

Ketankumar Fulbandhe

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SUMMARY

Business Analyst with 4 years of experience and strong foundation in data collection, analysis. Proficient in SQL, Excel Pivot, Power BI, Tableau, Results-driven Business Analyst with expertise in gathering requirements, stakeholder management, wireframing, and process modeling. Experienced in working across industries including E-commerce, Banking, and Insurance, with a strong ability to bridge the gap between business needs and technical solutions. Skilled in Agile, Waterfall, and Hybrid methodologies to drive successful project outcomes.

TECHNICAL SKILLS:

- Business Process Modeling (BPMN, Swimlane)
- Requirements Gathering & Documentation (BRD, FRD, User Stories)
- Wireframing & Prototyping (Balsamiq, Draw.io)
- Agile scrum with JIRA & Waterfall SDLC
- Stakeholder & Vendor Management
- Data Analysis & Reporting (Excel, SQL)
- Risk & Impact Analysis, UAT & Test Case Validation
- Policy life cycle, claim life cycle, Property and casualty, travel insurance

PROFESSIONAL EXPERIENCE

SAPIENS INDIA PVT LTD
Consultant Engineer

BANGALORE, INDIA

➤ **Project 1 Bangkok Insurance Consultant Engineer (JAN 2024 – Present)**

- Spearheaded Agile-based integration of a secure insurance banking solution, ensuring automation and real-time updates.
- Defined and prioritized user stories and sprint backlog for iterative development.
- Conducted daily stand-ups, sprint planning, and retrospectives with cross-functional teams.
- Worked closely with security teams to implement biometric authentication and 2FA.
- Assisted in UAT, sprint reviews, and continuous integration testing.
- Gather and document requirement for Travel Policy life cycle, Claim life cycle and Change requests.

➤ **Project 2 Online Agriculture Store Consultant Engineer (NOV 2022 – JAN 2024)**

- Collaborated with stakeholders to define requirements for an online platform enabling farmers to purchase fertilizers, seeds, and pesticides.
- Conducted interviews, focus groups, and JAD sessions to refine business needs.
- Designed wireframes for login, search, cart, payment, and logout pages using MS Visio.
- Documented BRD, FRD, and Use Cases to align business and technical teams.
- Assisted in UAT and system validation before deployment.

➤ **Project 3 First National Bank Associate Consultant Engineer (APR 2021 - NOV 2022)**

- Led requirement gathering for integrating a secure, automated insurance banking solution with FNB's existing system.
- Ensured security compliance with biometric verification, 2FA, and self-service features.
- Created process maps to streamline real-time customer support and notifications.
- Gather and document requirement for PA health, property Policy life cycle, Claim life cycle and Change requests.

ADDITIONAL

CERTIFICATIONS:

- **Business Analysis Foundations by LinkedIn**
- **Power BI Essential Training by NASBA**
- **Introduction to career skill in data analytics by LinkedIn**
- **Career Essentials in Data Analysis by Microsoft and LinkedIn**

TOOLS & TECHNOLOGIES:

- **Business Analysis Tools:** JIRA, Confluence, MS Visio.
- **Wireframing & Prototyping:** Balsamiq, Draw.io, Axure RP7.
- **Database & Reporting:** SQL, Excel, Power BI.
- **Project Management:** JIRA.

LANGUAGES:

- **ENGLISH:** Fluent
- **HINDI:** Fluent

EDUCATION

PG-DIPLOMA

CDAC, MUMBAI

DAC - Development in Advance Computing

MAHARASHTRA/INDIA

FEBRUARY 2021

GRADUATION

SANT GADGE BABA AMRAVATI UNIVERSITY

Bachelor of Engineering

MAHARASHTRA/INDIA

AUGUST 2018