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| Ravi Chhabriya    Business analyst Details Pune, India  +91 9890448411  [ravi.chhabriya@gmail.com](mailto:ravi.chhabriya@gmail.com) Skills Jira and Confluence  Agile Methodology  Software Development life Cycle  Risk Analysis and Management  Gap Analysis  Requirement gathering and elicitation.  Analytical and Critical thinking  Expertise in writing BRD, FRD & SRS.  Axure, Balsamiq & Draw.io  Experienced in Conducting Project Meetings, Reviews, Walkthrough & Client Interviews. Hobbies Playing Cricket, Long Bike Rides & Cooking Languages  |  |  | | --- | --- | | English | | |  |  |  |  |  | | --- | --- | | Hindi | | |  |  |  |  |  | | --- | --- | | Marathi | | |  |  |  |  |  | | --- | --- | | Sindhi | | |  |  | | Profile Autonomous Business Analyst with 8+ Years of experience in the Banking Industry. I can take the ownership of the project from beginning till the end, specialized in competency and accuracy. Employment HistoryStandard Chartered Bank, Pune - Business Analyst (Relationship Manager) September 2017 — Present   * Taking requirements from the stakeholder and preparing BRD, FRD, & SRS Documents. * Participating in Scrum routines, Grooming sessions, and product demonstration * Engaging with clients on regular basis to gather software requirements/ business rules and ensure alignment with the development team. * Creating user stories, wireframes, Demo scenarios and workflow diagram for better understanding * Conducting face to face meeting with external stakeholder for business requirements gathering by understanding their business model. * Handling change request and suggesting financial solution to the client. * Prepared time sheet and Gant chart for publishing it to the external and internal stakeholder. * Assisted Product Owner with Backlog grooming, User Story Development, * and prioritization. * Providing timely Update and communication to all the stakeholders. * Involved in UAT and UAT Support. * Performing GAP Analysis and thus provide the best solution.  Deutsche Bank AG, Pune Business Analyst (Relationship Manager) July 2013 — September 2017   * Analysing existing customer satisfaction functionality request for providing business value-based recommendation to product owners. * Business requirement analysis, creation of RTM, creation of functional specification, documentation business workflow by flow charts, coordinating with different team involved in the project. * Resolve queries and achieve goals with conflict management techniques. * Interaction with client for understanding business requirement, business process and resolving queries.  Sales Consultant at Oxford Automotive Pvt. Ltd, Pune April 2012 — May 2013   * Proficiently coordinated numerous events within both corporate and non-corporate domains. * Conducted regular visits to corporate companies and tourist operators, providing valuable insights into vehicle functioning and maintenance. * Utilized market analysis and cold calling to identify promising leads, effectively expanding the company's customer base. * Fostered and nurtured strong business relationships with key clients, consistently meeting delivery and quality standards to ensure maximum customer satisfaction.  Key Achievements  * Achieved seamless execution of **funding transfer** of **12.50 crores** from an international corporation, resulting in recognition and appreciation from the client. * Accomplished the title of being the ‘**Top Payroll’ Sales Manager** in the country for the month of February,2014. * Achieved the **Gold** during the **March Marathon** in the year 2023. * Awarded for the exemplary performance in delivering the **credit cards** for the month of July,2022. * Awarded for the exemplary performance in **Insurance** for the month of March,2022. * Promoted to **Sr. Relationship Manager** in the month of February,2022. * Became a part of **'League of Champions'** for the exemplary performance in March,2018. * Earned the prestigious title of **"The Pathfinder"** during Q1, 2015.  EducationPGP in Marketing, MIT College of Management, Pune June 2010 — June 2012 Bachelor in Computer Application, Raisoni College, Nagpur June 2006 — May 2009 HSC, Bhonsla Military School, Nagpur June 2004 — April 2006 SSC, Bhonsla Military School, Nagpur June 1990 — March 2004 |