**Sneha Cheringal Sudhakaran**

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Profile

Passionate SAP ABAP Techno functional with over 5 years of experience in designing, developing, implementing for various SAP projects. Skilled in ABAP Workbench, Debugging and performance optimization. Experienced in collaborating with cross functional teams and clients to gather requirements and implementing logics.

Work Experience

**Application Development Analyst**-August 2021 to May 2024

**Accenture Private Limited-** Bangalore, India

Client: VF Corp (US and EU based Apparel Company)

* Supported for RICEFW objects of **OTC (Order-to-Cash, E to E, and GTS ( Global Trade Services).**
* Created report programs for Import Declaration identification of a month for GTS.
* Handled bug fixes for GPA report program.
* Collaborated with MDM team on data sync activity between MDG and GTS systems.
* Handled defects for GTS and OTC teams.
* Collaborated with clients to gather new requirements and documentation.
* Conducted production system debugging sessions and immediate error handling meetings.
* Background job monitoring and fixed dumps.
* Done performance analysis and optimization.
* Conducted Testing sessions with clients and created documents for the same.
* Worked on parallel processing jobs and Idos.
* Experience in working with Waterfall model.

**Application Development Analyst**-June 2019 to August 2021

**Accenture Private Limited-** Bangalore, India

Client: National Bank of Canada (Canadian Banking Client)

* Worked in SAP CRM module.
* Worked in Credit card development team.
* Experienced in doing component changes.
* Helped create documents for BASIS team.
* Conducted testing and test documents.
* Handled bugs fixing and debugging.
* Collaborated with clients to gather requirements.
* Handson experience in using JIRA tool
* Experience of working in Scrum Model.

Core Expertise

* SAP-GTS Techno Functional
* SAP-GTS Functional Testing and Requirements Gathering
* SAP-ABAP Debugging
* SAP-CRM Technical
* ABAP Workbench

EDUCATION

* **Bachelor of Computer Science and Engineering -**Sri Krishna college of engineering and technology **(SKCET),** Coimbatore, India, 08/2015-04/2019

Grade- 7.59 CGPA

* **HSC** – Cluny Matriculation Higher Secondary School , Salem, India, 06/2014-04/2015

Grade- 78%

* **SSLC** - Cluny Matriculation Higher Secondary School , Salem, India, 06/2012-04/2013

Grade- 90%

Skills

* Fluent in English, Hindi, Malayalam, Tamil
* Technical Skills- SAP ABAP / 4 , SAP CRM, Debugging.
* Soft Skills- Team player, Fast Learner, Problem solving, Presentation skills, Communication skills, project management, Artistic Skills.

Awards and recognition

* Achieved **Sterling Star Award FY21** for best performance in project.

Co-Curricular activities

* Conducted Team building activities in my projects.
* Conducted National Symposium in my college.
* Conducted Nation Paper presentations in my college.
* Awarded with the prestigious Rajyapurashkar (2013) and Rashtrapathi (2015) Award for Scouts and Guides for social work done for the nation.