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| Ravi ChhabriyaBusiness analystDetailsPune, India+91 9890448411ravi.chhabriya@gmail.comCore CompetenciesBusiness AnalysisData Analysis and Data VisualizationAgile MethodologySDLCRisk Analysis and ManagementGap AnalysisRequirement gathering and elicitation.Expertise in writing BRD, FRD & SRS.Experienced in Conducting Project Meetings, Reviews, Walkthrough & Client Interviews.Technical SkillsDocumentation Tools: MS Suite.Prototyping Tools: Azure, Balsamic and Draw.ioModelling Tools: MS Visio.Database: SQLProject Management tool: JIRAReporting Tools: MS- Excel.Domain KnowledgeRetail & Personal BankingCertificationCertified IT – Business Analyst IIBA [EEP]Soft SkillsStakeholder ManagementProblem SolvingPresentation SkillsCritical ThinkingTime ManagementDecision Making Ability HobbiesPlaying Cricket, Bike Rides & CookingLanguages

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| Hindi |
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| Marathi |
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| Sindhi |
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EducationPGP in Marketing, MIT College of Management, PuneJune 2010 — June 2012Bachelor’s in computer application, Raisoni College, NagpurJune 2006 — May 2009HSC, Bhonsala Military School, NagpurJune 2004 — April 2006SSC, Bhonsala Military School, Nagpur | CAREEE OBJECTIVEA results-driven Business Analyst with 6 years of focused experience in analysing and refining business processes, requirements gathering, and driving successful project outcomes across SDLC phases in both Waterfall and Agile environments. With 10+ years of overall professional experience, I am actively seeking opportunities to leverage my expertise in data-driven analysis, stakeholder collaboration, and process optimization to deliver strategic business solutions and contribute to organizational growth.**PROFILE SUMMARY*** **Business Analyst** for two main **banking** applications. Skilled in **SDLC models.**
* Proficient in **Waterfall** model: **Requirements Gathering** through various **Elicitation techniques** like **Brainstorming**, **JAD**, **Focus Groups**, **Interviews**, **Documentation**, **Prototyping**.
* Experienced in translating **BRD** into **FRD** and requirements tracking through.

**RTM**. Well-versed with **UAT** & handling **change requests**.* Expert in **Agile scrum:** Creation of **user stories, sprint** and **product backlogs,** conducted various **sprint meetings, sprint** and **product burndown charts,** ensured **DOR** and **DOD** checklist.

WORK EXPERIENCEStandard Chartered Bank, Pune - Business Analyst**September 2017 — Present*** **SDLC Expertise:** Deep understanding of SDLC across Waterfall and Agile methodologies, ensuring successful end-to-end project delivery.
* **Waterfall Proficiency:** Managed BRD, FRD, SRS creation, RACI Matrix, UML diagrams, prototypes, and requirements tracking via RTM. Expert in UAT and change request handling.
* **Agile Scrum Mastery:** Developed user stories, acceptance criteria, managed sprint & product backlogs, and conducted Agile ceremonies. Ensured DOR/DOD adherence and tracked progress using burn down charts.
* **Risk Assessment & Analysis:** Applied strong analytical and underwriting skills for risk assessment and portfolio optimization.
* **Process Optimization Leadership:** Led a bank out of PCA, driving 15% growth in advances through streamlined processes and innovative solutions.

Project Name:1- Real time On-boarding Application (RTOB) Project description: Implemented Core Banking Solutions for Standard Chartered Bank, streamlining banking operations and enhancing customer service. **Role: Business Analyst****Responsibilities:*** Leverage deep domain knowledge to provide expert insights, ensuring that all project deliverables align with the subject matter and business objectives, improving project success rates by 20%.
* Collaborate with the product owner and business analysts to analyse and refine over 40 user stories and requirements per sprint, ensuring 100% clarity and alignment with business needs.
* Actively participate in grooming sessions, refining and breaking down complex user stories, leading to a 15% reduction in sprint cycle times and increased task completion efficiency.
* Regularly clarify requirements, providing context to team members and assisting in breaking down large tasks, reducing ambiguity and improving team task execution by 10%.
* Work closely with the product owner and the team to define clear and testable acceptance criteria for all user stories, ensuring 95% alignment with business goals and smooth handoff to QA.
* Share domain expertise with team members, conducting knowledge transfer sessions that enhance team competency by 30%, improving overall project understanding and collaboration.
* Assist in developing and validating test cases and scenarios, resulting in a 90% test pass rate during QA cycles and minimizing defects in production.
* Provide structured feedback during sprint reviews and retrospectives, driving a 10% improvement in sprint performance through enhanced processes and optimized workflows.
* Deliver ongoing post-implementation support, addressing 85% of user inquiries within 24 hours and implementing system enhancements to improve performance and meet evolving business needs.

Project Name:2- CEMS Application Project description: Helped in designing and implementing a Software which will help the employees of the bank to track the lead. **Role: Business Analyst****Responsibilities:*** Conducted requirements elicitation using diverse techniques, ensuring 100% alignment with business needs and stakeholder expectations.
* Developed detailed user stories with acceptance criteria, added them to the product backlog in JIRA, and ensured timely prioritization using MoSCoW and FURPS, driving a 20% improvement in sprint planning efficiency.
* Partnered with the Product Owner and Scrum Master to define BV, CP, and assisted in creating DOR and DOD checklists, ensuring seamless project execution and delivery.
* Led efforts to enhance user experience, security, and transaction efficiency, improving overall application performance by 15%.
* Conducted regular audits and performance monitoring of the CEMS Application, generating actionable insights and reports that optimized the system and increased user satisfaction by 25%.

Previous Experience Deutsche Bank AG, Pune Relationship ManagerJuly 2013 — September 2017 |