

NAME: Mukram Patel

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CORE COMPETENCIES

- Business Analysis Planning and Monitoring
- Elicitation and Collaboration
- Requirement Life cycle Management
- Strategy Analysis
- Requirement Analysis and Design Definition
- Solution Evaluation

Technical skills

- Documentation Tools: MS Word, MS PowerPoint, MS Excel.
- Modeling Tools: MS Visio
- Data/Project Management: JIRA
- Reporting Tools: Power BI & Tableau.
- Prototyping and Wireframes Tools: Axure & Balsamiq.
- Database: SQL

Education

- Bachelor Of Technology {B.TECH} Computer Science

Certification

- Certified Business Analyst, IIBA COEPD Institute (EEP)

Soft skills

- Communication Skills
- Time Management
- Problem Solving
- Team Work

Languages

- English
- Hindi
- Kannada

Career Objective:

Seeking a challenging position in an organization where my knowledge and skills will be fully utilized and where the challenging role will further my professional development.

Internship

• Vertex Engineering LLC.

Business Analyst

Kalaburgi, India

Feb 2024 - Sept 2024

- Led a team of 20 members, coordinating tasks, monitoring progress, and ensuring successful project execution.
- Conducted requirement gathering sessions with stakeholders to identify business needs and objectives.
- Created and maintained UML diagrams, including use case diagrams and activity diagrams, to visualize workflows and system interactions.
- Prepared and managed the Requirements Traceability Matrix (RTM) to track requirements throughout the project lifecycle.

Project 01: Retail Store Management System

Methodology: Agile

Tools used: JIRA, Power BI & Tableau.

Role: Junior Business Analyst

Description: A logistics and e-commerce system ensuring seamless product deliveries from Hyderabad to Deshmukhi within a day.

Key responsibilities:

- Assisted in gathering **business requirements**, creating **BRD**, **FRD**, and designing **process workflows**.
- Developed **wireframes and prototypes using Axure**, collaborated with stakeholders and technical teams.
- Conducted **JAD sessions**, prepared **test case scenarios**, and supported **UAT** to ensure system functionality.
- Participated in **deployment**, prepared **project closure documents**, and obtained **sign-off from stakeholders**.
- Worked closely to prepare **Product Burn Down** and **Sprint Burn Down charts** to discuss progress and address impediments with stakeholders.

Project 02: Railway Reservation System

Methodology: Waterfall

Tools used: MS Excel, MS Word, MS Visio, Axure, Balsamiq

Role: Junior Business Analyst

Description: An **e-commerce platform** designed for a **seamless online shopping experience**, enabling easy product browsing, ordering, and delivery.

Key responsibilities:

- Under assist of Sr.BA Developed Business Case Document based on **Enterprise analysis**.
- Interacted with Stakeholder to gather requirements using **elicitation Techniques**. Under assist of Sr.BA Created BRD, Use case specification document, and activity diagram. Transformed Business requirement into FRD.
- Worked closely with the Business stakeholders and technical team to create Business flow, and **SRS**. Then created prototypes and wire frames using Axure tool. Collaborated with design engineer to create Design document. Organized JAD session to clarify the queries of the team.
- Created **Test Case Scenarios**, and worked closely with QA team and User for UAT processes, then actively participated in deployment process.