Basic Flow
  The admin clicks "Logout" in the account menu.
  The admin is asked to confirm.
  The admin is logged out and redirected to the login page.

Alternate Flow

If inactive, the system logs the admin out automatically after a set period.

Exceptional Flow

If the logout fails, the admin receives an error and can close the app manually for security.

User Story No.39	Tasks:3	Priority: HIGHEST

AS A BUSINESS OWNER	
I WANT TO LOGIN IN THE PLATFORM	
SO THAT I CAN ACCESS THE PLATFORM	
BV:500	CP:05

ACCEPTANCE CRITERIA

Basic Flow

Business owner selects the login option.

Owner enters their email/phone number and password.

Owner clicks the "Login" button.

The system verifies the credentials and logs the user in.

Alternative Flow:

If the user forgot their password, they can click "Forgot Password" to reset it.

The system sends a reset link to the user's registered email or phone number.

Exceptional Flow:

If the user enters incorrect credentials, the system displays an error and prompts them to try again.

After multiple failed login attempts, the system may temporarily lock the account or request CAPTCHA verification.

User Story No.40	Tasks:3	Priority: MEDIUM
AS A BUSINESS OWNER		
I WANT TO VIEW AND RESOLVE ISSUES		
SO THAT I CAN ENSURE SMOOTH OPERATIONS		
BV:500	CP:05	

ACCEPTANCE CRITERIA

Basic Flow

Navigate to the "Issues" section.

View a list of reported issues.

Select an issue to see details.

Take action (e.g., resolve, assign, escalate).

Mark the issue as resolved or add notes.

Alternative Flow:

No Issues Found:

    If no issues are present, display: "No issues reported at the moment."
    Return to the dashboard.

Exceptional Flow:

If an action cannot be completed due to a system error, display: "Unable to process the request. Please try again later."
Retry or contact support if the issue persists.

User Story No.41	Tasks:2	Priority: MEDIUM
AS A BUSINESS OWNER I WANT TO VIEW AND ANALYSE REPORTS SO THAT I CAN TRACK SALES DELIVERIES AND OTHER MTRICS		
BV:100	CP:03	

 ACCEPTANCE CRITERIA

Basic Flow:

Navigate to the "Reports" section.
Choose a report type (e.g., sales, deliveries).
Filter data as needed (e.g., by date, region).
View or download the report.

Alternative Flow:

Custom Filters:

    Apply specific filters to focus on key metrics.
    The system dynamically updates the displayed data.

Exceptional Flow:

If the report fails to load, display: "Error generating the report. Please retry."
Retry or report the issue to support.

User Story No.42	Tasks:3	Priority: HIGHEST
AS A BUSINESS OWNER I WANT TO UPDATE PAYMENT FOR SHOPS AND DELIVERY PERSONNELS SO THAT FINANCIAL TRANSACTIONS ARE UPDATED AND ACCURATE		
BV:200	CP:03	
ACCEPTANCE CRITERIA		

Basic Flow:

Navigate to the "Payments" section.

Select "Shops" or "Delivery Personnel."

View pending payments.

Update the payment status (e.g., mark as paid or pending).

Confirm updates, which are logged by the system.

Alternative Flow:

Partial Update:

    Update payments for only a subset of entries.

    Confirm updates, and the system logs the changes.

Exceptional Flow:

If an update fails, display: "Error updating payment. Please retry."

Retry or escalate the issue to technical support.

User Story No.43	Tasks:3	Priority: HIGHEST
AS A BUSINESS OWNER I WANT TO LOGOUT FROM THE PLATFORM SO THAT I CAN MAINTAIN THE SECURITY AND PRIVACY OF MY ACCOUNT		
BV:500	CP:03	

ACCEPTANCE CRITERIA

Basic Flow

    The admin clicks "Logout" in the account menu.

    The admin is asked to confirm.

    The admin is logged out and redirected to the login page.

Alternate Flow

    If inactive, the system logs the admin out automatically after a set period.

Exceptional Flow

    If the logout fails, the admin receives an error and can close the app manually for security.

DOCUMENT-4: AGILE PO EXPERIENCE

As a product owner (PO) for a online grocery store 'Ondoor', I have had the opportunity to be deeply involved in a various aspects of a agile product development.

Following are the responsibilities of PO in a project

Market Analysis: As a PO I thoroughly analysed of market need/demand. Searched availability of similar products in the market and checked for any competition.

Enterprise Analysis: Due diligence on the market opportunity. I Collaborated with stakeholders to understand customer needs and market trends. Aligned product strategies with organizational goals.

Product Vision and Roadmap: Defined product vision keeping the need analysis in mind. Created a roadmap balancing short-term goals (e.g., real-time inventory) and long-term objectives (e.g., AI recommendations).

Managing Product Features: Managed the features by managing stakeholder expectations and prioritizing needs. Prioritization of the epics, stories, and features based on criticality and ROI involved. Used technique like MOSCOW.

Managing Product Backlog: Prioritised of user stories and maintained a transparent, well-groomed backlog with clear user stories. Reprioritization based on stakeholders' needs. Regularly refined and prioritized backlog items based on evolving needs.

Managing Overall Iteration Progress: I reviewed sprint progress. Reprioritised the sprints and epics if needed. Communicated updates, gathered feedback in sprint reviews, and improved processes through retrospectives with Business Analyst.

❖ From this project I have learned how to handle sprint meetings such as Sprint planning meeting , Daily scrum meeting , Sprint review meeting Sprint retrospective meeting and Backlog refinement meeting.

❖ Also, User stories creation and what things will be included in user stories such as Story no, Tasks, Priority, Acceptance criteria, BV & CP value

❖ In Scrum, as product owner, I served as the liaison between multiple areas of an organization. I communicated with business stakeholders and collaborated closely with Scrum teams to keep all areas of the business informed on a project's development.

❖ I developed a vision of a product's function and operation, which in turn allowed this Scrum team member to define product features and break those features into product backlog items.

DOCUMENT – 5 : PRODUCT AND SPRINT BACKLOG WITH THEIR CHARTS

PRODUCT BACKLOG

User story ID	User stories	Tasks	Priority	BV	CP	Sprint
UC001	As a customer I want to register in 'ondoor' app so that I can use the app	Create registration form Implement backend API for signup Validate user input	Highest	500	05	01
UC002	As a customer I want to login so that I can order items from app.	Create login form Implement backend API for login Add session management	HIGHEST	500	05	01
UC003	As a customer I want to view different grocery categories so that I select my orders	Design category page UI	MEDIUM	200	03	02

		Fetch categories from database				
UC004	As a customer I want to place orders so that I can have my orders	Create order placement form Implement order API	HIGHEST	500	05	02
UC005	As a customer I want to make payment so that I can proceed my orders	Integrate payment gateway Implement payment confirmation	HIGHEST	500	05	03
UC006	As a customer I want to cancel my orders so that I can order other things	Add cancel order button Implement cancel order API	LOWEST	100	02	03
UC007	As a customer I want to rate and provide feedback so that I can share my experience	Add rating stars to UI Implement feedback submission API	MEDIUM	200	02	04
UC008	As a customer I want to edit my profile so that I can update my details	Design profile edit form Implement profile update API	LOW	100	02	04
UC009	As a customer I want to get notifications so that I can track my orders	Design tracking page UI Implement SMS API Fetch real-time order status	MEDIUM	200	05	05
UC010	As a customer I want to logout so that I ensure my accounts privacy and security	Add logout button Clear session/logout backend call	MEDIUM	200	03	05
UCO11	As a delivery boy, I want to register with my details so that I can use the application.	Design registration UI Implement backend API for registration	HIGHEST	500	05	01

		Integrate validation for user data				
UC012	As a delivery boy, I want to log in so that I can access my dashboard.	Build login UI Create API for authentication Add session management	HIGHEST	500	03	01
UC013	As a delivery boy, I want to view pending orders so that I can choose which to accept.	Create UI for order listing Fetch order data from server Display order details dynamically	MEDIUM	100	03	02
UC014	As a delivery boy, I want to accept orders so that I can proceed with pickups.	Add UI for order selection Implement backend update for order status Notification on successful acceptance	HIGHEST	500	05	02
UC015	As a delivery boy, I want to update the status when picking up and delivering	Build pickup and delivery status UI Update backend for status changes Push notifications to customers	MEDIUM	100	03	03
UC016	As a delivery boy, I want to update my status (e.g., available or busy).	Create status toggle UI Sync status with the server	MEDIUM	100	02	03
UC017	As a delivery boy, I want to confirm cash payments to close the delivery loop.	Add UI for payment confirmation Update backend for payment records	LOW	50	02	04
UC018	As a delivery boy, I want to view customer feedback so	Create feedback display UI	MEDIUM	200	03	04

		Fetch feedback from the server				
UC019	As a delivery boy, I want to see my past deliveries for reference.	Build UI for delivery history Fetch and display delivery data	LOW	100	02	05
UC020	As a delivery boy, I want to see the revenue I have generated over time.	Design revenue chart UI Fetch revenue data from the server Display revenue trends dynamically	MEDIUM	200	03	05
UC021	As a delivery boy, I want to log out so that I can secure my account.	Implement logout functionality Redirect to login page on logout	LOW	50	02	05

SPRINT BACKLOG

User story ID	User stories	Tasks	Owner	Status	Estimated Effort
UC001	As a customer I want to register in 'ondoor' app so that I can use the app	Create registration form Implement backend API for signup Validate user input	Prabhat Singh	Completed	05
UC002	As a customer I want to login so that I can order items from app.	Create login form Implement backend API for login Add session management	Prabhat Singh	Completed	05
UC003	As a customer I want to view different grocery categories so that I select my orders	Design category page UI	Prabhat Singh	Completed	03

		Fetch categories from database			
UC004	As a customer I want to place orders so that I can have my orders	Create order placement form Implement order API	Prabhat Singh	Completed	05
UC005	As a customer I want to make payment so that I can proceed my orders	Integrate payment gateway Implement payment confirmation	Prabhat Singh	Completed	05
UC006	As a customer I want to cancel my orders so that I can order other things	Add cancel order button Implement cancel order API	Prabhat Singh	Completed	02
UC007	As a customer I want to rate and provide feedback so that I can share my experience	Add rating stars to UI Implement feedback submission API	Prabhat Singh	Completed	02
UC008	As a customer I want to edit my profile so that I can update my details	Design profile edit form Implement profile update API	Prabhat Singh	Pending	02
UC009	As a customer I want to get notifications so that I can track my orders	Design tracking page UI Implement SMS API Fetch real-time order status	Prabhat Singh	Completed	05
UC010	As a customer I want to logout so that I ensure my accounts privacy and security	Add logout button Clear session/logout backend call	Prabhat Singh	Pending	03
UCO11	As a delivery boy, I want to register with my details so that I can use the application.	Design registration UI Implement backend API for registration	Prabhat Singh	Completed	05

		Integrate validation for user data			
UC012	As a delivery boy, I want to log in so that I can access my dashboard.	Build login UI Create API for authentication Add session management	Prabhat Singh	Pending	03
UC013	As a delivery boy, I want to view pending orders so that I can choose which to accept.	Create UI for order listing Fetch order data from server Display order details dynamically	Prabhat Singh	Completed	03
UC014	As a delivery boy, I want to accept orders so that I can proceed with pickups.	Add UI for order selection Implement backend update for order status Notification on successful acceptance	Prabhat Singh	Completed0	05
UC015	As a delivery boy, I want to update the status when picking up and delivering	Build pickup and delivery status UI Update backend for status changes Push notifications to customers	Prabhat Singh	Pending	03
UC016	As a delivery boy, I want to update my status (e.g., available or busy).	Create status toggle UI Sync status with the server	Prabhat Singh	Completed	02
UC017	As a delivery boy, I want to confirm cash payments to close the delivery loop.	Add UI for payment confirmation Update backend for payment records	Prabhat Singh	Completed	02

UC018	As a delivery boy, I want to view customer feedback so that I can improve my service.	Create feedback display UI Fetch feedback from the server	Prabhat Singh	Completed	03
UC019	As a delivery boy, I want to see my past deliveries for reference.	Build UI for delivery history Fetch and display delivery data	Prabhat Singh	Pending	02
UC020	As a delivery boy, I want to see the revenue I have generated over time.	Design revenue chart UI Fetch revenue data from the server Display revenue trends dynamically	Prabhat Singh	Completed	03
UC021	As a delivery boy, I want to log out so that I can secure my account.	Implement logout functionality Redirect to login page on logout	Prabhat Singh	Completed	02

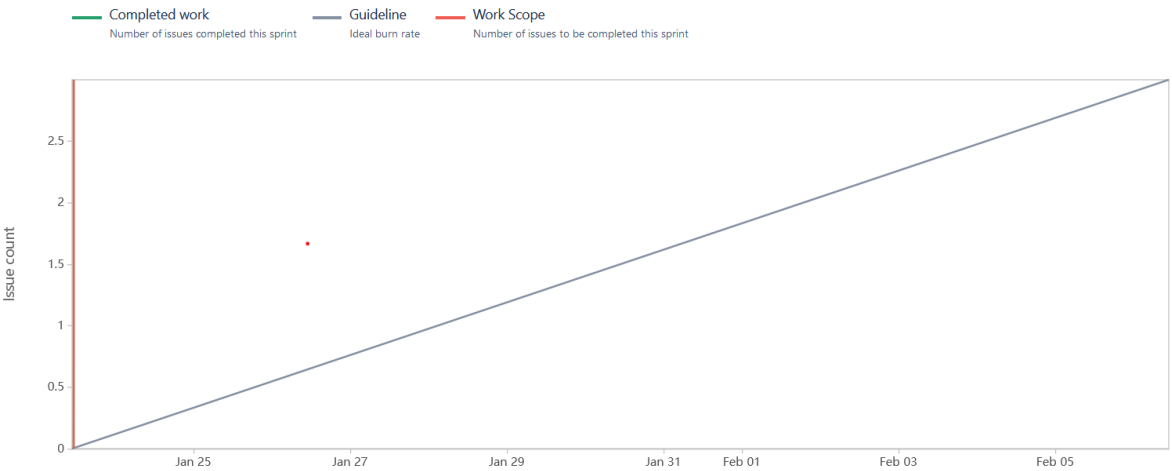## Sprint Burndown Chart-

Date - January 23rd, 2025 - January 30th, 2025

Sprint goal - Registration feature must be completed

Remaining work — Number of issues left to complete this sprint

Guideline — Ideal burn rate

Burnup Chart-

Date - January 23rd, 2025 - February 6th, 2025

Sprint goal - Customer should be able to login and use app

Bur

DOCUMENT- 6: SPRINT MEETINGS

Meeting Type- 1: Sprint Planning Meeting

Date	03/01/2025
Time	10:00 AM
Location	Regional office XYZ, Ranchi
Prepared By	Ramesh Patel (Scrum Master)
Attendees	Sanjay Verma (Product Owner)
	Development Team – Amit Kumar, Sunita Devi, Abhishek Sharma, Jyoti Kumari, Rajesh Soni

Agenda Topics

Topic	Presenter	Time Allotted
Sprint Goal Discussion	Product Owner	15-20 minutes
Backlog Review	Product Owner	20-30 minutes
Task Estimation	Development Team	30-45 minutes
Sprint Backlog Creation	Development Team	20-30 minutes
Dependencies and Risks Discussion	Development Team	15-20 minutes
Confirm Sprint Commitment	Scrum Master	10 minutes

Other Information

Observer	Business Owner, Marketing Manager, Admin, Quality Team
Resources	Documents like BRD, FRD, SRS, UML Diagrams Tools like Jira, Ms Axure, Ms Visio, Ms word, Ms Excel, Ms Power Point, Zoom
Special Notes	The Product Owner must ensure that all user stories in the backlog are "ready". The Scrum Master should timebox each agenda item. The team should flag and discuss any potential risks. The Scrum Master should circulate a summary of the sprint plan.

Meeting Type – 2 : Sprint Review Meeting

Date	10/01/2025
Time	10:00
Location	Regional office XYZ, Ranchi
Prepared By	Ramesh Patel (Scrum Master)
Attendees	Development Team – Amit Kumar, Sunita Devi, Abhishek Sharma, Jyoti Kumari, Rajesh Soni

Sprint Status	Things to do	Quick Update	What's Next
Review the sprint goal.	Showcase completed work	Share issues, challenges, and lessons learned.	Present upcoming priorities
Completed backlog items, and overall progress	Update new features and bug fixes.	Discuss resolved blockers and any work in progress.	Potential changes to the roadmap.
Highlight what was delivered and what was not	Focus on user-visible changes.		Focus areas for the next sprint.

Meeting Type – 3 : Sprint Retrospective Meeting

Date	24/01/2025
Time	10:00 AM
Location	Regional office XYZ, Ranchi
Prepared By	Ramesh Patel (Scrum Master)
Attendees	Development Team – Amit Kumar, Sunita Devi, Abhishek Sharma, Jyoti Kumari, Rajesh Soni

Agenda	What went Well	What didn't go well	Questions	Reference
Welcome and set the context for the retrospective.	Achieved on-time completion of prioritized user stories.	Some deliveries exceeded promised timelines due to API downtime.	How can we improve sprint planning to account for regional complexities?	Sprint Goal Documentation.
Discuss sprint metrics such as velocity, completed stories, bugs resolved	Seamless communication between developers and QA teams.	Few critical issues surfaced after deployment.	What processes can we implement to reduce delivery delays?	Project Roadmap
Share positive achievements, team efforts, and successful processes.	Positive feedback from early adopters in pilot cities.	High workload led to reduced team morale in the final sprint week.	How do we balance workload to prevent burnout during high-stakes releases?	Scrum Guidelines
Reflect on challenges, roadblocks, or processes that didn't work as expected.	Successful integration of regional store APIs for faster delivery tracking.		Are there tools or resources needed to enhance development and testing efficiency?	Bug Reports & Feedback Summary
Brainstorm actionable items to			How can we better incorporate	

address issues and improve processes.				customer feedback into ongoing sprints?			
Wrap-Up and Action Items							

Meeting Type – 4 : Daily Stand-up Meeting

Questions	Name/Role	Week 1 (03/01/2025 – 10/01/2025)						
		Mon	Tues	Wed	Thu	Fri	Sat	Sun
What did you do yesterday?	Amit Kumar	Set up the regional store database schema	Start building the API	Updated progress	Developed a basic API for fetching inventory	Enhance the API to include filtering and sorting	Review code	Reviewed code
	Sunita Devi	Designed the UI mock-up	Start integrating UI with backend APIs.	Updated progress	Integrated a partial product listing UI with static backend data.	Work on adding pagination	Start styling the cart	Assist in testing the app
	Rajesh Soni	Researched delivery slot	Write initial code for delivery slot	Updated progress	Implemented an initial version	Debug failed test cases and refine the logic.	Test the entire checkout flow	Work on optimizing delivery slot
What will you do today?	Amit Kumar	Start building the API	Share updates on progress	Developed a basic API for fetching	Enhance the API to include filtering and sorting	Review code	Reviewed code	Prepare documentation

				inventory				
	Sunita Devi	Start integrating UI with backend APIs.	Share updates on progress	Integrated a partial product listing UI with static backend data.	Work on adding pagination	Start styling the cart	Assist in testing the app	Review the UI
	Rajesh Soni	Write initial code for delivery slot	Share updates on progress	Implemented an initial version	Debug failed test cases and refine the logic.	Test the entire checkout flow	Work on optimizing delivery slot	Assist with final app testing
What is blocking your progress ?	Amit Kumar	None		Pending approval for the regional IDs.	None	None	None	None
	Sunita Devi,	Waiting for final UI from the design team.		Facing CORS issues while fetching data from the API.	None	Waiting for feedback on UI mockups	None	None
	Rajesh Soni	Need confirmation on delivery zones		Need sample test data for accurate testing.	None	None	None	None