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**Current Location:**  
Bangalore

### PROFILE SUMMERY:

Highly motivated professional with 9.5 Years of extensive experience in the product development, including 7.5-year experience in Business analyst, specializing in product operations, cross-functional collaboration, and both management and individual contributor roles. Skilled in business requirement gathering, bridging gaps between stakeholders and technical teams, change management, and client services, with a proven ability to build strong relationships with internal and external stakeholders.

### KEY SKILLS:

- Business Analysis
- Gap Analysis
- Work Flow Diagrams
- SDLC
- Change Management
- Epics & User Story
- Requirement Gathering
- BRD & FRD
- Wireframes & Prototypes
- Agile Methodology
- Risk Management
- UAT Test Cases
- AS-IS & TO-BE Analysis
- Product Backlog
- UML Diagrams
- Waterfall Methodology
- Traciability Matrix
- User Manuals & Guides

### BA Tools:

- JIRA
- MS Office
- Draw.io
- Powe Bi
- MS Visio
- Linux / Windows
- Balsamiq
- Axure RP 9
- SQL

### EXPERIENCE SUMMERY:

- |    |  |                             |   |
|----|--|-----------------------------|---|
| 1. | <b>Comviva Technologies</b><br><b>Lead Business Analyst (Bangalore)</b>          | <b>Mar 2021 – Till now</b>  | <b>Responsibility:</b> IT Business Analyst for Telecom Domain, Responsible as an Agile Business Analyst for building Reporting Management System with Scrum Team. |
| 2. | <b>TechAlpha Messaging LLC</b><br><b>Sr. Business Analyst</b><br><b>(Mumbai)</b> | <b>July 2019 – Feb 2021</b> | <b>Responsibility:</b> Business Analyst for Telecom Domain Company. Responsible for building & improvising Testing tool (Telq).                                   |
| 3. | <b>Monty Mobile</b><br><b>Associate Product Team Member</b>                      | <b>Sept. 2016- Jun 2019</b> | <b>Responsibility:</b> Business Analyst for in-house Product development OTRS and billing systems.  |
| 4. | <b>WEBNOTRIX SOFTWARE LLP</b><br><b>Associate Product Team Member</b>            | <b>June 2014 – Feb 2016</b> | <b>Responsibility:</b> Working with CFT to manage and track the progress of development and documentation.  |

### EXPERIENCE DETAILS:

- Elicit requirements using interviews, document analysis, requirements workshops, surveys, site visits, business process descriptions, use cases, scenarios, Business Analysis, source system analysis, task and workflow analysis.
- Ensuring high level of compliance to policies and procedures laid down for retail branch operations.
- Presented business process workflows to clients and stakeholders.
- Documentation: BRD, FRD, Workflow Diagrams, Use Cases, Wireframes, User Stories
- Requirement analysis- Gap analysis
- Produce and maintain high quality functional specification document requirement for multi featured Inventory management system.
- Working with stakeholders and senior management to understand and communicate the product vision.
- Create Wireframes and field matrix for the development team.
- Prepare and provide input into business requirement document and functional requirements document.
- Supporting Software Development life cycle (SDLC) and oriented process as Business Analyst

- Work with QA to review test cases.
- Facilitate design sessions across design and business to identify the acceptable solution
- Conduct day-to-day project coordination, planning, and implementation across multiple teams
- Worked in Agile Scrum environment, assist in sprint call, daily stand-up call.
- Performed test case reviews and client demonstration, assisted UAT testing.
- Build Platform features, user stories, and maintain backlog with priorities, using JIRA platform.
- Interacting with the technical team to ensure that the requirements are clear
- Work with the Quality Assurance team to ensure complete coverage of listed out acceptance criteria
- Ensure issues are identified, tracked, reported on and resolved in a timely manner
- Attended sprint planning meetings and work towards defining the sprint items along with the product stakeholders
- Coordinate business stakeholders and project delivery.
- Prioritizing product requirements for projects.
- Analyze and gather user's requirements using use cases, mockup and requirement gathering meetings.
- Create and maintain business requirements specification documents like product backlog and user stories.
- Communicating requirements with business and technical teams to ensure product features objectives are met.
- Actively take part in sprint planning and daily scrum meetings.

### **EDUCATION:**

Bachelor of Engineering – Computer Science  
Tamil Nadu Anna University, India  
2009 - 2014

### **PERSONAL INFORMATION:**

Full Name:	Rahul Kumar
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Current Location:	Bangalore
Marital Status:	Married

\*I hereby declare that all information furnished above are true in the best of my knowledge and belief\*