

DEBADRITA DAS

Business Analyst

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EXPERIENCE

Project Consultant

eClerx

10/2024 - PRESENT

- Created and refined User Stories with clear Acceptance Criteria, ensuring alignment with business needs and development objectives
- Oversaw the Product Backlog in JIRA, prioritized items, and supported Sprint Planning using Story Points estimation
- Facilitated Sprint Reviews and Retrospective Meetings to track progress, capture feedback, and drive continuous improvement
- Handled Change Requests efficiently while conducting Feasibility Studies to assess impact and ensure smooth delivery within project timelines
- Ensured 80% of project development within first half of the Project Life Cycle

Associate Analyst

WNS Global

06/2023 - 06/2024

- ML threshold optimization has been emphasized to cut false positives the alerts by $\approx$ 95%
- The App identifies up to 4: more true positives, significantly reducing missed suspicious activities
- Performed SWOT and Gap Analysis to identify business needs
- Gathered requirements using elicitation techniques, documentation G interviews
- Created Prototypes and authored BRD, FRD, SRS
- Designed UML diagrams for system workflows

Risk Operations Analyst

ePifi Technologies

08/2022 - 02/2023

- Requirement gathering, process analysis, documentation, compliance alignment, and stakeholder coordination to enhance regulatory efficiency and accuracy.-

Senior Executive

JANA SMALL FINANCE BANK

09/2020 - 08/2021

- Directed client interactions, addressing banking needs, cross-selling products, ensuring customer satisfaction, and maintaining long-term relationships

Deputy Manager

HDFC BANK LIMITED

03/2020 - 09/2020

- Supervised authorizing high-value transactions, ensuring compliance, monitoring teller activities, maintaining accuracy, and safeguarding customer accounts

Assistant Manager

AXIS BANK LIMITED

03/2020 - 09/2020

- Handled customer queries, processed banking transactions, cross-sold financial products, and ensured service excellence with compliance adherence

EDUCATION

M.Tech

West Bengal University Of Technology

08/2014 - 05/2016

SUMMARY

I am a motivated Business Analyst with 7 years of experience, transitioning from a background in banking to deepen my expertise in Business Analysis. I excel in requirement gathering, Proficient in SDLC, hands on experience in Waterfall & SCRUM Model, stakeholder management, and project delivery. I am skilled in utilizing Agile methodologies and various tools such as JIRA and MS Suite to drive project success

CORE COMPETENCES

- Business Analysis Planning and Monitoring.
- Elicitation and Collaboration.
- Requirement Life Cycle Management.
- Requirement Analysis and Design Definition
- Strategy Analysis
- Solution Evaluation
- Stakeholder Management
- Project Management

TECHNICAL SKILLS

- Documentation Tools: MS Suite.
- Prototyping & Wire frames Tools: Axure and Balsamiq
- Modelling Tools: MS Visio, draw.io
- Database: SQL.
- Project Management Tool: JIRA.
- Reporting Tools: Power BI & Tableau

STRENGTHS

- Soft Skills**
Excellent organizational, written and verbal communication skills, Problem solving, Team Player, Active Listen

KEY ACHIEVEMENTS

- Student Representative for Cultural Fest**
Coordinated between program organizers and 300+ participants to ensure smooth cultural fest.
- Quiz Competition Achievements**
Participated and won Trophies multiple times for Inter School Quiz Competition
- Cultural Fest Coordinator**
Coordinated between program organizers and 300+ participants to ensure smooth cultural fest.

LANGUAGES

English	Proficient	
Hindi	Proficient*	
Bengali		

