

Ketankumar Fulbandhe

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SUMMARY

Business Analyst with 4 years of experience and a strong foundation in data collection, analysis. Proficient in SQL, Excel Pivot, Power BI, Tableau, Business Analyst with expertise in gathering requirements, stakeholder management, wireframing, and process modeling. Experienced in working across industries including Banking, and Insurance, with a strong ability to bridge the gap between business needs and technical solutions. Skilled in Agile, Waterfall, and Hybrid methodologies to drive successful project outcomes.

TECHNICAL SKILLS:

- Business Process Modeling (BPMN, Swimlane)
- Requirements Gathering & Documentation (BRD, FRD, User Stories)
- Wireframing & Prototyping (Balsamiq, Draw.io, Axure RP)
- Agile & Waterfall SDLC (JIRA, Confluence)
- Stakeholder & Vendor Management

PROFESSIONAL EXPERIENCE

SAPIENS INDIA PVT LTD (April 2021 – Present)

BANGALORE, INDIA

Consultant Engineer

➤ **Project 1 Bangkok Insurance** Consultant Engineer (JAN 2022 – Present)

- Spearheaded Agile-based integration of a secure insurance banking solution, ensuring automation and real-time updates.
- Gathered requirements using JAD, interviews, and focus groups and documented BRD, FRD, defined and prioritized user stories, and managed the sprint backlog for iterative development, tracking progress in JIRA.
- Conducted daily stand-ups, sprint planning, and retrospectives with cross-functional teams.
- Worked closely with security teams to implement biometric authentication and 2FA.
- Collaborated with the bank's finance team to implement the accounting module and integrate payment modes for agent commissions and refund reconciliation.
- Assisted in UAT, sprint reviews, and continuous integration testing with JIRA and Confluence.

➤ **Project 2 First National Bank** Associate Consultant Engineer (APR 2021 - NOV 2022)

- Led requirement gathering for integrating a secure, automated insurance banking solution with FNB's existing system.
- Ensured security compliance with biometric verification, 2FA, and self-service features.
- Created Use cases and activity diagrams to streamline real-time customer support and notifications.

ADDITIONAL

CERTIFICATIONS:

- Business Analysis Foundations by LinkedIn
- Power BI Essential Training by NASBA
- Career Essentials in Data Analysis by Microsoft and LinkedIn

EDUCATION

PG-DIPLOMA

CDAC, MUMBAI

DAC - Development in Advance Computing

MAHARASHTRA/INDIA

FEBRUARY 2021

GRADUATION

SANT GADGE BABA AMRAVATI UNIVERSITY

Bachelor of Engineering in Computer science and engineering

MAHARASHTRA/INDIA

AUGUST 2018