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Core competences

- Business Analysis Planning and Monitoring.
- Elicitation and Collaboration.
- Requirement Life cycle Management.
- Requirement Analysis and Design Definition.
- Strategy Analysis
- Solution Evaluation
- Stakeholder management
- Project management

Technical skills

- Prototyping & Wire frames Tools: Axure & Balsamiq
- ETL / MDM Tools : IDMC , CDI , MDM, CAI IDQ , Power Center
- Modeling Tools: MS Visio, Draw.io.
- Database: SQL
- Project Management tool:- JIRA
- Reporting Tools: Power BI, & Tableau.

Domain knowledge

- Insurance
- Banking
- Hospitality
- Energy/Oil & Gas

Education

- BTech CSE from Guru Nank Institutions Technical Campus (2017-21)

Certificates

- Certified IT – Business Analyst IIBA [EEP]
- IDMC Implementation certification - Informatica
- MDM SaaS Foundational certification – Informatica

Career objective

Professional with **4 years of overall experience in IT and 3.5 years experience as a Business Analyst** working on MDM, IDQ, and CDI projects in hospitality and energy domains. Proficient in gathering requirements, analyzing data, and supporting data governance initiatives. Eager to contribute to impactful business solutions and drive value through data-driven decision-making.

Profile summary

- In-depth knowledge of SDLC in various phases (i.e waterfall & agile)
- Proficient in **Waterfall Model**: Gathered requirements using **Elicitation Techniques** and prepared **BRD, FRD, SRS** prepared **RACI Matrix**, BCD, created **UML Diagrams** and **Prototypes** and requirements tracking through **RTM** well versed with **UAT** handling **Change Request**.
- Expert in **Agile Scrum**: Creation of **user stories** and Added **Acceptance Criteria, BV & CP, Sprint & Product Backlogs** conducted various **Sprint Meetings; Sprint & Product Burndown charts** ensured **DOR** and **DOD** checklist.
- Executed complex data quality checks and validation rules using **Informatica IDQ** for banking and insurance clients, ensuring compliance with regulatory standards and improving trust in enterprise data assets.
- Contributed to cloud-based MDM modernization and large-scale data migration efforts using **Informatica CDI and CAI**, supporting seamless integration of legacy systems with cloud platforms across hospitality, energy, and insurance domains.

Work experience

Company : LTIMindtree (Mar'25 – Present)

Designation: Sr Data Engineer

Project 1 : Aviva MDM Modernization- Implementation (Agile Methodology)

Description: Aviva is a multinational insurance company headquartered in London, England. It has about 19 million customers across its core markets of the United Kingdom, Ireland and Canada.

Role: Subject Matter Expert

Responsibilities :

- Collaborated with stakeholders and product owner to elicit and document business requirements **via user stories** in **JIRA**.
- Prioritized user stories using **MoSCoW** technique and contributed to defining **DoR** and **DoD** checklists.
- Participated in sprint ceremonies (**stand-ups, reviews, retrospectives**) to address blockers and ensure timely delivery.
- Supported **UAT** and tracked **sprint** progress using **burn-down and burn-up** charts.
- Developed and optimized CAI (Cloud Application Integration) processes for API-based data migration in Informatica IDMC.
- Integrated external SOAP/REST APIs and handled transformation logic using Java-based scripting in CAI.

Company : Luminant Works Solutions Pvt Ltd (Jan'23-Feb'25)

Designation : Associate Consultant

Project 1 : MDM Implementation (Agile Methodology)

Description : PTG Energy Group is a global leader in energy solutions, specializing in oil, gas, and renewables, and efficiency. They offer innovative technologies and consulting services to enhance energy production, sustainability, and performance.

Role:Business Analyst

Responsibilities:

- Conducted requirement **elicitation** and documented epics/user stories under the guidance of senior BA.
- Used **JIRA** to manage **product backlog**, ensuring alignment with **sprint** goals and business priorities.
- Actively participated in **sprint planning** and **backlog** refinement meetings to define **sprint** scope.

Soft skills

- Team Collaboration
- Leadership
- Active Listening
- Decision Making

Languages

English, Hindi, Telugu, Tamil

- Assisted in preparing **UAT** scenarios and ensured successful validation of deliverables.
- Built end-to-end CDI workflows for data ingestion and transformation using Informatica IDMC.
- Created parameterized mappings and reusable tasks to streamline data flow and reduce redundancy.

Project 2 : Data Enhancement (Waterfall Methodology)

Description : CIMB Bank is a leading universal bank headquartered in Kuala Lumpur,Malaysia, serving over 18 million customers across ASEAN (Association of Southeast Asian Nations). It offers a wide range of financial products and services, including consumer banking and asset management.

Role:Business Analyst

Responsibilities:

- Facilitated requirement sessions with stakeholders and documented **BRD and FRD**.
- Collaborated with technical teams to translate **business requirements** into **SRS** and reviewed design **specs**.
- Created wireframes and **UML** diagrams using **Balsamiq** and **MS Visio** for clear requirement visualization.
- Maintained **RTM** and supported **UAT** by creating test cases and validating functional scenarios.
- Developed rule specifications and scorecards in Informatica IDQ for data profiling and cleansing.
- Automated data validation reports for banking source systems using IDQ and **MySQL** queries.

Company : NTT Data Pvt Ltd (Aug’21-Dec’22)

Designation : Sr Info Associate

Project 1 : CR Governance--Production Support

Description : Wyndham Hotels & Resorts, a global hospitality leader, manages over 9,000 hotels across 90+ countries under renowned brands like Wyndham, Ramada, and Days Inn. The company provides exceptional guest experience and value through innovative amenities and programs like Wyndham Rewards.

Responsibilities:

- Gathered and documented production-related **business requirements** through stakeholder discussions and **impact analysis**.
- Maintained **Requirements Traceability Matrix (RTM)** to map incidents and enhancement requests to original requirements.
- Assisted in **root cause analysis (RCA)** for production defects and collaborated with technical teams for permanent resolutions.
- Participated in **UAT** for validating **production fixes** and ensured alignment with business expectations.
- Monitored and resolved ETL/MDM job failures, ensuring **SLA** adherence.
- Performed root cause analysis and applied fixes in MDM Hub and ETL workflows.

Project 2 : CR Governance -MDM Implementation(Waterfall Methodology)

Responsibilities:

- Conducted **stakeholder analysis** and supported in preparing Business Case and **RACI Matrix**.
- Gathered requirements from business **SMEs** and documented **BRD** and **FRD**.
- Created **SRS** and supported the design team with functional flow diagrams and **mockups**.
- Participated in test planning and assisted QA in defining test cases for functional validation.
- Developed MDM mappings, match/merge rules, and batch jobs.
- Managed landing, staging, and base object configurations in MDM Hub.