Mukram Patel

Experienced in requirement gathering, process optimization, and documentation (BRD, FRD). Skilled in Agile and Waterfall methodologies, ensuring efficient project execution. Strong leadership in stakeholder management, risk assessment, and resource allocation.

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WORK EXPERIENCE

DeepThought EduTech Venture Pvt. Ltd.

Business Analyst Intern   Feb 2024 - Jun 2024

- Managed a 12-member team, ensuring 100% on-time completion and improving efficiency by 20%
- Gathered business requirements through stakeholder collaboration, reducing misalignment by 30%.
- Created BRDs, FRDs, and UML diagrams to enhance system clarity by 40%.
- Conducted risk assessment, workflow optimization, and requirement validation for project success.

EDUCATION

PDA College of Engineering (VTU University)

Bachelor of Engineering in Computer Science   Oct 2023

PROJECTS

Home Heaven – E-commerce Store (Waterfall) ↗   Jul 2024 - Oct 2024
- Directed requirement gathering and collaborated with stakeholders to define business needs.
- Created BRD and FRD to document business and functional requirements.
- Developed process workflows and UML diagrams (Use Case, Activity) for system clarity.
- Oversaw task allocation, timelines, and risk assessment to ensure smooth execution.

Deshmukhi Express – Courier Service Application (Agile) ↗   Feb 2024 - Jun 2024
- Developed a same-day delivery service using Agile (Scrum) and managed sprints in Jira.
- Created BRD & FRD with MS Visio and designed wireframes using Balsamiq.
- Prioritized user stories with MoSCoW technique and optimized delivery routes.
- Facilitated sprint planning, backlog refinement, and retrospectives to enhance execution.

SKILLS

- **Business Analysis:** Requirements Gathering, BRD/FRD/SRS, UML (Use Case, Activity Diagrams), Stakeholder & Change Management.
- **Project Management:** Stakeholder Management, Risk Assessment, Resource Allocation, Project Planning, Team Leadership.
- **Frameworks & Methodologies:** Agile (Scrum, Kanban), Waterfall, MoSCoW Prioritization, RACI Matrix.
- **Tools:** MS Visio, Axure RP, Balsamiq, Jira, Power BI, MySQL, Excel.

CERTIFICATE

Business Analysis
COEPD Endorsed by International Institute of Business Analysis (IIBA)

AWARD & HONORS

Business Case Study Competition (2023) Bangalore institute of technology
Developed a data-driven business solution for a real-world challenge.

PRESIDENT Anti Hunger Squad
Led 75+ volunteers, managed fundraising, and optimized logistics.