

Kavya Garg

Senior Clinical content Analyst

SUMMARY

Detail-oriented medical professional with a strong foundation in clinical and analytical expertise, combining a BDS and MBA degree with experience in healthcare data analysis and business processes. Skilled in evaluating clinical/medical data, ensuring regulatory compliance, and leveraging medical knowledge for quality assurance.

SKILLS

- **Technical Skills:** Advanced Excel, Microsoft Office and PowerPoint
- **Systems:** U.S. Healthcare RCM, Medicaid Policies, Medical Coding (ICD, CPT)
- **Soft Skills:** Effective Communication, Problem Solving, Team Collaboration, Leadership

PROFESSIONAL EXPERIENCE

Senior Clinical Content Analyst
Cotiviti

Hyderabad, India
April 2022 – January 2025

- Coordinate with US Research Medical Directors to maintain the accuracy of the Payment Policy Library.
- Support scheduled reviews of State Medicaid and specialty policies with US Client Medical Directors.
- Address research queries related to medical policies, including claims edits, policy interpretations, and modification recommendations.
- Assist with quarterly and annual policy updates.
- Meet productivity and quality benchmarks while actively conducting and participating in training and development programs.
- Collaborate with the global research team and support cross-departmental projects as needed.

Business Analyst Trainee
Drucare Pvt Ltd.

Hyderabad, India
June 2022 – April 2022

- Evaluated and documented business requirements, ensuring their alignment with healthcare protocols and stakeholder objectives.
- Coordinated Agile sprints and ensured seamless delivery of modules like EMR functionalities.
- Designed and executed test cases to validate system functionalities, adhering to clinical protocols.

Operations Intern
Aster RV Hospitals

Bengaluru, India
July 2021 – August 2021

- Identified and resolved issues in pharmacy workflows, significantly improving turnaround times.
- Conducted prescription analyses to mitigate drug shortages and align with regulatory requirements.
- Leveraged patient data to optimize flow and enhance engagement strategies..

EDUCATION

MBA in Hospital and Healthcare Management
Administrative Staff College of India

Hyderabad, India
2020 – 2022

Bachelor of Dental Sciences
K.G.F College of Dental Sciences

Bengaluru, India
2015 – 2020

CONTACT INFORMATION

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