Mukram Patel

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PROFESSIONAL SUMMARY

Computer Science graduate with hands-on experience in gathering and analyzing requirements, creating BRD and FRD documents, and leveraging tools like Jira, Power BI, and Axure RP for project execution. Proficient in Python, SQL, and data visualization, with a strong foundation in agile methodologies, system analysis, and user experience design. Passionate about delivering scalable solutions to enhance efficiency across diverse domains.

EDUCATION

PDA College of Engineering (VTU University)   Kalaburgi, India
Bachelor of Engineering In Computer Science; 6.23 : CGPA   Oct - 2023

- *Key courses: Software Engineering, Business Intelligence, Data Structures, System Design, Database Management Systems, Big Data, Cloud Computing.*

TECHNICAL SKILLS

- **Programming Languages**: Python, SQL, HTML, CSS, Java.
- **Frameworks & Methodologies**: Agile (Scrum, Kanban), Waterfall, SWOT Analysis, MoSCoW Prioritization, RACI Matrix.
- **Tools**: MS Visio, Axure RP, Balsamiq, Jira, Power BI, MySQL, Excel, Slack, ClickUp.
- **Business Analysis**: Requirements Gathering, BRD/FRD/SRS, UML (Use Case, Activity Diagrams), Stakeholder Management, Change Management.
- **Project Management**: Stakeholder Management, Risk Assessment, Resource Allocation, Project Planning, Team Leadership.

PROFESSIONAL EXPERIENCE

DeepThought EduTech Venture Pvt. Ltd.   Hyderabad, India
Business Analyst Intern   Feb 2024 – june 2024

- Led a team of 20 members, ensuring successful project execution.
- Created and maintained the Requirements Traceability Matrix (RTM) for seamless requirement tracking.
- Conducted stakeholder requirement gathering and documented workflows.
- Developed UML diagrams (Use Case, Activity) and managed Requirements Traceability Matrix (RTM).
- Analyzed Utilization, Finance, and Impact Reports for data-driven decision-making.

PROJECT EXPERIENCE

Online Agriculture Products Store   Aug 2024 – Oct 2024
Business Analyst

- Designed and documented a project for an Online Agriculture Products Store to connect farmers with manufacturers.
- Conducted requirement analysis, created process workflows, and developed BRDs and FRDs.
- Proposed a user-friendly web and mobile solution to improve access to agricultural products.

Scrum Foods (Food Delivery Application)   Oct 2024 - Nov 2024
Agile-based

- Designed a Scrum-based food delivery application catering to customers, restaurants, and delivery agents.
- Defined product vision, user stories, and acceptance criteria, ensuring alignment with stakeholder expectations.
- Developed features like real-time order tracking, customer feedback, and payment integration.

AI Chatbot for Banking   Nov 2024 - Dec 2024
Business Technology Integration Project

- Collaborated with stakeholders to gather and document requirements for a chatbot to address customer queries like balance inquiries, loan statuses, and transaction history.
- Conducted gap analysis between the current manual support system and the proposed AI-powered solution.

CERTIFICATIONS

- Certificate - **International Institute of Business Analysis (IIBA)**   Organization Name – .COEPD
- Certificate - **Microsoft Undergraduate & Masters Virtual Internship**   Organization Name – Inside Sherpa.
- Certificate - **AWS Academy Cloud Foundations**   Organization Name - AWS Academy.
- Certificate - **Business Analysis Fundamentals**   Organization Name - Udemy