Question 1 – write Agile Manifesto

The Four Core Values of the Agile Manifesto

- 1.Individuals and interactions over processes and tools
 - a. Emphasizes the importance of people and effective communication among team members
 - b. Prioritizes human collaboration over rigid processes
- 2. Working software over comprehensive documentation
 - a. Focuses on delivering functional software as the primary measure of progress
 - b. Streamlines documentation to accelerate development and release cycles
- 3. Customer collaboration over contract negotiation
 - a. Encourages active customer involvement throughout the development process
 - b. Promotes ongoing partnership rather than rigid contractual relationships
- 4. Responding to change over following a plan
 - a. Embraces flexibility and adaptability to changing requirements
 - b. Values the ability to adapt even late in the development process

The Twelve Principles of the Agile Manifesto

- 1. Customer satisfaction through early and continuous delivery of valuable software
- Welcome changing requirements, even late in development, harnessing change for competitive advantage
- 3. Deliver working software frequently, preferably in shorter timescales (weeks to months)
- 4. Daily collaboration between business people and developers throughout the project
- 5. Build projects around motivated individuals, providing them with environment, support, and trust
- 6. Face-to-face conversation as the most efficient method of conveying information
- 7. Working software as the primary measure of progress
- 8. Sustainable development with sponsors, developers, and users maintaining a constant pace
- 9. Continuous attention to technical excellence and good design to enhance agility
- 10. Simplicity maximizing the amount of work not done
- 11. Self-organizing teams produce the best architectures, requirements, and designs
- 12. Regular reflection by teams on how to become more effective, then adjusting behavior accordingly

Question 2 – User Stories- Acceptance Criteria-BV-CP

• User Story:

A short, simple description of a feature told from the perspective of the user. Format: As a [role], I want [goal], so that [benefit].

• Acceptance Criteria (AC):

A set of conditions that must be met for a user story to be considered complete.

• BV (Business Value):

A numeric score that shows the importance/benefit of a user story to the business. Higher = more important.

• CP (CP = Complexity Points):

A numeric score that represents the **effort/complexity** to develop the user story, usually in story points.

SPRINT-1

User Story No: 1	Tasks: 2	Priority: HIGHEST
AS A DELIVERY BOY I WANT TO REGISTER IN SCRUM FOODS		
SO THAT I CAN DEI		
BV: 500		CP: 02
ACCEPTANCE CRI	ΓERIA	
Registration Screen		
Text Boxes for Userr	name, Password, Na	ition ID, Mobile No, Email,
Address,		
Phone Number.		
Click on Register Button.		
Send Successful No	tification to the user	

User Story No: 2	Tasks: 2	Priority: HIGHEST
AS A RESTAURANT OWNER		
I WANT TO VIEW ORDERS		
SO THAT I CAN VIEW THE LIST OF ORDERS		
BV: 500 CP: 02		
ACCEPTANCE CRITERIA		
View Order, Display List of orders in the tabular Form		

User Story No: 3	Tasks: 2	Priority: HIGHEST
AS A CUSTOMER		
I WANT TO ADD THE ADDRESS		
SO THAT I CAN GET THE ORDER TO MY ADDRESS		
BV: 500 CP: 2		
Acceptance Criteria:		

Text Box to enter.
Business Rules: Within the radius of 5 km

User Story No: 4	Tasks: 2	Priority: HIGHEST		
AS A CUSTOMER	AS A CUSTOMER			
I WANT TO SELECT THE PAYMENT MODE				
SO THAT I CAN MA	KE PAYMENT OF M	IY CHOICE		
BV: 500		CP: 3		
ACCEPTANCE CRITERIA				
Display payment modes, radio buttons to select payment modes,				
payments button.				
Business Rule. Can	select only one pay	ment mode		

User Story No: 5	Tasks: 2	Priority: HIGHEST		
AS AN ADMIN	AS AN ADMIN			
I WANT TO VIEW TH	I WANT TO VIEW THE RESTAURANTS			
SO THAT I CAN APPROVE THEIR REGISTRATION				
BV: 500		CP: 2		
ACCEPTANCE CRITERIA				
List of restaurant, select Restaurants, verify restaurant details,				
approve button, reject button, notification to the restaurant.				

User Story No: 6	Tasks: 2	Priority: LOW
AS ACUSTOMER		
I WANT TO VIEW THE PRICE		
SO THAT I CAN ORDER THE FOOD		
BV: 500		CP: 1
ACCEPTANCE CRITERIA		
1. Display price in the list of menu items		

User Story No: 7	Tasks: 2	Priority:LOW
AS A CUSTOMER		
I WANT TO VIEW THE CONTACT NUMBER OF DELIVERY BOY		
SO THAT I CAN CONTACT DELIVERY BOY FOR THE STATUS		
BV: 500		CP: 1
ACCEPTANCE CRITERIA		
1Display delivery boy mobile number		

2. Display delivery boy name in tracking field

3. Display delivery boy picture

User Story No: 8 Tasks: 2 Priority:MEDIUM
AS A RESTAURANT OWNER
I WANT TOPROVIDE TIME SLOTS
SO THAT CUSTOMER CAN CHECK OPENING AND CLOSING
HOURS

BV: 100 CP: 2

- 1. Click on restaurant dashboard
- 2. Add from time to time
- 3. Click on submit
- 4. Display updated successfully

User Story No: 9	Tasks: 2	Priority: HIGHE		
AS A Business OWN	AS A Business OWNER			
I WANT TO VIEW RESTAURANT REVENUE REPORT				
SO THAT I CAN VIE	W THE RESTAURA	ANT'S REVENUE		
BV: 200		CP: 3		
ACCEPTANCE CRIT	ΓERIA			
Select Reports				
Select Revenue Rep	oorts			
Select to and from date Select Region (can select all)				
Generate Report				
Download Report in	FXCFI			

User Story No: 10	Tasks: 2	Priority: HIGH	
AS A REG ADMIN			
I WANT TO MANAG	I WANT TO MANAGE REGIONAL RESTAURANTS,		
SO THAT, I CAN TR	SO THAT, I CAN TRACK THE PERFORMANCE OF REGIONAL		
RESTAURANTS.			
BV: 200		CP: 3	
ACCEPTANCE CRITERIA			
CLICK ON PERFORMANCE OF RESTAURANTS			
SELECT FROM DATE TO DATE			
CLINCK ON GENERATE REPORT WHICH INCLUSES			
RESTAURANTS ID, NAME, REVENUE			
CLICK ON DOWNLOAD REPORT SHOULD BE IN EXCEL			

User Story No: 11	Tasks: 2	Priority: HIGH
AS ADMIN I WANT TO SEE THE REGIONAL REVENUE		
REPORTS, SO THAT I CAN VIEW THE REGIONAL		
PERFORMANCE		
BV: 100 CP: 3		
ACCEPTANCE CRITERIA Select regional dropdown View performance of each rest of that		

region in tabular form which includes rest name, revenue, generated Download in excel or PDF

User Story No: 12	Tasks: 2	Priority: HIGH
AS A CUSTOMER		
I WANT TO CHAT W	/ITH REG ADMIN	
SO THAT I CAN RE	QUEST FOR REFU	ND
BV: 200		CP: 2
ACCEPTANCE CRIT	ΓERIA	
1)BR-ALL MANDATO	ORY	
2) TEXT BOX FIELD	DS .	
3)DISPLAY ORDER	ID	
4) TEXT BOX,FOR	DESCRIPTION	
5) SUBMIT BUTTON		
6)GENERATE ISSU	E ID	
7)DISPLAY SUCCES	SSFUL	

User Story No: 13	Tasks: 2	Priority: HIGH	
AS A CUSTOMER			
I WANT TO REGISTER AND LOGIN			
SO THAT I CAN ACCESS THE APP SECURELY			
BV: 200 CP: 3			

- Mandatory fields (Name, Email, Mobile, Password)
 OTP verification (EMAIL, MOBILE)
- 3. Unique email/mobile validation
- 4. Successful login message

User Story No: 14	Tasks: 2	Priority: HIGH
AS A CUSTOMER		

I WANT TO LOGIN SO THAT I CAN PLACE ORDER	
BV: 500	CP: 3
ACCEPTANCE CRITERIA	•

- 1. Mandatory fields (Name, Email, Mobile, Password)
 OTP verification (EMAIL, MOBILE)
- 3. Moving to home screen after succesfull login

User Story No: 15	Tasks: 2	Priority: HIGH
AS A CUSTOMER		
I WANT SEE THE C	ATAGORIES LIKE F	RESTAURANTS
SO THAT I CAN SE	RCH AND ORDER F	FOOD BY CATAGORIES
BV: 200		CP: 2
ACCEPTANCE CRI	ΓERIA	
 Search by name, cuisine, or location Display restaurant list with ratings Filter and sort options 		

User Story No: 16	Tasks: 2	Priority: HIGH
AS A CUSTOMER		
I WANT TO VIEW A RESTAURANT MENU		
SO THAT I CAN SELECT ITEMS TO ORDER		
BV: 200 CP: 2		
ACCEPTANCE CRITERIA		

1. Display menu categories

- 2. Show item details (price, description)
- 3. Add to cart option

User Story No: 17	Tasks: 2	Priority: HIGH
AS A CUSTOMER		
I WANT TO PLACE AN ORDER		
SO THAT I CAN RECEIVE FOOD AT MY LOCATION		
BV: 500 CP: 3		
ACCEPTANCE CRITERIA		

- 1) Select items from menu
- 2) Confirm delivery address
- 3) Select payment option
- 4) Display order confirmation

User Story No: 18	Tasks: 2	Priority: HIGH
AS A CUSTOMER		
I WANT TO TRACK MY ORDER IN REAL TIME		
SO THAT I KNOW DELIVERY STATUS		
BV: 200 CP: 2		
ACCEPTANCE CRITERIA		

Show delivery boy location on map
 Update status (Picked, On the way, Delivered)

User Story No: 19	Tasks: 2	Priority: HIGH
AS A CUSTOMER		
I WANT TO CANCEI	_ MY ORDER	
SO THAT I CAN AV	OID UNWANTED D	ELIVERY
BV: 200		CP: 3
ACCEPTANCE CRITERIA		
 Cancel option before order is dispatched Confirmation popup before cancel Display refund initiation message 		

User Story No: 20	Tasks: 2	Priority: MEDIUM
AS A CUSTOMER		
I WANT TO GIVE RATING FOR FOOD		
SO THAT I CAN SHARE MY EXPERIANCE		
BV: 200		CP: 2

- Star rating 1–5
- Optional feedback text box
- Submit button

User Story No: 21	Tasks: 2	Priority: MEDIUM
AS A CUSTOMER		
I WANT TO VIEW O	RDER HISTORY	
SO THAT I CAN RE	ORDER QUICKLY	
BV: 200		CP: 1
ACCEPTANCE CRITERIA		
Display past of 2) Option to reor		

User Story No: 22	Tasks: 2	Priority: HIGH		
AS A CUSTOMER		-		
I WANT TO CHAT V	VITH REGIONAL AD	OMIN		
SO THAT I CAN RE	QUEST FOR REFU	ND		
BV: 500		CP: 2		
ACCEPTANCE CRIT	ACCEPTANCE CRITERIA			
1) Text box fields 2) Display Order ID 3) Description box 4) Submit button 5) Generate issue ID 6) Display success message				

User Story No: 23	Tasks: 2	Priority: HIGH
AS A DELIVERY BO		
I WANT TO VIEW A		
SO THAT I CAN CHOOSE WHICH TO DELIVER		
BV: 200 CP: 2		CP: 2
ACCEPTANCE CRITERIA		
 Display order list with location & payment type Refresh option for new orders 		

User Story No: 24	Tasks: 1	Priority: HIGH

AS A DELIVERY BOY		
I WANT TO ACCEPT AN ORDER		
SO THAT I CAN PICK IT UP FOR DELIVERY		
BV: 200	CP: 2	
ACCEPTANCE CRITERIA		

- - Accept button available
 Order status updates to "Accepted"

User Story No: 25	Tasks: 1	Priority: HIGH			
AS A DELIVERY BOY					
I WANT TO UPDATE O	_				
SO THAT CUSTOMER	S CAN TRACK DELIV	ERY			
BV: 500		CP: 2			
ACCEPTANCE CRITER	RIA				
Status options: Picked up, On the way, Delivered Real-time update visible to customer					

User Story No: 26	Tasks: 2	Priority: HIGH			
AS A DELIVERY BOY					
I WANT TO RECEIVE					
SO THAT I CAN TRAC	K MY COD AND ONLI	NE COLLECTIONS			
BV: 500		CP: 3			
ACCEPTANCE CRITER	RIA				
Display total COI Display online pa					

User Story No: 27	Tasks: 2	Priority: MEDIUM		
AS A DELIVERY BOY				
I WANT TO VIEW CUS	STOMER FEEDBACK			
SO THAT I CAN IMPR	OVE MY SERVICE			
BV: 200		CP: 2		
ACCEPTANCE CRITER	RIA			
Display rating and comr	ments			

User Story No: 28	Tasks: 1	Priority: MEDIUM	
AS A DELIVERY BOY			
I WANT TO RAISE ISS	SUES		
SO THAT I CAN REPO	ORT DELIVERY CHALL	ENGES	
BV: 200		CP: 2	
ACCEPTANCE CRITERIA			
 Issue type dropd Description box Submit button Generate ticket I 			

User Story No: 29	Tasks: 2	Priority: LOW			
AS A DELIVERY BOY					
I WANT TO VIEW MY	DELIVERY REPORT				
SO THAT I CAN TRAC	K MY PERFORMANC	E			
BV: 200		CP:2			
ACCEPTANCE CRITER	RIA				
Display complete Show earnings re					

User Story No: 30	Tasks: 2	Priority: HIGH
AS A RESTAURANT		
I WANT TO VIEW INC		
SO THAT I CAN PREP	ARE FOOD	
BV: 500		CP: 5
ACCEPTANCE CRITER	RIA	
Order details dis Order status pen		

User Story No: 31	Story No: 31 Tasks: 2 Priority: HIGH	
AS A RESTAURANT		
I WANT TO VERIFY DELIVERY BOYS		
SO THAT I CAN HANDOVER FOOD SAFELY		

BV: 500	CP: 2	
ACCEPTANCE CRITERIA		
Delivery boy ID shown Verification confirmation		

User Story No: 32	Tasks: 2	Priority: HIGH		
AS A RESTAURANT				
I WANT TO RECEIVE				
SO THAT I CAN GET I	SO THAT I CAN GET MY REVENUE SECURELY			
BV: 500		CP: 3		
ACCEPTANCE CRITER	RIA			
Payment reports Settlement upda				

User Story No: 33	Tasks: 2	Priority: MEDIUM		
AS A RESTAURANT				
I WANT TO VIEW CUS	STOMER FEEDBACK			
SO THAT I CAN IMPR	OVE FOOD QUALITY			
BV: 500		CP: 3		
ACCEPTANCE CRITER	RIA			
Display ratings a Option to respon				

User Story No: 34	Tasks: 2	I	Priority: LOW
AS A RESTAURANT			
I WANT TO VIEW REV			
SO THAT I CAN TRAC	K MY EARNINGS		
BV: 200		CP: 2	
ACCEPTANCE CRITER	RIA		
Show total reven Display revenue			

User Story No: 35	Tasks: 2	Priority: HIGH
AS A REGIONAL ADMI	N	
I WANT TO LOGIN		
SO THAT I CAN MANAGE MY REGION		
BV: 500		CP: 3
ACCEPTANCE CRITER	RIA	
Secure login with credentials Logout option available		

User Story No: 36	Tasks: 2	Priority: HIGH
AS A REGIONAL ADMIN		
I WANT TO TRACK ORDER AND DELIVERY STATUS		
SO THAT I CAN MONITOR OPERATIONS		
BV: 500		CP: 2
ACCEPTANCE CRITERIA		
1) Real-time order tracking2) Delivery boy details visible		

User Story No: 37	Tasks: 2	Priority:HIGH
AS A REGIONAL ADMIN		
I WANT TO MANAGE RESTAURANTS AND DELIVERY BOYS		
SO THAT I CAN CONTROL REGIONAL OPERATIONS		
BV: 1000		CP: 8
ACCEPTANCE CRITER	RIA	
Approve/Reject requests Suspend/Activate accounts		

User Story No: 38	Tasks: 2	Priority: MEDIUM
AS A REGIONAL ADMI	N	
I WANT TO HANDLE REFUNDS AND ISSUES		
SO THAT CUSTOMER SATISFACTION IS MAINTAINED		
BV: 200		CP: 2
ACCEPTANCE CRITERIA		
Refund request list Approve/Reject refund option Issue resolution updates		

User Story No: 39	Tasks: 2	Priority: HIGH
AS AN ADMIN		
I WANT TO RESOLVE	ESCALATED ISSUES	
SO THAT THE BUSINI	ESS RUNS SMOOTHL	Y
BV: 500		CP: 3
ACCEPTANCE CRITER	RIA	
 Escalation list visible Assign issue to support team Mark as resolved 		

User Story No: 40	Tasks: 2	Priority: HIGH
AS A BUSINESS OWNER		
I WANT TO VIEW BUSINESS REPORTS		
SO THAT I CAN ANALYZE PERFORMANCE		
BV: 500		CP: 3

- Display revenue summary
 Regional breakdown
 Export to Excel

Question 3- What is epic? Write 2 epics

Epic (Simple Definition):

An Epic is a large body of work that cannot be completed in a single sprint. It's a big user requirement that can be broken down into smaller user stories (and sometimes grouped into themes).

- Epic → Theme → User Stories
- Epics represent high-level goals or big features.

Epic 1: Customer Order Management

As a customer, I want to browse restaurants, view menus, place orders, and make payments so that I can conveniently get food delivered.

 Stories under this epic: Search restaurants, View menu, Place order, Make payment, Track order, Cancel order, Give feedback.

Epic 2: Delivery Boy Order Fulfillment

As a delivery boy, I want to view and accept orders, pick up food, deliver it, and update status so that customers receive their food reliably.

• Stories under this epic: Register/login, View available orders, Accept orders, Update delivery status, View earnings, Raise issues.

Question 4 –What is the difference between BV and CP

BV (Business Value):

- Shows how *important* or *useful* a feature is for the business or customer.
- Focus: Benefits, customer satisfaction, revenue impact.
- Decided by: Product Owner / Business team.
- Example: A feature like "Online Payment Option" may have high BV because it directly increases orders.

CP (Complexity Points) / CV (Complexity Value):

- Shows how *difficult* or *time-consuming* a feature is to develop.
- Focus: Effort, risk, and technical challenges.
- Decided by: Development team.
- Example: "Real-time Order Tracking" may have high CP because it is technically complex to build.

Question 5 - Explain about Sprint - 5 Marks

1. Definition:

A **Sprint** is a short, fixed time-box (usually 1 to 4 weeks) in Agile Scrum during which the Scrum Team works to complete a set of user stories and deliver a usable product increment.

2. Key Points:

- Each sprint has a goal decided during Sprint Planning.
- Work items are taken from the Product Backlog and placed in the Sprint Backlog.
- The team meets daily in the **Daily Scrum** to track progress.
- At the end of the sprint, the team delivers a potentially shippable product increment.
- The sprint ends with two ceremonies:
 - Sprint Review (to show what was built).
 - Sprint Retrospective (to reflect and improve the process).

3. Example:

If Scrum Foods plans a **2-week sprint**, the team may commit to developing features like *customer login*, *restaurant search*, *and payment gateway*. At the end of the sprint, these features should be complete, tested, and ready to use.

Question 6 - Explain Product backlog and sprint back log

Product Backlog

1. Definition:

The Product Backlog is a master list of all features, enhancements, bug fixes, and requirements that need to be built for the product.

2. Key Points:

- It is owned and managed by the Product Owner.
- Contains Epics, User Stories, and Tasks prioritized by business value.
- It is a living document can be updated anytime as new needs arise.
- Example (Scrum Foods): Customer Registration, Online Payment, Real-Time Tracking, Customer Feedback.

Sprint Backlog

1. Definition:

The Sprint Backlog is the subset of the Product Backlog items that the team commits to completing in a specific sprint.

- 2. Key Points:
- It is owned by the Development Team.
- Created during Sprint Planning.
- Contains user stories broken into tasks with estimated efforts.
- It is fixed during the sprint (scope should not change).
- Example (Scrum Foods Sprint 1): Customer Registration, Login, Logout, Restaurant Search.

Backlog = "What we want to build overall."

Sprint Backlog = "What we will build now in this sprint."

Question 7 - What is impediments log? write 2 impediments

Impediments Log

1. Definition:

An Impediments Log is a list or record of all the problems, blockers, or obstacles that stop or slow down the Scrum Team from completing their work in a sprint.

- 2. Key Points:
- Maintained by the Scrum Master.
- Helps track issues until they are resolved.
- Ensures transparency and smooth sprint progress.

2 Impediments (Scrum Foods Case)

1. Technical Impediment:

The payment gateway integration is delayed because of missing API documentation from the vendor.

2. Resource Impediment:

The delivery boy tracking feature is pending because one developer is on unexpected sick leave.

Question 8 - Explain Velocity of the Team

Velocity is the measure of how much work a Scrum Team can complete in a single sprint. It is usually calculated based on the total story points (or complexity points) of the user stories finished during the sprint.

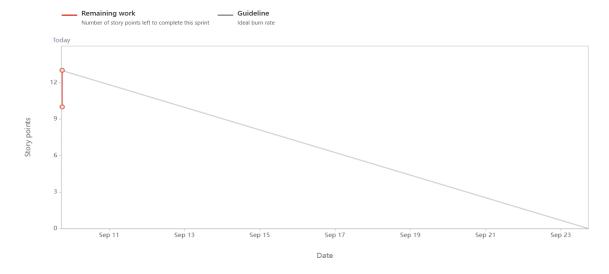
Question 9 - Draw Sprint Burn Charts n Product Burn Down Charts

Definition:

A **Sprint Burn Down Chart** is a visual graph that shows the amount of work remaining in a sprint day by day.

Explanation:

- It helps the team see if they are on track to finish the sprint on time.
- The ideal line shows expected progress, while the actual line shows real progress.
- If the actual line is above the ideal, the team is behind schedule; if below, they are ahead.



Definition:

A **Product Burn Down Chart** is a graph that shows the total amount of work remaining in the entire product backlog across multiple sprints.

Explanation:

- It helps track overall project progress toward release.
- The ideal line shows expected progress for the whole project.
- The **actual line** shows how fast the team is burning down work across sprints.
- It allows stakeholders to predict when the product will be ready.

Question 10 – Explain about Product Grooming

Product Grooming (also called Backlog Refinement) is the process of reviewing, updating, and prioritizing items in the Product Backlog to ensure that it is clear, detailed, and ready for upcoming sprints.

- Conducted regularly (often once per sprint).
- Attended by the Product Owner, Scrum Master, and Development Team.
- Ensures backlog items are:
 - Well-defined and understood.
 - o Properly prioritized by **business value**.
 - o Estimated in terms of effort (story points).
- Helps avoid confusion during sprint planning.

Question 11 - Explain the roles of Scrum Master and Product Owner

1. Scrum Master

Definition:

A Scrum Master is the facilitator of the Scrum Team who ensures that the team follows Scrum principles, removes impediments, and helps improve team performance.

Key Responsibilities:

- Acts as a coach for the Scrum Team.
- Facilitates Scrum ceremonies (Sprint Planning, Daily Scrum, Sprint Review, Retrospective).
- Maintains the Impediments Log and resolves blockers.
- Shields the team from outside distractions.
- Promotes continuous improvement and collaboration.

Example (Scrum Foods):

If the payment gateway API is delayed, the Scrum Master contacts the vendor and helps the team get the required documentation to continue development.

2. Product Owner

A Product Owner (PO) is the person responsible for defining the product vision, managing the product backlog, and ensuring the team delivers features that provide maximum business value.

Key Responsibilities:

- Owns and manages the Product Backlog.
- Prioritizes user stories based on Business Value (BV).
- Acts as the bridge between stakeholders and the team.
- Ensures clarity of requirements and acceptance criteria.
- Decides what features should be built and in what order.

Example (Scrum Foods):

If customers demand real-time order tracking, the Product Owner prioritizes this feature above others like "dark theme UI," because it adds higher business value.

Question 12 - Explain all Meetings Conducted in Scrum Project

1.Sprint Planning

Definition: A meeting held at the beginning of a sprint where the Scrum Team plans what work will be done.

Purpose: To define the Sprint Goal and create the Sprint Backlog.

Participants: Product Owner, Scrum Master, Development Team.

Example (Scrum Foods): The team selects stories like *Customer Login* and *Restaurant Search* for Sprint 1.

2. Daily Scrum (Stand-up)

Definition: A short **15-minute daily meeting** where the team syncs up.

Purpose: To check progress and identify impediments.

Questions discussed:

- What did I do yesterday?
- What will I do today?
- Any blockers?

Participants: Development Team (Scrum Master may facilitate).

Example: A developer mentions "Payment API is not working" → Scrum Master notes it as an impediment.

3. Sprint Review

Definition: Meeting at the end of the sprint to demonstrate the **completed work** to stakeholders.

Purpose: To gather **feedback** and inspect the product increment.

Participants: Scrum Team + Stakeholders.

Example: Scrum Foods team showcases real-time tracking feature to customers and

gathers feedback.

4. Sprint Retrospective

Definition: A meeting after the Sprint Review to reflect on the sprint process.

Purpose: To discuss **what went well, what went wrong, and how to improve** in the next sprint.

Participants: Scrum Master, Product Owner, Development Team.

Example: Team decides to improve **testing automation** to avoid delays in future sprints.

5. Backlog Refinement (Product Grooming)

Definition: Ongoing meeting where the Product Backlog is reviewed and updated.

Purpose: To clarify, split, and prioritize user stories for upcoming sprints.

Participants: Product Owner, Scrum Master, Development Team.

Example: The "Order History" epic is broken into smaller user stories like View Past

Orders and Reorder Food.

Question 13 - Explain Sprint Size and Scrum Size- 2 Marks

Sprint Size

Definition: Sprint size means the time duration of a sprint, usually between 1 to 4 weeks, depending on the project and team capacity.

Example: Scrum Foods decides on a 2-week sprint cycle to deliver small increments quickly.

Scrum Size

Definition: Scrum size means the team size in a Scrum project, usually 8 to 9 members (small, cross-functional team).

Example: A Scrum Foods team may include 1 Product Owner, 1 Scrum Master, and 6 Developers/Testers.

Question 14 - Explain DOR and DOD - 2 Marks

Definition of Ready (DoR)

• **Definition:** DoR means a **user story is clear, well-defined, and ready** for the team to start working on in a sprint.

Definition of Done (DoD)

• **Definition:** DoD means a **user story is fully completed** as per acceptance criteria, tested, reviewed, and potentially shippable.

Question 15 - Explain Prioritization Techniques and MVP

1. Prioritization Techniques

Definition:

Prioritization techniques are methods used by the Product Owner to decide which backlog items (features, user stories) should be developed first based on business value, urgency, and customer needs.

Common Techniques:

- 1. MoSCoW Method Classifies requirements into:
 - a. **M**ust Have
 - b. **S**hould Have
 - c. Could Have
 - d. **W**on't Have (for now)
- **2.Business Value vs. Complexity (BV vs. CP Matrix)** Selects features that provide high business value with low complexity first.

2. MVP (Minimum Viable Product)

Definition:

An MVP is the smallest version of the product that delivers the core features to customers and provides quick feedback for improvements.

Key Points:

- Developed early to test market demand.
- Saves time, cost, and effort.
- Allows continuous improvement based on real customer feedback.

Question 16 - Difference between Business Analyst n Product Owner

Business Analyst (BA)

- **Definition:** A BA is responsible for eliciting, analyzing, and documenting requirements by interacting with stakeholders.
- Focus: Ensures requirements are clear and aligned with business needs.
- Role in Scrum Foods Example: BA documents feature like "Real-time food tracking" after discussions with customers.

Product Owner (PO)

- **Definition:** A PO is responsible for managing the product backlog and ensuring the team builds the right product features.
- Focus: Prioritizes requirements and defines product vision.
- Role in Scrum Foods Example: PO decides whether "Real-time food tracking" is more important than "Discount Coupons" and sets backlog priority.

Question 17 - Prepare a sample Resume of 3yrs exp Product Owner

Rahul Mehta

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Professional Summary

Product Owner with 3 years of experience in Agile Scrum environments, skilled at backlog management, requirement prioritization, and stakeholder communication. Proven track record of delivering customer-centric products, increasing business value, and ensuring smooth collaboration between development teams, business stakeholders, and customers. Strong knowledge of Agile, Scrum, and product lifecycle management.

Key Skills

Agile & Scrum Methodologies (Certified Scrum Product Owner – CSPO)
Product Backlog & Sprint Planning
Requirement Gathering & User Stories (DoR & DoD)
Prioritization Techniques (MoSCoW, Kano, WSJF)
Stakeholder & Customer Communication
Wireframing & Prototyping (Figma, Balsamiq)
Tools: Jira, Confluence, Trelo, MS Excel, Power BI
Domain Knowledge: E-commerce, Food Delivery Apps, SaaS

Professional Experience

Product Owner - Scrum Foods Pvt Ltd, Bangalore

Jan 2022 - Present

- Managed a product backlog of 80+ user stories, ensuring alignment with product vision.
- Prioritized features using MoSCoW and WSJF techniques, increasing delivery of high-value items by 30%.
- Worked with cross-functional Scrum teams to deliver real-time order tracking and 24/7 customer support features.
- Conducted product grooming sessions, ensuring stories met the Definition of Ready (DoR).
- Collaborated with stakeholders to refine requirements and boost customer satisfaction by 25%.
- Released MVP in 4 sprints, adopted by 10K+ customers within 3 months.

Associate Product Analyst - Techno Solutions, Bangalore

Jul 2020 - Dec 2021

- Assisted Product Owner in backlog refinement and sprint planning.
- Documented requirements in the form of epics and user stories.
- Coordinated UAT sessions and resolved issues before release.
- Improved reporting dashboards for management, resulting in 15% faster decision-making.

Education

Bachelor of Technology (B.Tech), Computer Science - VTU, Karnataka (2017 - 2020)

Certifications

- Certified Scrum Product Owner (CSPO) Scrum Alliance
- Agile Business Analysis IIBA
- Jira Agile Project Management Atlassian

Projects (Highlights)

- Scrum Foods Delivery App Built MVP with core features (real-time tracking, multiple payment modes, and feedback system).
- E-commerce SaaS Tool Helped prioritize features for small businesses, increasing adoption by 40%.