NAME: Mukram Patel

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**CORE COMPETENCIES**

* **Business Analysis Planning and Monitoring**
* **Elicitation and Collaboration**
* **Requirement Life cycle Management**
* **Strategy Analysis**
* **Stakeholder Management**
* **Project Management**
* **Requirement Analysis and Design Definition**
* **Solution Evaluation**

**Technical skills**

* **Documentation Tools: MS Word, MS PowerPoint, MS Excel.**
* **Modeling Tools: MS Visio**
* **Data/Project Management: JIRA**
* **Reporting Tools: Power BI & Tableau.**
* **Prototyping and Wireframes Tools: Axure & Balsamiq.**
* **Languages: HTML, CSS, Java**
* **Database: SQL Education**
* **Bachelor Of Technology {B.TECH} Computer Science**

**Certification**

* **Certified Business Analyst, IIBA (EEP)**

**Soft skills**

* **Communication Skills**
* **Time Management**
* **Problem Solving**
* **Team Work Languages**
* **English**
* **Hindi**

**Career Objective:**

Seeking a challenging position in an organization where my knowledge and skills will be fully utilized and where the challenging role will further my professional development.

**Internship**

**Vertex Engineering LLC.** Kalaburgi, India

Business Analyst Feb 2024 - Sept 2024

●Led a team of 20 members, coordinating tasks, monitoring progress, and ensuring successful project execution.

● Conducted requirement gathering sessions with stakeholders to identify business needs and objectives.

● Created and maintained UML diagrams, including use case diagrams and activity diagrams, to visualize workflows and system interactions.

● Prepared and managed the Requirements Traceability Matrix (RTM) to track requirements throughout the project lifecycle.

**Project 01: Deshmukh Express**

**Methodology:** Agile

**Tools used:** JIRA, Power BI

**Role:** Junior Business Analyst

**Description:** A logistics and e-commerce system ensuring seamless product deliveries from Hyderabad to Deshmukhi within a day.

# Key responsibilities:

* Assisted in **gathering business requirements**, creating **BRD, FRD**, and designing **process workflows**.
* Developed **wireframes and prototypes using Axure**, collaborated with **stakeholders and technical teams**.
* Conducted **JAD sessions**, prepared **test case scenarios**, and supported **UAT** to ensure system functionality.
* Participated in **deployment**, prepared **project closure documents**, and obtained **sign-off from stakeholders**.
* Worked closely to prepare **Product Burn Down** and **Sprint Burn Down charts**

to discuss progress and address impediments with stakeholders.

**Project 02: Home Heaven (E-commerce platform)**

**Methodology:** Waterfall

**Tools used:** MS Excel, MS Word, MS Visio, Axure, Balsamiq

**Role:** Junior Business Analyst

**Description:** An **E-commerce platform** designed for a **seamless online shopping experience**, enabling easy product browsing, ordering, and delivery.

# Key responsibilities:

* Under assist of Sr.BA Developed Business Case Document based on

# Enterprise analysis.

* Interacted with Stakeholder to gather requirements using **elicitation Techniques.** Under assist of Sr.BA Created BRD, Use case specification document, and activity diagram. Transformed Business requirement into FRD.
* Worked closely with the Business stakeholders and technical team to create Business flow, and **SRS**. Then created prototypes and wire frames using Axure tool. Collaborated with design engineer to create Design document. Organized JAD session to clarify the queries of the team.
* Created **Test Case Scenarios**, and worked closely with QA team and User for UAT processes, then actively participated in deployment process.