

SAI KIRAN

Business Analyst

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PROFESSIONAL SUMMARY

I am a results-driven Business Analyst with 5 years of experience in the banking and insurance sectors, specializing in Agile and Waterfall methodologies. I excel in driving business process improvements, gathering and analyzing requirements, and collaborating with cross-functional teams. My expertise in various applications and business analysis tools has helped me deliver impactful solutions

EXPERIENCE

Business Analyst 06/2023 - Present
Axis Bank Hyderabad, Telangana

Leading bank providing a wide range of financial services

- Working on Saksham and CRM Applications to enhance business processes and customer interactions
- Collaborating with stakeholders to gather requirements, define business objectives, and design solutions
- Implementing Agile methodologies to streamline project delivery and improve efficiency
- Developing dashboards and reports using Power BI and Tableau to provide business insights
- Managing user stories, sprint planning, and backlog grooming in JIRA

Business Analyst 08/2022 - 02/2023
ICICI Prudential Life Insurance Hyderabad, Telangana

Leading private sector insurance company

- Led the analysis and implementation of business process improvements in the insurance sector
- Conducted gap analysis and recommended enhancements to the CRM application
- Defined business and functional requirements, ensuring alignment with organizational goals
- Created detailed process flow diagrams and wireframes using MS Visio and Axure
- Provided insights and data-driven recommendations using Power BI and Tableau

Business Analyst 07/2019 - 09/2021
Team Lease Hyderabad, Telangana

Company providing employment services and solutions

- Worked on Finacle Application, enhancing banking operations and core banking functionalities
- Gathered and analyzed business requirements from key stakeholders
- Created BRDs, FRDs, and user stories to define project scope and requirements
- Conducted UAT sessions and supported implementation of banking solutions
- Coordinated with developers, testers, and project managers to ensure smooth execution

EDUCATION

Bachelor of Commerce 08/2015 - 05/2018
IITM



STRENGTHS

- Analytical Skills**
Strong analytical skills with a focus on process optimization
- Communication Skills**
Excellent communication and stakeholder management abilities
- Detail Orientation**
Detail-oriented with a focus on process optimization

KEY ACHIEVEMENTS

- Saksham Application**
Successfully streamlined banking workflows and improved operational efficiency through the Saksham Application project
- CRM Application**
Played a key role in enhancing customer relationship management and user experience via the CRM Application
- Finacle Application**
Contributed to optimizing banking transactions and account management using the Finacle Application

SKILLS

Agile · Axure · CRM · Functional Testing · JIRA · Microsoft Power BI · Microsoft Visio · Scrum · Tableau · UAT · Visio · Waterfall · Wireframes

PROJECTS

Saksham Application

Improved operational workflows within the banking sector

- Streamlined banking workflows and improved operational efficiency

CRM Application

Focus on improving customer interactions

- Enhanced customer relationship management and user experience

PROJECTS

Finacle Application

Project aimed at enhancing core banking functionalities

- Optimized banking transactions and account management