

# KETANKUMAR FULBANDHE

+91 7758986847

[ketanfulbandhe11@gmail.com](mailto:ketanfulbandhe11@gmail.com)

[www.linkedin.com/in/ketankumar-fulbandhe/](https://www.linkedin.com/in/ketankumar-fulbandhe/)

## Core competences: -

- Business Analysis Planning and Monitoring.
- Elicitation and Collaboration.
- Requirement Life cycle Management.
- Requirement Analysis and Design Definition.
- Strategy Analysis
- Solution Evaluation
- Stakeholder management
- Project management

## Technical skills

- Documentation Tools: MS Suite.
- Prototyping & Wire frames Tools: Axure & Balsamiq
- Modeling Tools: MS Visio, Draw.io.
- Database: SQL
- Project Management tool:- JIRA
- Reporting Tools: Power BI, & Tableau.

## Domain knowledge: -

- Banking.
- Insurance.
- Fintech.

## Education:-

- B.E + PGDM.

## Certificates:-

- Certified IT – Business Analyst IIBA [EEP]

## Awards/achievements: -

- Global start award of the year.
- Wow award for 2023-24

## Language:-

English, Hindi.

## Career object: -

Business Analyst with 4 years of experience and a strong foundation in data collection, analysis. Proficient in SQL, Excel Pivot, Power BI, Tableau, Business Analyst with expertise in gathering requirements, stakeholder management, wireframing, and process modeling. Experienced in working across industries including Banking, and Insurance, with a strong ability to bridge the gap between business needs and technical solutions. Skilled in Agile, Waterfall, and Hybrid methodologies to drive successful project outcomes.

## Profile summary: -

- In-depth knowledge of SDLC in various phases (i.e waterfall & agile)
- Proficient in Waterfall Model: Gathered requirements using Elicitation Techniques and prepared BRD, FRD, SRS prepared RACI Matrix, BCD, created UML Diagrams and Prototypes and requirements tracking through RTM well versed with UAT handling Change Request.
- Expert in Agile Scrum: Creation of user stories and Added Acceptance Criteria, BV & CP, Sprint & Product Backlogs conducted various Sprint Meetings, Sprint & Product Burndown charts ensured DOR and DOD checklist.

## Work experience

➤ Sapiens India Pvt Ltd

[April 2021 - Present]

**Designation:** Consultant Engineer

**Project name:-** Bangkok Insurance

[Agile]

**Technology :** JAVA Spring Boot, Angular, Jenkins, SVN, MySQL, Apache serves.

**Tools:** JIRA, Confluence, Agile SDLC, MS Office, Power BI

## Project description:-

Collaborated with Bangkok Insurance to integrate a secure, automated insurance banking solution focused on real-time travel policy issuance, claims automation, biometric authentication, and self-service portals. Gathered and documented business requirements (BRD, FRD, SDS), designed process flows and wireframes, and ensured alignment using Requirements Traceability Matrix (RTM). Supported Agile delivery using JIRA, participated in sprint ceremonies, and facilitated UAT to ensure a seamless customer experience and operational efficiency.

## Role:- Business Analyst

### Responsibilities

- Interacted with the stakeholders and gathered requirements by using various elicitation techniques.
- Created user stories with appropriate acceptance criteria with the assistance of the Product Owner. Added user stories into product backlog using the JIRA tool.
- Prioritized and validated the requirements using Moscow and FURPS technique, added user stories to sprint backlog based on prioritization order.
- Collaborated with Product Owner and Scrum Master for BV and CP. and assisted the Product Owner for the creation of DOR and DOD checklist.
- Participated in sprint ceremonies to remove road blocks in the project.
- Generated Sprint, Product Burn down/Burn up charts to track the project progress.
- Participated in product planning and UAT to successfully deliver each sprint component.

**Project name:- First National Bank**

| Waterfall |

**Technology** : JAVA MVC, Angular, Jenkins, SVN, MySQL, Apache serves.

**Tools:** JIRA, Confluence, Agile SDLC, MS Office, Advance excel, DAX

**Project description:-**

Collaborated with FNB to deploy a secure, automated insurance banking solution via Waterfall methodology. Collected and documented comprehensive business requirements (BRD, FRD, SDS), designed process flows and wireframes, and worked in tandem through requirement analysis, design, development, testing, and deployment stages. Maintained requirement traceability and facilitated end-to-end User Acceptance Testing (UAT) to roll out a secure, customer-centric insurance platform with biometric authentication, 2FA, and real-time policy updates

**Role:- Business Analyst**

Responsibilities

- Conducted Enterprise Analysis and under the assistance of a senior BA in creating a Business Case Document, conducted Stakeholder Analysis, and prepared RACI Matrix.
- Gathered requirements from business heads using Elicitation Techniques and created a Business Requirements Document (BRD).
- Translated BRD into Functional Requirements Document (FRD), Collaborated with the technical team, and prepared SRS Document.
- Created UML diagrams and wireframes to visually represent requirements using MS Visio, Balsamiq, and Axure.
- Created and maintained RTM throughout the project.
- Assisted in Testing Team by preparing Test Case Scenarios and ensured the UAT was successful.