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Core competences: -

- Business Analysis Planning and Monitoring.
- Elicitation and Collaboration.
- Requirement Life cycle Management.
- Requirement Analysis and Design Definition.
- Strategy Analysis
- Solution Evaluation
- Stakeholder management
- Project management

Technical skills

- Documentation Tools: MS Office
- Prototyping & Wire frames Tools: Axure ,Balsamiq, Figma
- Modeling Tools: MS Visio, Draw.io.
- Database: SQL
- Project Management tool:- JIRA
- Reporting Tools: Power BI, & Tableau.

Domain knowledge: -

SaaS.
Health
CRM.
LMS.

Education:-

B.Tech.

Certificates:-

Certified IT – Business Analyst
IIBA [EEP]

Career objective: -

Results-driven IT professional with 3 years of experience at TCS, including 1.5 years of focused exposure to Business Analysis, requirement gathering, and stakeholder communication. Adept at resolving employee queries, managing project allocations, and supporting business operations through data-driven insights. Seeking a Business Analyst role where I can utilize my analytical mindset, communication skills, and domain knowledge to drive strategic decision-making and enhance business performance

Profile summary: -

- In-depth knowledge of SDLC in various phases (i.e waterfall & agile)
- Proficient in **Waterfall Model**: Gathered requirements using **Elicitation Techniques** and prepared **BRD, FRD, SRS** prepared **RACI Matrix**, BCD, created **UML Diagrams** and **Prototypes** and requirements tracking through **RTM** well versed with **UAT** handling **Change Request**
- Expert in **Agile Scrum**: Creation of **user stories** and Added **Acceptance Criteria,BV & CP,Sprint&Product Backlogs** conducted various **Sprint Meetings; Sprint&Product Burndown charts** ensured **DOR** and **DOD** checklist
- Experienced in managing project allocation workflows, coordinating with multiple teams to ensure timely and efficient onboarding of employees to projects based on skill and availability
- Possess strong communication, organizational, and problem-solving skills with a focus on maintaining smooth internal operations and enhancing employee satisfaction.

Work experience

Company name :- TCS

Feb 2022 – Dec 2024

Designation: ASE Trainee

Project 1:- Conversion Canvas

Project description:-

This project focuses on upgrading an existing health-related application by incorporating new features based on evolving user requirements. The enhancements include the integration of **paid subscription models, medical insurance linkage**, and other value-added services to improve user experience and expand the application's functionality.

Role:-Business Analyst

Responsibilities

- Interacted with the stakeholders and gathered requirements by using various **elicitation techniques**
- Created user stories with appropriate acceptance criteria with the assistance of the Product Owner. Added **user stories** into **product backlog** using the **JIRA** tool
- Prioritized and validated the requirements using **Moscow** and **FURPS** technique, added **user stories** to **sprint backlog** based on prioritization order.
- Assisted in gathering and analyzing user requirements for new features such as paid subscriptions and medical insurance integration, ensuring alignment with business goals and user expectations.
- Supported the development and testing teams in implementing application updates, validating functionality of new modules, and resolving user queries related to the enhanced features.

Soft skills: -

- Time Management
- Communication
- Adaptability
- Problem Solving
- Team work
- Leadership
- Creativity

Language:-

- English, Telugu (Proficient)
- Hindi (Intermediate)
- Tamil (Beginner)

Company name :- TCS

Designation:- ASE Trainee

Project name: Health Risk Classifier

Project description:-

This project involves the development of a user-centric health monitoring application designed to provide regular health updates for individual users. The application collects and analyzes user-specific health data such as activity levels, vital signs (e.g., heart rate, blood pressure), and lifestyle inputs to deliver timely health insights and personalized notifications

Role:-Business analyst

Responsibilities:-

- Conducted **Enterprise Analysis** and under the assistance of a senior BA in creating a Business Case Document, conducted **Stakeholder Analysis**, and prepared **RACI Matrix**
- Gathered requirements from business heads using **Elicitation Techniques** and created a Business **Requirements Document (BRD)**.
- Translated **BRD** into **Functional Requirements Document (FRD)**, Collaborated with the technical team, and prepared **SRS Document**.
- Created **UML diagrams** and **wireframes** to visually represent requirements using **MS Visio, Balsamiq, and Axure**.
- Contributed to the development of a user-focused health monitoring application by supporting the implementation of features that deliver personalized health updates and alerts based on user data.
- Collaborated with the development and support teams to ensure smooth data flow, manage user queries, and assist in testing functionalities such as health data tracking and notification systems.