## **Mukram Patel**

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#### **EDUCATION**

## PDA College of Engineering (VTU University)

Bachelor of Engineering In Computer Science;

Kalaburgi, India Oct - 2023

Courses: Software Engineering & System Design, Data Structures and Algorithms, Business Intelligence, Database
 Management Systems, System Analysis and Design, Big Data, Cloud Computing, Programming languages: C, Python,

#### **TECHNICAL SKILLS**

- Programming Languages: Python, SQL, HTML, CSS, Java.
- Frameworks: Agile (Scrum, Kanban), Waterfall, SWOT Analysis, MoSCoW Prioritization, RACI Matrix,
- Tools: Ms Visio, Axure RP, Balsamiq, Jira, Power BI, MySQL, Excel, Slack, Clickup
- Skills: Requirements Gathering and Analysis, BRD, FRD, SRS, UML, Data Analysis, Business Process Modeling, Root Cause Analysis, User Stories & Epics, Test Scenarios & Test Cases, UAT, RTM, Change Request, Business Requirement, Communication Skills.

#### RELATED EXPERIENCE

Vertex Engineering.
Business Analyst Intern

Hyderabad, India Feb 2024 – Sep2024

- Led a team of 20 members, coordinating tasks, monitoring progress, and ensuring successful project execution
- Conducted requirement gathering sessions with stakeholders to identify business needs and objectives.
- Created and maintained UML diagrams, including use case diagrams and activity diagrams, to visualize workflows and system interactions.
- Prepared and managed the Requirements Traceability Matrix (RTM) to track requirements throughout the project lifecycle.
- Compiled and analyzed Utilization Reports, Weekly Reports, Monthly Finance Reports, and Impact Reports to support data-driven decision-making.

#### PROJECT EXPERIENCE

## Online Agriculture Products Store

Aug 2024 – Oct 2024

Business Analyst

- Designed and documented a project for an Online Agriculture Products Store to connect farmers with manufacturers.
- Conducted requirement analysis, created process workflows, and developed BRDs and FRDs.
- Proposed a user-friendly web and mobile solution to improve access to agricultural products.
- Delivered a scalable concept supporting rural farmers, enhancing productivity and reducing costs.

# **Scrum Foods (Food Delivery Application)** *Agile-based*

Oct 2024 - Nov 2024

- Designed a Scrum-based food delivery application catering to customers, restaurants, and delivery agents.
- Defined product vision, user stories, and acceptance criteria, ensuring alignment with stakeholder expectations.
- Developed features like real-time order tracking, customer feedback, and payment integration.
- Delivered a scalable project supporting seamless food delivery and enhancing user satisfaction.

#### CERTIFICATIONS

Certificate - International Institute of Business Analysis (IIBA)

Organization Name – COEPD

• Certificate - Business Analysis Fundamentals

• Certificate - Microsoft Undergraduate & Masters

• Certificate - AWS Academy Claud Foundations

Organization Name - Udemy

Organization Name – Inside Sherpa.

Organization Name - AWS Academy.

## **HONORS & INVOLVEMENT**

• Finalist, Business Case Study Competition (2023) – Developed a data-driven business solution for a real-world challenge.

- President, Anti Hunger Squad (Non-Profit Initiative) Led 75+ volunteers, managed fundraising, and optimized logistics.
- Winner, Poster Presentation (Bangalore Institute of Technology) Presented Al-driven business solutions, recognized for innovation.