

# Dr Madhumita Sahoo

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## PROFESSIONAL OVERVIEW

- Qualified dental professional and data enthusiast with a unique combination of clinical expertise and a passion for leveraging data to drive healthcare research and innovation. Experienced in Healthcare IT, with in-depth knowledge of the US healthcare system and healthcare data analysis, honed through diverse hands-on roles. Eager to contribute to transformative advancements in healthcare through data-driven solutions.

## EDUCATIONAL QUALIFICATION

- **PGDHM-Healthcare Management** from **Administrative Staff College of India**, Hyderabad (2020-2022)
- **Bachelors of Dental Surgery** from **Institute of Dental Sciences , SUM Hospital, SOA University** , Bhubaneswar (2014-2019)

## SKILLSET

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|--|-----------------|
| ▪ Requirement Gathering and Analysis             | ▪ SWOT Analysis |
| ▪ Excellent communication                        | ▪ Agile         |
| ▪ Business Process Improvement                   | ▪ Power BI      |
| ▪ Time Management                                | ▪ GAP analysis  |
| ▪ Critical and Analytical Thinking               | ▪ MS Excel      |
| ▪ Proficient in Medical and Dental Terminologies | ▪ MS PowerPoint |

## PROFESSIONAL EXPERIENCE

**Allstate India Private Limited**

**Duration:** May 2022- Present

**Designation** : Associate analyst  
**Location** : Bengaluru, India

- Committed to utilizing data-driven strategies and collaboration to create a positive impact in the industry. Worked and collaborated with experts for claim settlements on US Healthcare casualty claims in health and property liability insurance using the medical records of claimants , payers and health plan providers.
- Analyzed medical reports using critical judgment and medical expertise to support projects and claim assessments, producing accurate and concise case narratives for financial decisions and claim settlements.
- Attended internal team meetings , documented comprehensive meeting minutes, and ensured timely distribution to relevant stakeholders , facilitating clear communication and accountability.
- Supported data management by generating reports as requested. Assisted in the preparation and collection of data from Excel and SQL databases into Power BI model , and in secure archival of clinical documents, ensuring compliance with regulatory standards.
- Developed an in-depth understanding of HIPAA regulations vital for preserving patient privacy and data security.

**Designation** : Senior Executive In-patient Operations  
**Location** : Hyderabad, India

- Delivered reports and insights of end-to-end operations , performance and trends of patient flow.
- Compiled data from various sources into a single , consumable, data set, including design and implementation of data models. Collected data from various sources , including Excel , SharePoint folders , and SQL databases , into the Power BI model, boosting analysis and reporting accuracy.

## PROJECTS

### Allstate India Private Limited

- Pilot study project- Analyzed the trends of the current process and collaborated on a process simplification project , suggested on creating a new template to increase the pace and shorten the TAT.
- AI Automation project : Worked on an AI-automation tool that helps with Automated Data Extraction , Predictive analysis , Data integration and security.

### KIMS Hospital-Internship

- Internship Project : Studied LAMA cases in the ER for causes and trends. Analyzed in-patient medical record discrepancies , performed RCA and devised action plans.

## COURSES AND CERTIFICATES

- Advancing in Business Analytics-IIBA , COEPD (Aug 2024- present)
- Role of Generative Artificial Intelligence in Healthcare , Udemy 2024
- AIDA , 2023
- Advanced MS Excel , Udemy 2021
- Introduction to US Healthcare System , Alison 2021.

## ACHIEVEMENTS

- Badged as “Floor Enthusiast’ for actively participating in collaborative CSR activities (2024).
- Received recognition for achieving 100% productivity at Allstate. (2023)
- As a part of CSR Activity, Educated school students on Cybersecurity (2023)
- Published an article on “Biomaterials in Oral and Maxillofacial Surgery”, 2019.
- Organized and conducted free Dental camps in various rural areas and orphanages of Odisha (2018-2019).
- Achieved Honors in Physiology in BDS.

I declare that the details above are correct and true to the best of my knowledge

**Dr Madhumita Sahoo**