KOMAL PARDESHI

BUSINESS ANALYST

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SUMMARY

Highly motivatedand professional Business Analyst with over 4 years of experience. Extensive experience in mapping business requirements, designing customized solutions with strong analytical skills, and the ability to analyze business practices and define optimal procedures.

PROFILE SUMMARY

- In-depth knowledge of **SDLC** in various phases (i.e waterfall & agile).
- Proficient in **Waterfall Model**: Gathered requirements using **Elicitation Techniques** and prepared **BRD, FRD, SRS** prepared **RACI Matrix, BCD**, created **UML Diagrams** and **Prototypes** and requirements tracking through **RTM** well versed with **UAT** handling **Change Request**.
- Expert in **Agile Scrum**: Creation of **user stories** and Added **Acceptance Criteria, BV & CP**, **Sprint** & **Product Backlogs** conducted various **Sprint Meetings; Sprint & Product Burndown charts** ensured **DOR** and **DOD** checklist.
- Extensive experience in mapping business requirements, designing customized solutions with strong analytical skills, and the ability to analyze business practices and define optimal procedures.
- Experienced in handling Sales, Marketing & Branch Operations - like AccountOpening, taking Deposits, lending Loans, providingLocker facility, CustomerRelationship Management and handling of all CustomerComplaints.

CORE COMPETENCIES

- Elicitation and Collaboration
- Requirement Life cycle
- Management
- Requirement Analysis and Design
- Definition.
- Strategy Analysis
- Solution Evaluation
- Stakeholder management
- Project management

TECHNICAL SKILLS

- Documentation Tools: MS Suite.
- Prototyping and Wire frames Tools: Axure and Balsamiq
- Modeling Tools: MS Visio, Draw.io.
- Database: SQL
- Project Management Tools: JIRA
- Reporting Tools: Power Bi and Tableau
- Languages: API

EDUCATION

Pune Institute of Aviation Technology,
Pune, 07/2018
Aircraft Maintanace Engineer

CERTIFICATES

Certified IT – Business Analyst
IIBA [EEP]

WORK EXPERIENCE

Company name: Mastercard   (October 2021 - PRESENT)
Designation: Business analyst
Role: Business Analyst

Project 1: Fraud and Loss Database |Agile|

Project description:
This project involves developing a **centralized database** for tracking and analyzing **fraudulent activities and financial losses** across the industry. The system helps organization dettect patterns, prevent fraud, and mitigate financial risk.

Responsibilities:
- Interacted with the stakeholders and gathered requirements by using various **elicitation techniques**.
- Created user stories with appropriate acceptance criteria with the assistance of the Product Owner. Added **user stories** into **product backlog** using the **JIRA** tool.
- Prioritized and validated the requirements using **Moscow** and **FURPS** technique, added **user stories** to **sprint backlog** based on prioritization order.
- Collaborated with the Product Owner and Scrum Master for **BV** and **CP**. and assisted the Product Owner for the creation of **DOR** and **DOD** checklist.
- Participated in **sprint ceremonies** to remove **road blocks** in the project.
- Generated **Sprint, Product Burn down/Burn up charts** to track the project progress.
- Participated in product planning and **UAT** to successfully deliver each sprint component.
- Updated documentation to a **DITA based XML** system withcontent authored in XMetal and maintained in SDLPublication Manager.
- Knowledge of **Markdown and Github concept**.

Project 2: Acquirer Credit and Debit |Agile|

Project description:
This project focuses on developing a **secure and efficient system** for acquiring and processing **credit and debit card transactions.** It enables merchants and finatial instituins to accept payments seamlessly while ensuring compliance with industry standards.

Responsibilities:
- Executed product implementation work in the areas of Fixed Income and Equity Markets.
- Ensure clear understanding and alignment of business requirements by coordinating discussions between various stakeholders. Conducted analysis of **technical** and **functional requirements.**
- Perform validation on transactions and static data through effective use of data querying and extraction methods.
- Work on various trade types, such as **outright trades**, **financing trades** from brokers and broker-dealers who trade on fixed-income and equity markets within various entities or geographical locations.
- Analyze the **production bugs** and issues from L2 support, and provide the expected solutions.
- Data extraction, validation, and management using **SQL**.
- Demonstrated proficiency in working with various financial asset classes, such as Fixed Income, Equities, and investment banking solutions.
- Proficient knowledge in Trade Life Cycle implementation stages.
- Work with Broadridge upstream system GLOSS and NAPE.
- Expertise in managing **functional, E2E, and UAT testing,** and writing test scripts with supporting downstream testing.
- Create and manage development tickets on **JIRA**.
- Analyze business requirements and develop specification documents, BRD, and FRD based on process development.

Company name: Rockwell Collins Aerospace   (May 2019 - September 2021)

Designation: Aircraft Maintenance Engineer

Role: Business Analyst

Project: Cockpit Voice Recorder |Waterfall|

Project description:

This project involves designing and developing a **Cockpit Voice Recorder (CVR)** system for capturing and storing audio communication within an aircraft cockpit.

Responsibilities:

- Conducted **Enterprise Analysis** and under the assistance of a senior BA in creating a Business Case Document, conducted **Stakeholder Analysis**, and prepared **RACI Matrix**.
- Gathered requirements from business heads using **Elicitation Techniques** and created a Business **Requirements Document (BRD)**.
- Translated **BRD** into **Functional Requirements Document (FRD)**, Collaborated with the technical team, and prepared **SRS Document**.
- Created **UML diagrams** and **wireframes** to visually represent requirements using **MS Visio, Balsamiq,** and **Axure.**
- Created and maintained **RTM** throughout the project.
- Assisted in Testing Team by preparing **Test Case Scenarios** and ensured the **UAT** was successful.
- Knowledge in analyzing **Engineering Drawings**, **Change Requests**, **Bill of Materials (BOM)**, **Customer Requests (CR)**, and **Engineering Order (EO)**.
- Provide the output in PDF and HTML format. Update the Confluence wiki on the task status. Knowledge of Markdown and ALM.