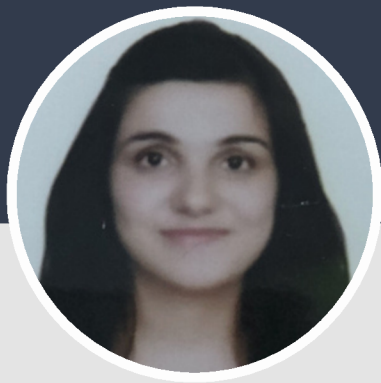




KIRTY SHARMA

GERMAN LANGUAGE EXPERT

CONTACT

📞 9599445158

✉ Kirty400@gmail.com

📍 Gurgaon, Haryana

SKILLS

- German language
- Azure-900
- SAP ERP
- Office 365
- Customer support
- spanish language (beginner level)
- Advance Excel

LANGUAGES

- English (Fluent)
- German (Fluent)
- Spanish (Basic)
- Hindi (fluent)



PROFILE

"Ambitious and detail-oriented professional with 8 years of experience in German language expertise, complemented by beginner knowledge of SAP ERP and a strong foundation in various industries. Certified in Azure 900 and Office 365, with multiple awards for outstanding German language skills."



WORK EXPERIENCE

Accenture India

2021 - PRESENT

Cloud ops administrator Analyst

- Provide helpdesk support to end User
- Quality analysis
- Technical troubleshooting
- Hardware and software configuration
- Knowledge of Incident management , mobile device, office 365, Service now, BMC Remedy, Active directory, SAP
- conduct German Interview

Ericsson India

2019- Oct 2021

Network engineer, German

- Event and Incident Management
- Network Alarm Monitoring and trouble ticket creation (1st Level)
- Training new resources,
- MOP preparation

2017-2019

~~Vaco~~ binary Semantic, (Google)

- Handled transition of projects of Google Shopping pertaining to comprehensive assessments of promotions for leading Ecommerce Merchants across France, the United Kingdom, the United States, Australia, and India, taking actionable steps based on detailed analysis.



EDUCATION

B.A (Hons.) German language

2013-2016

University of Delhi