

CORE COMPETENCY

- Business Analyst Planning & monitoring
- Elicitation & Collaboration
- Requirement Life Cycle Management
- Strategy Analysis
- Requirements Gathering
- Requirements Analysis& Design Definition
- Solution Evaluation

TECHNICAL SKILLS

- Operating systems:Windows 7 & 10
- Design tools: MS Visio
- Prototyping: Balsamiq& Axure
- Utility: MS OfficeSuite
- Languages: UML
- SDLC models:Waterfall & Agile scrum
- Agile tools:Jira
- Database: SQL
- Documentation tools: MS Office Suite

EDUCATION

Bachelor of engineering (Computer Science and Engineering), Anna University.

CERTIFICATION

- Certified Business Analyst, IIBA [EEP]

DOMAIN KNOWLEDGE

- Banking
- Finance
- Investment

ACHIEVEMENTS

- ·Make a Difference Award in Year 2015 & 2018.  
FIS Global Business Solutions Pvt Ltd.
- Appreciation from Client Manager in year 2023.  
Hexaware Technologies

LANGUAGE

- English
- Telugu
- Tamil
- Hindi

CAREER OBJECTIVE

A dedicated and hard-working business analyst willing to redefine the career trajectory from banking into a new domain to help the company grow to new heights and to gain expertise in Business Analysis. Have overall experience of 16 years, of which, a Business Analyst for 7 years.

PROFILE SUMMARY

- Business Analyst for two main banking applications. Skilled in SDLC models.
- Proficient in Waterfall model: **Requirements Gathering** through various **Elicitation techniques** like Brainstorming, JAD, Focus Groups, Interviews, Documentation, Prototyping.
- Experienced in translating **BRD into FRD** and requirements tracking through RTM. Well-versed with UAT & handling change requests.
- Expert in **Agile scrum**: Creation of user stories, sprint and product backlogs, conducted various sprint meetings, sprint and product burndown charts, ensured DOR and DOD checklist.
- Experienced in handling Sales, Marketing & Branch Operations - like Account Opening, taking Deposits, lending Loans, providing Locker facility, **Customer Relationship Management** and handling of all Customer Complaints.

WORK EXPERIENCE

Hexaware Technologies

Role : SME

Feb 2023 - Till Date

Project : Cortex Migration Project (Agile Project)

Project Description:

- CORTEX is a centralized system or platform designed to manage, distribute, and synchronize data across various systems, applications, and users within an organization or between organizations.

Roles and Responsibilities:

- Provide deep domain **knowledge and expertise** related to the project's subject matter.
- Assist in clarifying requirements and ensuring a shared understanding of the domain among team members.
- **Collaborate** with the product owner and business analysts to **analyze and refine** user stories or requirements.
- Validate that user stories accurately reflect business needs and are feasible from a technical and domain perspective.
- Participate in grooming sessions to **refine user stories** and acceptance criteria.
- Clarify doubts, provide additional context, and assist in breaking down larger stories into smaller, manageable tasks.
- Work closely with the product owner and the team to **define clear and testable acceptance criteria** for user stories.
- Ensure that acceptance criteria align with business goals and are achievable.
- Share domain knowledge with team members to enhance their understanding of the project's context.
- Work closely with developers to answer questions, resolve issues, and provide guidance during the implementation of user stories.
- Assist in the development of test cases and scenarios based on domain knowledge. Collaborate with the testing team to ensure that test cases cover all relevant aspects of the system.

- Provide feedback during sprint reviews and retrospectives to help the team improve its processes.
- Identify potential risks or challenges related to the domain and work with the team to develop mitigation strategies. Proactively address issues that may arise due to gaps in domain understanding.

## FIS GLOBAL BUSINESS SOLUTIONS

### Project 1 : Datahub Migration Project (Agile Project)

June 2012 – Dec 2023

#### Role : Business Analyst

#### Project Description:

Migrate data from one DataHub instance to another. A Migration Project refers to a process of transferring a software application from one environment to another, typically involving the transformation and adaptation of the code, interfaces, and architecture

### Project 2 : Sainsbury Project (Agile Project)

#### Project Description:

Sainsbury project is a project for the UK client which uses SQL Server Reporting Services (SSRS) provides a set of on-premises tools and services to create, deploy, and manage paginated reports

#### Roles and Responsibilities:

- **Interacted** with the stakeholders and **gathered requirements** by using various elicitation techniques.
- **Created user stories** with appropriate acceptance criteria with the assistance of the Product Owner.
- Added user stories into product backlog using the JIRA tool.
- **Prioritized and validated the requirements** using Moscow and FURPS technique, added user stories to sprint backlog based on prioritization order.
- **Collaborated with Product Owner and Scrum Master** for BV and CP. and assisted the Product Owner for the creation of DOR and DOD checklist.
- **Participated in sprint ceremonies** to remove road blocks in the project.
- **Generated** Sprint, Product Burn down/Burn up charts to track the project progress.
- **Participated in product planning** and UAT to successfully deliver each sprint component.

### Project 3 : Prime AML (Waterfall Project)

#### Project Description:

Prime® Compliance Suite is a single comprehensive, integrated solution for AML compliance. With hosted or on-site deployment options available, the suite is an AML solution that meets your business requirements.

#### Roles and Responsibilities:

- Conducted Enterprise Analysis and under the assistance of a senior BA in creating a **Business Case Document**, conducted Stakeholder Analysis, and prepared **RACI Matrix**.
- **Gathered requirements** from business heads using Elicitation Techniques and created a Business Requirements Document (BRD).
- **Translated BRD into Functional Requirements Document (FRD)**, Collaborated with the technical team, and prepared SRS Document.
- **Created UML diagrams** and wireframes to visually represent requirements using MS Visio, Balsamiq, and Axure.
- Created and maintained **RTM** throughout the project.
- Assisted in Testing Team by preparing Test Case Scenarios and ensured the **UAT** was successful.

### MEGASOFT PVT. LTD. (Waterfall Project)

#### Project : SriCity

#### Role :Associate software Engineer

#### Project Description:

Sri City is a Smart Integrated Business City situated 50 km north of the metropolis of Chennai in south India. Many Corporates and Enterprises in Sri City are looking for efficient manpower and an advanced Labour Management System to manage these skilled and unskilled contractual labours.

#### Roles and Responsibilities:

- Analyzing and Designing modules as per client requirements.
- Responsible for preparing user manual and Technical design document.
- Production Support and operations role to process all customers' data into production and non-PROD environments without any issues. Identification of ALL incoming and outbound files, ensuring they are received and processed on time. Ensuring all jobs are processing as expected.
- Served as a member of implementation team and involved in maintaining database records.
- Preparation of Technical design document. Optimization and Analysis of existing modules.
- Designing and writing custom reports.