

# Dr Madhumita Sahoo

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## PROFESSIONAL OVERVIEW

- Qualified Healthcare professional and data enthusiast , eager to harness data's potential for healthcare enhancement. Bringing in a distinctive blend of clinical insights , Healthcare IT , knowledge of US Healthcare and healthcare data analysis garnered from hands-on roles. Skilled in claims processing, business analysis, requirement gathering and process optimization. Adept at collaborating with stakeholders to drive business transformation, software enhancements and data-driven decision-making.

## EDUCATIONAL QUALIFICATION

- PGDHM-Healthcare Management from Administrative Staff College of India, Hyderabad (2020-2022)
- Bachelors of Dental Surgery from Institute of Dental Sciences , SUM Hospital, SOA University , Bhubaneswar (2014-2019)

## SKILLSET

- |                                      |                                 |
|--------------------------------------|---------------------------------|
| ▪ Requirement Gathering and Analysis | ▪ Jira                          |
| ▪ Teamwork                           | ▪ Agile and Scrum methodologies |
| ▪ Business Process Improvement       | ▪ Power BI                      |
| ▪ Time Management                    | ▪ SQL                           |
| ▪ Critical and Analytical Thinking   | ▪ MS Excel                      |
| ▪ User story creation and management | ▪ MS PowerPoint                 |
| ▪ SWOT Analysis                      |                                 |

## PROFESSIONAL EXPERIENCE

Allstate India Private Limited

Duration: May 2022- Present

Designation : Associate Business analyst

Location : Bengaluru, India

- Committed to utilizing data-driven strategies and collaboration to create a positive impact in the industry. Worked and collaborated with experts for claim settlements on US Healthcare casualty claims in health and property liability insurance using the medical records of claimants , payers and health plan providers.
- Analyzed medical reports using critical judgment and medical expertise to support projects and claim assessments, producing accurate and concise case narratives for financial decisions and claim settlements.
- Ensured that key product features (e.g., claims management, provider portals, member services) meet healthcare business requirements and compliance standards.
- Supported integration efforts with EHR/EMR systems, payer and provider networks, and external healthcare platforms. Presented updates, solutions, and key insights to stakeholders and senior management.

- Strengthened requirement elicitation, user story creation, stakeholder management and document preparation such as BRD, FRD, thereby contributing to efficient project delivery and operational excellence.
- Developed a growing understanding of healthcare regulations (e.g. HIPAA), US healthcare policies, and industry best practices to support effective solutions for complex payer operations.

## AIG Hospital

**Duration:** Dec 2021– May 2022

**Designation** : Senior Associate  
**Location** : Hyderabad, India

- Delivered data-driven insights on patient flow, operational efficiency, and performance trends.
- Compiled data from various sources into a single, consumable, data set, including design and implementation of data models. Collected data from various sources, including Excel, SharePoint folders, and SQL databases, into the Power BI model, boosting analysis and reporting accuracy.

## PROJECTS

### Allstate India Private Limited (2022-2025)

- **Project : 1**  
Integration of DCF (Digital Claim File) with Next Gen using Waterfall Model.
- **Project : 2**  
Engaged in Work Flow Traceability Tool to trace the timelines and status of the work using Agile and Scrum Methodology.
- **Pilot project**  
AI Automation project : Worked on an AI automation tool for automated data extraction, predictive analytics, and data security, streamlining business processes. Analyzed the trends of the current process and collaborated on a process simplification project, suggested on creating a new template to increase the pace and shorten the TAT.

## COURSES AND CERTIFICATES

- Advancing in Business Analytics-IIBA, COEPD, 2025
- Microsoft Power BI, 2025
- Role of Generative Artificial Intelligence in Healthcare, Udemy 2024
- AIDA, 2023
- Advanced MS Excel, Udemy 2021
- Introduction to US Healthcare System, Alison 2021.

## ACHIEVEMENTS

- Badged as “Floor Enthusiast” for actively participating in collaborative CSR activities (2024).
- Received recognition for achieving 100% productivity at Allstate. (2023)
- As a part of CSR Activity, Educated school students on Cybersecurity (2023)
- Published an article on “Biomaterials in Oral and Maxillofacial Surgery”, 2019.
- Organized and conducted free Dental camps in various rural areas and orphanages of Odisha (2018-2019).

I declare that the details above are correct and true to the best of my knowledge.

**Dr Madhumita Sahoo**