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| Ravi Chhabriya    Business analyst Details Pune, India  +91 9890448411  [ravi.chhabriya@gmail.com](mailto:ravi.chhabriya@gmail.com) Core Competencies Business Analysis  Data Analysis and Data Visualization  Agile Methodology  SDLC  Risk Analysis and Management  Gap Analysis  Requirement gathering and elicitation.  Expertise in writing BRD, FRD & SRS.  Experienced in Conducting Project Meetings, Reviews, Walkthrough & Client Interviews. Technical Skills Documentation Tools: MS Suite.  Prototyping Tools: Azure, Balsamic and Draw.io  Modelling Tools: MS Visio.  Database: SQL  Project Management tool: JIRA  Reporting Tools: MS- Excel. Domain Knowledge Retail & Personal Banking Certification Certified IT – Business Analyst IIBA [EEP] Soft SkillsStakeholder ManagementProblem Solving Presentation Skills Critical ThinkingTime ManagementDecision Making AbilityHobbies Playing Cricket, Bike Rides & Cooking Languages  |  |  | | --- | --- | | English | | |  |  |  |  |  | | --- | --- | | Hindi | | |  |  |  |  |  | | --- | --- | | Marathi | | |  |  |  |  |  | | --- | --- | | Sindhi | | |  |  |  EducationPGP in Marketing, MIT College of Management, Pune June 2010 — June 2012 Bachelor’s in computer application, Raisoni College, Nagpur June 2006 — May 2009 HSC, Bhonsala Military School, Nagpur June 2004 — April 2006 SSC, Bhonsala Military School, Nagpur | CAREEE OBJECTIVE A results-driven Business Analyst with 6 years of focused experience in analysing and refining business processes, requirements gathering, and driving successful project outcomes across SDLC phases in both Waterfall and Agile environments. With 10+ years of overall professional experience, I am actively seeking opportunities to leverage my expertise in data-driven analysis, stakeholder collaboration, and process optimization to deliver strategic business solutions and contribute to organizational growth.  **PROFILE SUMMARY**   * **Business Analyst** for two main **banking** applications. Skilled in **SDLC models.** * Proficient in **Waterfall** model: **Requirements Gathering** through various **Elicitation techniques** like **Brainstorming**, **JAD**, **Focus Groups**, **Interviews**, **Documentation**, **Prototyping**. * Experienced in translating **BRD** into **FRD** and requirements tracking through.   **RTM**. Well-versed with **UAT** & handling **change requests**.   * Expert in **Agile scrum:** Creation of **user stories, sprint** and **product backlogs,** conducted various **sprint meetings, sprint** and **product burndown charts,** ensured **DOR** and **DOD** checklist.  WORK EXPERIENCEStandard Chartered Bank, Pune - Business Analyst **September 2017 — Present**   * **SDLC Expertise:** Deep understanding of SDLC across Waterfall and Agile methodologies, ensuring successful end-to-end project delivery. * **Waterfall Proficiency:** Managed BRD, FRD, SRS creation, RACI Matrix, UML diagrams, prototypes, and requirements tracking via RTM. Expert in UAT and change request handling. * **Agile Scrum Mastery:** Developed user stories, acceptance criteria, managed sprint & product backlogs, and conducted Agile ceremonies. Ensured DOR/DOD adherence and tracked progress using burn down charts. * **Risk Assessment & Analysis:** Applied strong analytical and underwriting skills for risk assessment and portfolio optimization. * **Process Optimization Leadership:** Led a bank out of PCA, driving 15% growth in advances through streamlined processes and innovative solutions.  Project Name:1- Real time On-boarding Application (RTOB)Project description: Implemented Core Banking Solutions for Standard Chartered Bank, streamlining banking operations and enhancing customer service. **Role: Business Analyst**  **Responsibilities:**   * Leverage deep domain knowledge to provide expert insights, ensuring that all project deliverables align with the subject matter and business objectives, improving project success rates by 20%. * Collaborate with the product owner and business analysts to analyse and refine over 40 user stories and requirements per sprint, ensuring 100% clarity and alignment with business needs. * Actively participate in grooming sessions, refining and breaking down complex user stories, leading to a 15% reduction in sprint cycle times and increased task completion efficiency. * Regularly clarify requirements, providing context to team members and assisting in breaking down large tasks, reducing ambiguity and improving team task execution by 10%. * Work closely with the product owner and the team to define clear and testable acceptance criteria for all user stories, ensuring 95% alignment with business goals and smooth handoff to QA. * Share domain expertise with team members, conducting knowledge transfer sessions that enhance team competency by 30%, improving overall project understanding and collaboration. * Assist in developing and validating test cases and scenarios, resulting in a 90% test pass rate during QA cycles and minimizing defects in production. * Provide structured feedback during sprint reviews and retrospectives, driving a 10% improvement in sprint performance through enhanced processes and optimized workflows. * Deliver ongoing post-implementation support, addressing 85% of user inquiries within 24 hours and implementing system enhancements to improve performance and meet evolving business needs.  Project Name:2- CEMS ApplicationProject description: Helped in designing and implementing a Software which will help the employees of the bank to track the lead. **Role: Business Analyst**  **Responsibilities:**   * Conducted requirements elicitation using diverse techniques, ensuring 100% alignment with business needs and stakeholder expectations. * Developed detailed user stories with acceptance criteria, added them to the product backlog in JIRA, and ensured timely prioritization using MoSCoW and FURPS, driving a 20% improvement in sprint planning efficiency. * Partnered with the Product Owner and Scrum Master to define BV, CP, and assisted in creating DOR and DOD checklists, ensuring seamless project execution and delivery. * Led efforts to enhance user experience, security, and transaction efficiency, improving overall application performance by 15%. * Conducted regular audits and performance monitoring of the CEMS Application, generating actionable insights and reports that optimized the system and increased user satisfaction by 25%.  Previous ExperienceDeutsche Bank AG, Pune Relationship Manager July 2013 — September 2017 |