

S. Sam Rajan

Core Competencies

- ✓ Business Analysis
- ✓ Requirement Life cycle management
- ✓ Elicitation and Collaboration
- ✓ Strategy Analysis
- ✓ RADD
- ✓ Solution Evaluation

Soft Skills

- ✓ Time Management.
- ✓ Communication.
- ✓ Adaptability
- ✓ Problem Solving
- ✓ Team Work
- ✓ Leadership
- ✓ Creativity

Technical Skills :

- ✓ **Platforms:**
Windows
- ✓ **Database:** MySQL
- ✓ **Modeling Tools:** MS Visio 2007
- ✓ **Documentation Tools:** MS Office
- ✓ **Prototyping Tools:** Axure 6.5 and 7.0 and Balsamiq
- ✓ **Other Tools:** Power BI, Tableau.
- ✓ **Reporting Tool:** JIRA

Education:

- ✓ EDFM (Finance)

Certification:

- ✓ Certified IT-Business Analyst from COEPD (IIBA-EEP)

Career Objective:

An ardent and well experienced, Solution driven **IT Analyst and Business Analyst in Brin Solutions with total 4.5 Years of Experience** and expertise in independently leading projects by organization of repute in **IT Domain**.

Profile Summary:

- Experience in preparing the **BRD** (Business Requirement Document), and **FRD**
- In depth knowledge of various phases of **SDLC (Agile-Scrum and Waterfall)**
- Highly proficient in preparing **process flow diagrams** and modelling the requirement using **UCDs**.
- Collaborated with Development team and Business team in translating business requirements into **User stories**.
- Proficient in all phases of the solution customization cycle involving business requirements study and problem identification, **GAP analysis** and customization finalization, **Change management and implementation**, **UAT** and support.

Project Name	Ls Learning online app	Duration	July2023 to Present (26 Months)
Methodology	Agile	Tools Worked On	SQL, JIRA, SCRUM, Power BI, Tableau
Project Domain	Edutech	Role	Business Analyst

Key Expectations

- Managed the different stakeholders involved in the implementation and facilitated the project implementation.
- Responsible in addressing Requirement analysis and Design the requirements and evaluating the solution.
- Assisted the PO in creating the Product Backlog and moving to Sprint Backlog based on prioritization.
- Collaborated with development team and Business team in translating business requirements into User stories.
- Actively participated by collaborating with Waymo team in performing Gap Analysis, SWOT Analysis and Decision Analysis in the end-to-end implementation of LS learning online application.

Project Name	CRM disqualifying leads report	Duration	February2022 to Aug2023 (18 Months)
Methodology	Waterfall	Role	Business Analyst
Project Domain	Edutech		

- Designed and created functional/technical specification for reporting and data extraction requirements.
- Responsible for BRDs, FRDs with respect to the new functionalities.
- Experienced in co-coordinating with business and IT across all phases of
- Software development life cycle(SDLC) with successful hands on in Waterfall methodology.
- Responsible in understanding the business process flows, addressing the requirements using UCDs and prototyping in addressing the solution requirement.
- Facilitated the team for the end-to-end implementation of Walmart application.
- Prototyped the requirements for the understanding of stakeholders. Lead a result oriented team and managing the Branch Profitability. Ensuring high quality service and Customer Relationship Management.