



# PRATHIMA AUTHOR

## BUSINESS ANALYST

### CONTACT

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### CORE COMPETENCY

- Business Analyst Planning & monitoring
- Elicitation & Collaboration
- Requirement Life Cycle Management
- Strategy Analysis
- Requirements Gathering
- Requirements Analysis & Design
- Definition Solution Evaluation

### SKILLS

- Operating systems: Windows 7 & 10
- Design tools: Balsamiq & Axure
- Utility: MS Office Suite
- Languages: UML
- SDLC models: Waterfall & Agile scrum
- Agile tools: Jira
- Database: SQL
- Documentation tools: MS Office Suite

### EDUCATION

- B. E. In Computer Science Engineering from Anna University

### CERTIFICATION

- Certified Business Analyst, IIBA [EEP]

### PROFILE

A dedicated and hard-working business analyst willing to redefine the career trajectory from banking into a new domain to help the company grow to new heights and to gain expertise in Business Analysis. Have overall experience of 16 years, of which, a Business Analyst for 7 years.

### SUMMARY OF EXPERIENCE

- Business Analyst for two main banking applications. Skilled in SDLC models.
- Proficient in Waterfall model: Requirements Gathering through various Elicitation techniques like Brainstorming, JAD, Focus Groups, Interviews, Documentation, Prototyping.
- Experienced in translating BRD into FRD and requirements tracking through RTM. Well-versed with UAT & handling change requests.
- Expert in Agile scrum: Creation of user stories, sprint and product backlogs, conducted various sprint meetings, sprint and product burndown charts, ensured DOR and DOD checklist.
- Experienced in handling Sales, Marketing & Branch Operations - like Account Opening, taking Deposits, lending Loans, providing Locker facility, Customer Relationship Management and handling of all Customer Complaints.

### ROLES AND RESPONSIBILITIES

- Provide deep domain knowledge and expertise related to the project's subject matter. Assist in clarifying requirements and ensuring a shared understanding of the domain among team members.
- Collaborate with the product owner and business analysts to analyse and refine user stories or requirements.
- Validate that user stories accurately reflect business needs and are feasible from a technical and domain perspective.
- Participate in grooming sessions to refine user stories and acceptance criteria. Clarify doubts, provide additional context, and assist in breaking down larger stories into smaller, manageable tasks.
- Work closely with the product owner and the team to define clear and testable acceptance criteria for user stories.
- Ensure that acceptance criteria align with business goals and are achievable. Share domain knowledge with team members to enhance their understanding of the project's context.
- Work closely with developers to answer questions, resolve issues, and provide guidance during the implementation of user stories.
- Assist in the development of test cases and scenarios based on domain knowledge.
- Collaborate with the testing team to ensure that test cases cover all relevant aspects of the system.
- Provide feedback during sprint reviews and retrospectives to help the team improve its processes.
- Identify potential risks or challenges related to the domain and work with the team to develop mitigation strategies. Proactively address issues that may arise due to gaps in domain understanding.
- Participated in sprint ceremonies to remove road blocks in the project. Generated Sprint, Product Burn down/Burn up charts to track the project progress. Participated in product planning and UAT to successfully deliver each sprint component.