

Aamir S

Sr Business Analyst | Product Owner

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भारतीय प्रबंध संस्थान बेंगलूर
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Core Competencies:

- **Agile** Product Development.
- Backlog Management & **Prioritization**, Business Process Reengineering.
- KPI Tracking, **Stakeholder Analysis**.
- **Change Management**, User Training.
- Risk Analysis, Business Case Development
- Data Modeling
- **UAT Planning, Agile Ceremonies**.
- Requirements Elicitation.
- Workflow Optimization

Technical Skills:

- Software Methodologies:
- **Agile, Scrum, SDLC, Waterfall**
- Programming Languages: **Python, SQL**.
- Databases: **Oracle**, MS SQL Server, PostgreSQL, MySQL
- Operating Systems: Windows, Linux, Unix, macOS
- Data Visualization Tools: **Power BI, Tableau, Airtable**
- UI/UX Design & Prototyping: **Balsamiq, MS Visio, Axure RP, Figma**, Adobe XD, Zephyr
- Packages: MS SharePoint, **MS Office**, Airtable
- Project Management & Collaboration Tools: **Jira, Confluence**, MS Suite, Google Suite

PROFESSIONAL SUMMARY:

- Senior **Business Analyst** with **7 years** of experience in **business analysis**, requirement elicitation, documentation, process modeling, and functional testing with overall 14 years of experience. Experienced across all phases of the **SDLC** (i.e waterfall & agile)
- Proficient in Waterfall Model: **Gathered requirements** using **Elicitation** Techniques and prepared **BRD, FRD, SRS** prepared **RACI** Matrix, **BCD**, created **UML** Diagrams and Prototypes and requirements tracking through **RTM** well versed with **UAT** handling **Change** Request.
- Expert in **Agile Scrum**: Creation of user stories and Added Acceptance Criteria, **BV & CP**, Sprint & Product Backlogs conducted various Sprint Meetings; Sprint & Product Burndown charts ensured **DOR** and **DOD** checklist.
- Proficient in requirements planning, facilitating stakeholder sessions, **user story** creation, and backlog prioritization in Agile environments.
- Well-versed in **JIRA** for project tracking, and **Axure/Balsamiq** for prototyping. Background includes stakeholder engagement in supply chain and brand management domains.

PROFESSIONAL EXPERIENCE

Client: Worldpay Financial Services, Cincinnati, Ohio

August 2024- Present

Employer: ProhireIT Inc, Hyderabad, India

Role: Sr Business Analyst | Product Owner | Agile

Responsibilities

- Defined and **prioritized product backlog** aligned with customer needs, business goals, and stakeholder input.
- Led initiatives to **adjudication** and **payment** reconciliation workflows in **financial systems**, **Credit, debit** entries, ensuring accuracy and reduced turnaround times.
- **Created UML, Use Cases, Activity Diagrams, DFDs, ERDs**, and web mockups using modeling tools.
- Gathered and documented **business requirements** in **confluence** to implement **KYC/AML** compliance **workflows**; collaborated with risk, **legal**, and **IT** teams to ensure alignment with **Basel III** and regulatory mandates
- Wrote and prioritized **user stories** with **acceptance criteria**.
- Collaborated with developers and addressed various bugs in Java, .NET, Oracle, Spring, Kafka & accordingly reported those bugs on **JIRA** for tracking.

Client: Axia Women's Health, Voorhees, New Jersey

June 2022- July 2024

Employer: Amvotech Solutions Inc, Hyderabad, India

| Agile

Role: Sr Business Analyst

Responsibilities:

- Led cross-functional collaboration with Product, **UI/UX**, and **Salesforce Mobile App** teams to design barcode-compatible, mobile-first interfaces.
- **Gathered** and analyzed **functional/non-functional** requirements via **interviews, workshops**, and surveys; created traceability matrices for scope alignment.
- Developed **HL7** healthcare **prototypes** using Figma and **Balsamiq**; validated user journeys and system behavior.
- Supported system integrations between **ServiceNow ITSM** and external HR platforms; developed dashboards in **Tableau** and ServiceNow to track fulfillment KPIs.

- Facilitated Agile ceremonies; defined **UAT** scope, created test cases, and supported QA in test planning and execution.

Arla Foods, Riyadh, KSA.

Oct 2019- May 2022

Role: Business Analyst

Project: I) Financial Management II) Supply Chain Mgmt.

Waterfall | Agile

Responsibilities

- Translated **product vision** into actionable user stories and acceptance criteria, aligning with strategic goals and technical **feasibility**.
- Led sprint planning, **JAD** sessions, agile ceremonies, and stakeholder demos to drive delivery using Scrum and modern product practices.
- Designed **UML** diagrams in **MS Visio**, **wireframes**, and process flows; improved brand management efficiency by 30% through automation.
- Collaborated with supply chain **SPOCs** to gather backlog requirements and supported end-to-end operations.
- Used **MoSCoW** prioritization and RTMs to ensure delivery of high-impact features; partnered with dev teams on Salesforce **LWC** interactions.

Dr. Mamdooh Ashy Hospitals, Jeddah, Kingdom of Saudi Arabia.

August 2018- Sept 2019

Role: Business Analyst

| Waterfall

Responsibilities:

- Led cross-functional **requirement gathering** (HR, IT, Ops); authored **BRD**, **FSD**, **SRS**, **RTM**; conducted interviews, workshops, and observations.
- Delivered full-cycle project under **Waterfall** with Saudi Ministry of **Health** compliance; mapped processes using **BPMN/UML**; performed stakeholder analysis and impact assessments.
- Supported **ServiceNow** (HRSD & non-HR) post-deployment via **JAD** sessions, root cause analysis, and hyper care.

Wathba International Company Ltd, Jeddah, Kingdom of Saudi Arabia.

June 2014- July 2018

Role: Asst. Manager-Operations

Responsibilities:

- Led cross-functional teams to manage IT **service delivery** and trade operations, ensuring SLA compliance, timely **import/export**, **ERP-based inventory systems** during Wathba–Ashy Group merger.
- Integrated **WooCommerce** with backend systems for real-time inventory/order sync and connected **ZKTeco** fingerprint system to MS SQL Server for automated reporting and data accuracy

Client: Google Inc., Hyderabad, India, Employer: GlobalLogic

May 2011-May 2014

Role: Sr. Analyst/Team Lead, Content Engineering

Responsibilities:

- Validated and tested front-end Maps interfaces and internal tools for Google Maps Local Data Operations, ensuring GIS data accuracy and consistency of linear road segments across platforms.
- Created ad-hoc reports and dashboards using Excel, **VB Script**, and Macros to support data-driven decision-making; coordinated with vendors to validate third-party geospatial data and support Maps program execution and innovation.

Certifications:

- Certified Generative Overview for Project Managers by **PMI**.
- IT Business Analyst Training from **IIBA** (COEPD)

Education

- Post Graduate Level Program- **Strategic Management** from **IIM Bangalore**. -(2024-2025)
- Masters of Computer Applications-(**MCA**) from **JNTUK**. - (2008-2011)