VISHAL INGALE

Business Analyst

📞 7385222558 @ vishal.pumba@gmail.com 🔗 linkedin.com/in/vishal-ingale-8a091b145

SUMMARY

Strategic and results-driven Business Analyst with 5 years of experience in SME Banking, specializing in aligning business objectives with technology solutions to enhance efficiency and achieve strategic goals. Proficient in Waterfall and Agile methodologies, with expertise in requirement gathering, BRD, FRD, and SRS documentation, backlog management, and compliance adherence. Skilled in creating user stories, and acceptance criteria, and managing sprint and product backlogs while ensuring successful project execution through collaboration with cross-functional teams and stakeholders. Hands-on experience with tools like Jira, Trello, Omni Docs, CRM, Finacle, Oracle Flexcube, and Sign desk, with a proven ability to deliver end-to-end solutions and drive business value. Certified in Agile Scrum.

EXPERIENCE

06/2024 - Present

Business Analyst
Yes Bank Ltd

- Collaborated with the Product Owner to analyze and refine user stories and requirements for clarity and completeness.
- Engaged stakeholders through elicitation techniques such as interviews, workshops, and document analysis to gather comprehensive business requirements.
- Translated business needs into detailed documentation, including BRD, FRD, and SRS.
- Developed the RACI Matrix to define roles and responsibilities for stakeholders and team members.
- Created process flow diagrams, use cases, and prototypes to visualize workflows and system functionalities.
- Facilitated communication among stakeholders, ensuring alignment and understanding of project goals.Supported sprint planning and ensured all stories met the Definition of Ready (DOR) and Definition of Done (DoD).
- Monitored project progress, resolved roadblocks, and maintained compliance with organizational standards.
- Supported UAT, assisting in test case creation, defect analysis, and stakeholder sign-off.

08/2023 - 06/2024

Business Analyst
HDFC Bank Ltd

- Collaborated with Product Owner to create and maintain the Definition of Ready (DOR) and Definition of Done (DoD) checklists.
- Participated in Agile ceremonies, including Sprint Planning, Review, Retrospective, and Daily Scrum meetings to address roadblocks and ensure project progress.
- Captured and documented user stories with acceptance criteria, aligning with business needs and development objectives.
- Engaged with Scrum Master and Product Owner to prioritize features based on Business Value (BV) and Customer Prioritization (CP).
- Generated and analyzed Sprint and Product Burn down charts to track project progress and provide updates to stakeholders.
- Prepared test cases from use cases and supported the testing team during User Acceptance Testing (UAT) for sprint component delivery.

02/2021 - 08/2023

Business Analyst
Kotak Mahindra Bank Ltd

- Collaborated with the Product Owner to create detailed user stories with acceptance criteria and added them to the product backlog using Jira.
- Applied MOSCOW and FURPS techniques to prioritize requirements and organized user stories in the product backlog.
- Actively participated in grooming sessions to refine user stories and ensure alignment with business objectives.
- Engaged with the Business and Product Head to gather requirements through elicitation techniques such as interviews, workshops, and document analysis.
- Prepared UML diagrams, prototypes, and managed requirements tracking through the Requirement Traceability Matrix (RTM).
- Worked closely with stakeholders to ensure requirements were understood and communicated throughout the project lifecycle.
- Facilitated effective communication and collaboration among all stakeholders to ensure smooth project execution.

05/2019 - 11/2020

Management Trainee
ICICI Bank LTD

- Cultivated strong business relationships with partner firms and clients to drive growth and collaboration.
- Provided comprehensive banking and financial advisory services to retail and corporate customers, ensuring tailored solutions to meet their needs.
- Conducted client visits to analyze business requirements and recommended optimal loan amounts based on bank criteria and client objectives.
- Managed loan ticket sizes ranging from ₹11 Lakh to ₹20 Crore, delivering customized financial solutions.
- Managed the complete loan processing lifecycle, encompassing documentation for login, sanction, and disbursement, while ensuring compliance and timely completion of each case.

SKILLS

| MS Visio | JIRA | Balsamiq | Axure | Power Bi | Tableau | SQL | Advanced Excel |

CORE COMPETENCIES

| Business Analysis Planning and Monitoring | Requirement Life Cycle Management | Elicitation & Collaboration |

| Requirement Analysis | Design Definition | Strategy Analysis | Stakeholder Management |

EDUCATION

2017 - 2019
MBA (Operations & Marketing)
Dept. of Management Sciences, PUMBA

2012 - 2016
B.E.(Mechanical)
Deogiri College

CERTIFICATION

Certified IT Business Analyst (IIBA- EEP)

Lean Six Sigma Green Belt Certification

LANGUAGES

English
Proficient

Hindi
Proficient

Marathi
Proficient