

Ketankumar Fulbandhe

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SUMMARY

Business Analyst with 4+ years of experience and strong expertise in Functional Business Analysis, especially in P&C Insurance with a focus on Claims and Policy transactions. Proficient in Guidewire Claims Center, SQL, Agile methodology, and the entire Software Development Life Cycle. Experienced in engaging with stakeholders, reviewing test cases, documenting policy-related transactions (e.g., Proposal, Issue, Endorsement, Cancellation, Reinsurance, Renewal, underwriters), and driving successful business outcomes for US-based P&C clients.

TECHNICAL SKILLS:

- **Domain Knowledge:** P&C Insurance (US Market), Guidewire Claims Center, Policy Life Cycle (Proposal, Issue, Endorsement, Cancellation, Reinsurance, Renewal).
- **Business Analysis:** Requirements Gathering, User stories, Gap analysis, Use Case/Process Flow Design, Test Case Review.
- **Technical Proficiency:** SQL , Database Design, Object-Oriented Concepts, API/Web Services.
- **Tools:** Microsoft Office (Word, Excel, PowerPoint, Visio), JIRA, Confluence, Agile/Scrum Tools.

PROFESSIONAL EXPERIENCE

SAPIENS INDIA PVT LTD (April 2021 – Present)

BANGALORE, INDIA

Consultant Engineer

- **Project 1 Bangkok Insurance** Consultant Engineer (JAN 2022 – Present)
- **Project 2 First National Bank** Associate Consultant Engineer (APR 2021 - DEC2022)

Key Contributions Across Projects:

- Actively involved in end-to-end SDLC processes, working closely with development and QA teams in Agile Scrum environments.
- Interacted with clients and stakeholders to gather business and system requirements, specifically around Claims and Policy modules in P&C Insurance which includes accounting transaction such as GL reports and vouchers.
- Demonstrated hands-on experience with **Guidewire Claims Centre**, supporting core functionalities related to FNOL, claim validation, and payment processing.
- Documented and analyzed key insurance workflows such as **Proposal, Issue, Endorsement, Cancellation (Pro-rata, Short-rate), Reinsurance, and Renewal**.
- Reviewed and validated test cases aligned to business scenarios and ensured traceability using RTM.
- Utilized SQL to query large datasets and perform data validations related to insurance claims and policies.

ADDITIONAL

CERTIFICATIONS:

- Business Analysis Foundations by LinkedIn
- Power BI Essential Training by NASBA
- Career Essentials in Data Analysis by Microsoft and LinkedIn

EDUCATION

PG-DIPLOMA

CDAC, MUMBAI

DAC - Development in Advance Computing

MAHARASHTRA/INDIA

FEBRUARY 2021

GRADUATION

SANT GADGE BABA AMRAVATI UNIVERSITY

Bachelor of Engineering in Computer science and engineering

MAHARASHTRA/INDIA

AUGUST 2018