**Anjali Mehta**
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Bangalore, India

**Professional Summary**

Proficient Technical Business Analyst with over 7 years of experience in software development and business analysis. Expertise in requirements gathering, systems analysis, technical solution design, and documentation. Adept at collaborating with cross-functional teams to deliver high-quality solutions aligned with business needs. Strong background in IT infrastructure, software development methodologies, and data analysis, complemented by excellent problem-solving and communication skills.

**Education**

**B. TECH IN Computer Science**

Manav Rachna International University, Faridabad

**Master of Business Administration (MBA)**
Narsee Monjee Institute of Management Studies

**Certifications**

* **AZ-900 Fundamentals** (Microsoft Azure)
* **Agile in New – Accenture**
* **SQL for Data Science**
* **Business Analyst Course - Coepd**

**Technical Skills**

* Programming & Tools: PySpark, SQL, Python, Elastic Search
* Platforms: Hadoop, DB2
* Software Development Methodologies: Agile, Iterative Development, Use Case-Driven Development
* Documentation Tools: Confluence, Jira

**Core Competencies**

* Requirements Gathering & Stakeholder Collaboration
* Systems Analysis & Process Optimization
* Technical Solution Design & Development
* Unit Testing & Validation
* Technical Documentation & User Guides
* Agile Methodologies & Project Management Principles
* Software Development Life Cycle (SDLC) Expertise
* Tools: Confluence, Jira, PySpark, SQL, Hadoop, Elastic Search, DB2

**Professional Experience**

**Senior Analyst (Feb 2022 – Current)**
**Business Analyst | Accenture|Risk and Regulatory Team | Client: HSBC**

* Collaborate with business stakeholders to gather and document technical requirements, ensuring alignment with business goals.
* Conduct systems analysis to identify areas for technological improvement, driving process efficiency by 25%.
* Design and develop technical solutions in collaboration with IT teams, adhering to organizational standards.
* Perform unit testing and validation of new systems to ensure they meet business and technical requirements.
* Create detailed technical documentation, including user guides, specifications, and process maps, to facilitate stakeholder understanding.
* Act as the primary liaison between business and technical teams to resolve issues and ensure smooth project execution.

**Lead Analyst**
**Wipro** | **US Healthcare Domain** | **5 Years**

* Managed end-to-end **web applications** for multiple clients, including **requirement gathering**, **configuration**, **UAT**, and deployment.
* Developed and executed **test cases**, performed **root cause analysis (RCA)**, and ensured effective defect management.
* Conducted **supply chain management**, tracked issue statuses, mitigated risks, and generated comprehensive **documentation** and reports.
* Collaborated with stakeholders for effective project management, issue resolution, and process optimization.

**System Analyst Wipro – Gurgaon, India \_ Jan 2017 – March 2020**

**Client – Hilton**

**Key Responsibilities**

* Review Business requirements and determine how application can fulfill their needs.
* Maintaining highest level of technical and process expertise, specific to industry, client processes, application utilities and products
* Perform Impact analysis before making change in existing product.
* Providing technical solution to the team based on the requirements and changes needed.
* Experience in developing and maintain overall test methodology and strategy.
* Documenting test plans, test cases and executing- test cases and test scripts.
* Involved in UAT, unit testing and regression testing.
* Debugging, Issue Analysis and provide resolution.
* Timely completion of Projects/Tasks through proper follow up.
* Complete and clear documentation of all the tasks performed.
* Running SQL queries to generate report from relational database as per the client requirements.
* Deployment Plan and implementation of the Plan.
* Production checks after deployment.

**Projects**

**1. Data Asset Management and Governance**

* Executed **data extraction** and batch refresh using **PySpark queries** to ensure asset availability and operational efficiency.
* Monitored **SLAs**, KPIs, and collaborated with teams to resolve incidents and maintain data integrity.

**2. Transaction and KYC Issue Resolution**

* Analyzed and resolved **transactions and KYC-related issues** for banking clients, ensuring compliance and data accuracy.
* Utilized **GitHub** for managing change requests and post-implementation reviews to streamline issue resolution processes.

**3****. Web Application Deployment and RCA**

* Handled **end-to-end deployments** for healthcare web applications, Responsible for requirement gathering, Feasibility analysis, UML diagrams, wireframe , defect management, risk mitigation and stakeholder alignment.
* Conducted **root cause analysis** and **defect management** to ensure seamless application performance.

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