# NAME: ChandraShekhar Kumar Singh

Phone: +91 7004841746

E-mail: ch182285@gmail.com

# **CORE COMPETENCIES**

- Business Analysis Planning and Monitoring
- Elicitation and Collaboration
- Requirement Life cycle Management
- Strategy Analysis
- Requirement Analysis and Design Definition
- Solution Evaluation

### **Technical skills**

- Documentation Tools: MS Word, MS PowerPoint, MS Excel.
- Modeling Tools: MS Visio
- Data/Project Management: JIRA
- Reporting Tools: Power BI & Tableau.
- Prototyping and Wireframes Tools: Axure & Balsamiq.
- Database: SQL

# **Education**

B.E in Civil

# **Certification**

 Certified Business Analyst, IIBA Coepd Institute (EEP)

#### Soft skills

- Communication Skills
- Time Management
- Problem Solving
- Team Work

### Languages

- English
- Hindi

# **Career Objective:**

Seeking a challenging position in an organization where my knowledge and skills will be fully utilized and where the challenging role will further my professional development.

### **Profile Summary**

In-depth knowledge of SDLC in various phases.

Proficient in Waterfall Model: Gathered requirements using Elicitation techniques and Prepared BRD, FRD, SRS, prepared RACI MATRIX, Created UML Diagrams and Prototypes and requirements tracking through RTM well versed with UAT handling Change Request.

Expert In Agile SCRUM: Creation Of User Stories and added Acceptance Criteria, BV, CP, Sprint & Product Backlog, Conducted Sprint Meetings, ensured DOR & DOD checklist.

### **Projects**

Project 01: Retail Store Management System- 'Ondoor' (Agile)

Tools used: JIRA, Power BI & Tableau.

**Description:** Stock Maintenance System (SMS) application helps the Store owner to manage the stock and generate reports.

### **Key responsibilities:**

- Interacted with the **stakeholders** (Client and IT team) to gather, clarify, and define all the requirements through **elicitation Techniques**.
- Created **user stories** with appropriate **acceptance criteria** with the assistance of **Product Owner**. Maintained product backlog using **JIRA tool**.
- Prioritized the requirements using Moscow techniques. User stories are validated as per DOR checklist. Prepared prototypes and wire frames to ensure proper functionality of each user story.
- Participated in sprint planning, daily Scrum, Sprint review and Sprint Retrospective meetings and worked on eliminating bottlenecks with the assistance of the Scrum Master.
- Worked closely to prepare Product Burn Down and Sprint Burn Down charts to discuss progress and address impediments with stakeholders.

# **Project 02: Hospital Management System (Waterfall)**

**Tools used:** MS Excel, MS Word, MS Visio, Axure, Balsamiq **Description:** A hospital management system is a digital platform designed to streamline and automate hospital operations, ensuring efficient management of patient care and administrative tasks.

# **Key responsibilities:**

- Under assist of Sr.BA Developed Business Case Document based on Enterprise analysis.
- Interacted with Stakeholder to gather requirements using elicitation
  Techniques. Under assist of Sr.BA Created BRD, Use case specification
  document, and activity diagram. Transformed Business requirement into
  FRD.
- Worked closely with the Business and technical team to create Business flow, and SRS. Then created prototypes and wire frames using Axuretool.
- Created Test Case Scenarios, and worked closely with QA team and User for UAT processes, then actively participated in deployment process and prepared project closure document. And got the Sign off on the documents.