

Pratik Jagtap

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IIBA certified Business Analyst with a mechanical engineering background and hands-on experience in requirement gathering, stakeholder communication, and agile project environments. Proven ability to bridge the gap between technical teams and business needs, drive end-to-end project execution, and deliver process improvements in e-commerce Domain. Adept at improving team collaboration, ensuring quality deliverables, and translating business goals into actionable insights.

SKILLS

- Requirement Elicitation
- Requirement Verification
- Project Planning
- Project Management
- Agile Methodologies: Scrum
- Risk Management / Mitigation
- Stakeholder Communication
- Unified Modeling Language (UML)
- MS Office (Excel)
- SQL
- Power BI, Tableau
- JIRA, Balsamiq

PROJECTS

1. Online Shopping System: Order Registry & Customer Catalog

- Gathered and analyzed requirements to design an online order placement system using Agile methodology.
- Created user stories and wireframes; facilitated sprint planning, daily stand-ups, and reviews.
- Enabled structured order processing and cancellation flow, improving clarity and team collaboration.

2. Railway Reservation System: Ticket Booking & Cancellation

- Gathered and documented functional requirements for an online railway reservation system using the Waterfall model.
- Delivered process documentation and requirement specifications supporting system development and testing.
- **Academic Project:** Design and Development of Head tilt-controlled wheelchair.

EDUCATION

BE (Mechanical Engineering) (SPPU)	(CGPA:7.30)	Jun 2021 -Jun 2024
Diploma (Mechanical Engineering) (MSBTE)	(91.69 %)	Aug2018 -Jun 2021
SSC	(87.80 %)	Jun 2018

PROFESSIONAL EXPERIANCE

- Intern, Instrutech May 2023

ADDITIONAL INFORMATION

Language Proficiency:

- English
- Hindi
- Marathi