TARUN KUMAR DESHMUKH

CONTACT DETAILS

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<u>om</u>

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CORE COMPETENCIES

- Business Analyst Planning & Monitoring
- o Elicitation & Collaboration
- Requirement Life Cycle Management
- Strategy Analysis and Solution Evaluation
- Requirements Gathering, Analysis & Design Definition
- Software Development

TECHNICAL SKILLS

- Business Analysis Tools Balsamiq,
 MS Visio, Axure RP
- Language Java, Spring, Springboot, UMI
- Database Oracle SQL, PL-SQL
- Documentation tools: MS Office Suite
- Products Flexcube v11.x and v14.x, "iCust" Application, OBPM v14.5
- SDLC models: Waterfall & Agile scrum
- Agile tools: Jira
- BI Tools: Tableau, Power BI
- Environment/Tools: Hibernate,
 Eclipse, PL/SQL Developer, Swagger,
 SOAP-UI, Postman, GIT, RAD Tool,
 Jenkins

CAREER OBJECTIVE

A dedicated and hard-working business analyst willing to redefine the career trajectory from banking into a new domain to help the company grow to new heights and to gain expertise in Business Analysis. Have overall experience of 6.5 years, of which, a Business Analyst for **5 years**.

PROFILE SUMMARY

- Business Analyst for two main banking applications. Skilled in SDLC models.
- Proficient in Waterfall model: Requirements Gathering through various Elicitation techniques like Brainstorming, JAD, Focus Groups, Interviews, Documentation, Prototyping.
- Experienced in translating BRD into FRD and requirements tracking through RTM. Well-versed with UAT & handling change requests.
- Expert in Agile scrum: Creation of user stories, sprint and product backlogs, conducted various sprint meetings, sprint and product burndown charts, ensured DOR and DOD checklist.
- Experienced in handling Software Development Operations like Customization, Implementation, Patchset upgradation, Pre and Post Production support, Go-Live activities.

WORK EXPERIENCE

Rumango Software and Consulting Services Pvt. Ltd.

(May 2024 - Present)

Designation: Senior Technical Consultant

Project 1: Patchset upgradation for Flexcube v14.3.0.3 to v14.3.0.19 and OBPM from v14.5.0.1 to c14.5.0.12 for NFC Bank, Cameroon

Duration: 09 Months

Project Summary:

- Created User Stories in Product Backlog using JIRA. Conducted Sprint Planning Meeting to define the work for the upcoming sprint and get story points & Acceptance Criteria to ensure Definition of Ready.
- Conducted Daily Scrum meetings to know the progress of work on a day-today basis.
- Updated Stakeholders about the progress of the work through sprint and product burndown charts.
- Assisted in **development** and **testing** & ensured **Definition of Done**.
- Conducted sprint review and retrospective meetings at the end of each sprint to know if everything is going well and if there are any obstacles faced in the sprint.
- Initiated change requests, after project is Live, by conducting feasibility study & thereby collaborating with SBI IT team through various escalation portals.
- Profound understanding of customers' needs and providing the required banking services.
- Suggested the right banking products suitable for sthe customers thereby protecting the interests of the customers.

CERTIFICATION

Certified Business Analyst, IIBA [EEP]

EDUCATION

M.Tech., National Institute of Technology, Tiruchirappalli, 8.61 (2016-2018)

B.Tech., Bhilai Institute of Technology, Durg, 8.15 (2011-2015)

Project 2: Implementation of Flexcube 14.7.0.6.0 for NID Bank, South Sudan

Duration: 06 Months

Project Summary:

- Actively conducted SWOT analysis for CMS to know the bank's strengths, the opportunities in the market, where the bank is lagging & to stay ahead of recent market trends.
- Used Gap Analysis to upgrade Flexcube application from current state to thedesired future state.
- Gathered requirements using elicitation techniques like Documentation & Interviews. Involved in Prototyping of screens for Payment and maintenance services to make the software highly user-friendly while making transactions.
- Created and maintained BRD, FRD & SRS with UML & Activity diagrams and assisted the development team in understanding Use Case Specifications.
- The stage wise requirements tracking is done through **RTM**
- Assisted in the testing by preparing Test Case Scenarios and ensured the UAT is successful.
- Resolved Issues using Root-Cause Analysis to find a permanent solution to the problem.

HALLMARK GLOBAL TECHNOLOGIES

(JULY 2017 - DEC 2018)

Designation: Content Associate

Role: Content Writer

- Wrote articles on the home page of company website including motivational articles.
- Authored articles on how to prepare for a certain examination within a short span of time.