

DEBADRITA DAS

Business Analyst

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EXPERIENCE

Project Consultant

eClerx

10/2024 - 01/1970

- Created and refined User Stories with clear Acceptance Criteria, ensuring alignment with business needs and development objectives
- Oversaw the Product Backlog in JIRA, prioritized items, and supported Sprint Planning using Story Points estimation
- Facilitated Sprint Reviews and Retrospective Meetings to track progress, capture feedback, and drive continuous improvement
- Handled Change Requests efficiently while conducting Feasibility Studies to assess impact and ensure smooth delivery within project timelines
- Ensured 80% of project development within first half of the Project Life Cycle

Associate Analyst

WNS Global

06/2023 - 06/2024

- ML threshold optimisation has been emphasized to cut false positives the alerts by ~ 95%
- The App identifies up to 4× more true positives, significantly reducing missed suspicious activities
- Performed SWOT and Gap Analysis to identify business needs
- Gathered requirements using elicitation techniques, documentation & interviews
- Created Prototypes and authored BRD, FRD, SRS
- Designed UML diagrams for system workflows

Risk operations analyst

ePifi Technologies

08/2022 - 02/2023

- Requirement gathering, process analysis, documentation, compliance alignment, and stakeholder coordination to enhance regulatory efficiency and accuracy

Senior Executive

JANA SMALL FINANCE BANK

09/2020 - 08/2021

- Directed client interactions, addressing banking needs, cross-selling products, ensuring customer satisfaction, and maintaining long-term relationships

Deputy Manager

HDFC BANK LIMITED

03/2020 - 09/2020

- Supervised authorizing high-value transactions, ensuring compliance, monitoring teller activities, maintaining accuracy, and safeguarding customer accounts

Assistant Manager

AXIS BANK LIMITED

03/2020 - 09/2020

- Handled customer queries, processed banking transactions, cross-sold financial products, and ensured service excellence with compliance adherence

EDUCATION

M.Tech

West Bengal University Of Technology

08/2014 - 05/2016

SUMMARY

I am a motivated Business Analyst with 5 years of experience, transitioning from a background in banking to deepen my expertise in Business Analysis. With a total experience of 7 years, I excel in requirement gathering, stakeholder management, and project delivery. I am skilled in utilizing Agile methodologies and various tools such as JIRA and MS Suite to drive project success

STRENGTHS



Soft Skills

Excellent organizational, written and verbal communication skills, Problem solving, Team Player, Active Listener

KEY ACHIEVEMENTS



Student Representative for Cultural Fest

Coordinated between program organizers and 300+ participants to ensure smooth cultural fest.



Quiz Competition Achievements

Participated and won Trophies multiple times for Inter School Quiz Competition



Cultural Fest Coordinator

Coordinated between program organizers and 300+ participants to ensure smooth cultural fest.

LANGUAGES

English

Proficient



Hindi

Proficient



Bengali

Proficient

