



Prathima Authur

BUSINESS ANALYST

CONTACT

☎ +91 9840879406

✉ prathima.reddy.p@gmail.com

📍 Chennai

EDUCATION

- B.E. Computer Science and Engineering - Anna University

SKILLS

- Agile Methodologies
- Requirements Gathering
- Scrum Process
- Jira
- Product Backlog Grooming
- User Acceptance Testing
- Stakeholder Engagement
- Data Analysis
- Communication and Collaboration
- Problem-Solving
- SSIS/SSRS
- SQL Server
- SAFAL

CERTIFICATIONS

- Certified Business Analysis Professional (CBAP) - IIBA
- Certified Professional Scrum Master

PASSION

- Agile Software Development
- Passionate about continuously improvement
- Keeping up to date with the latest agile methodologies.

PROFILE

Dynamic and results-driven Senior Business Analyst with **around 16 years** of experience in enhancing business performance through strategic analysis and project management. Proven expertise in Agile methodologies, stakeholder engagement, and effective requirement gathering, leading to successful project execution and business growth. Committed to fostering collaboration among cross-functional teams and driving continuous improvement within the Scrum framework.

WORK EXPERIENCE

Senior Business Analyst

02/2023 - PRESENT

- To migrate a legacy system to a new Azure platform while minimizing operational downtime.
- Lead requirement gathering sessions with stakeholders to define project objectives, ensuring alignment with business goals.
- Facilitate Scrum ceremonies including Sprint Planning, Daily Stand-ups, and Retrospectives to enhance team collaboration and performance.
- Utilize Jira for managing product backlogs, tracking progress and issues, leading to a 20% increase in project efficiency.
- Collaborate with product owners for user acceptance testing, ensuring that deliverables meet client specifications and quality standards.
- Manage customer relationships and expectations by developing a communication process to keep others up to date on project results.

Business Analyst

03/2020 - 12/2022

- Conducted detailed data analysis to identify trends and provide actionable insights resulting in a 15% improvement in customer satisfaction.
- Developed comprehensive business requirement documents (BRDs) and functional specifications to guide development teams.
- Engaged with stakeholders regularly to gather feedback and manage expectations throughout the project lifecycle.
- Collaborated with IT and business teams to ensure data integrity and accuracy across multiple platforms.
- Analyzed large data sets to inform business decisions and strategies; presented findings to management, contributing to an increase in ROI.

Data Analyst/Senior Test Lead/Tester

09/2006 - 02/2020

- Led a team of testers in the execution of testing plans, providing oversight and guidance to ensure quality assurance across projects.
- Developed test cases based on business requirements, achieving a defect rate reduction of over 30%.
- Provide Estimation for the Testing efforts at the planning level, prepare test plan, test design and implement the test cases for the test execution. Prepare test cases, traceability matrix and test scenarios for the QA tasks
- Performed defect analysis including complex troubleshooting, root-cause analysis and solution development.
- Generated SQL scripts across different DB's like MS SQL Server, Oracle and Automation data testing using Python.