

CORE COMPETENCY

- Business Analyst Planning & monitoring
- Elicitation & Collaboration
- Requirement Life Cycle Management
- Strategy Analysis
- Requirements Gathering
- Requirements Analysis& Design Definition
- Solution Evaluation

TECHNICAL SKILLS

- Operating systems:Windows 7 & 10
- Design tools: MS Visio
- Prototyping: Balsamiq& Axure
- Utility: MS OfficeSuite
- Languages: UML
- SDLC models:Waterfall & Agile scrum
- Agile tools:Jira
- Database: SQL
- Documentation tools: MS Office Suite

EDUCATION

- Bachelor of Engineering

Bachelor of engineering (Computer Science and Engineering), Anna University.

2001 - 2005

LANGUAGE

- English
- Telugu
- Tamil
- Hindi

CERTIFICATION

- Certified Business Analyst, IIBA [EEP]

ACHIEVEMENTS

- ·Make a Difference Award in Year 2015 & 2018.
- FIS Global Business Solutions Pvt Ltd.
- Appreciation from Client Manager in year 2023.
- Hexaware Technologies

DOMAIN KNOWLEDGE

- Banking
- Finance
- Investment

CAREER OBJECTIVE

A dedicated and hard-working business analyst willing to redefine the career trajectory from banking into a new domain to help the company grow to new heights and to gain expertise in Business Analysis. Have overall experience of 16 years, of which, a Business Analyst for 7 years.

PROFILE SUMMARY

- Business Analyst for two main banking applications. Skilled in SDLC models.
- Proficient in Waterfall model: Requirements Gathering through various Elicitation techniques like Brainstorming, JAD, Focus Groups, Interviews, Documentation, Prototyping.
- Experienced in translating BRD into FRD and requirements tracking through RTM. Well-versed with UAT & handling change requests.
- Expert in Agile scrum: Creation of user stories, sprint and product backlogs, conducted various sprint meetings, sprint and product burndown charts, ensured DOR and DOD checklist.
- Experienced in handling Sales, Marketing & Branch Operations - like Account Opening, taking Deposits, lending Loans, providing Locker facility, Customer Relationship Management and handling of all Customer Complaints.

WORK EXPERIENCE

Hexaware Technologies

Role : SME

Feb 2023 - Till Date

Project : Cortex Migration Project

Project Description:

- CORTEX is a centralized system or platform designed to manage, distribute, and synchronize data across various systems, applications, and users within an organization or between organizations.
- A data distribution hub streamlines data management processes, enhances data accessibility, and supports effective decision-making by providing a cohesive and efficient data infrastructure , distribute, and synchronize data across various systems, applications, and users within an organization or between organizations.

Roles and Responsibilities:

- Provide deep domain **knowledge and expertise** related to the project's subject matter.
- Assist in clarifying requirements and ensuring a shared understanding of the domain among team members.
- **Collaborate** with the product owner and business analysts to **analyze and refine** user stories or requirements.
- Validate that user stories accurately reflect business needs and are feasible from a technical and domain perspective.
- Participate in grooming sessions to **refine user stories** and acceptance criteria.
- Clarify doubts, provide additional context, and assist in breaking down larger stories into smaller, manageable tasks.
- Work closely with the product owner and the team to **define clear and testable acceptance criteria** for user stories.
- Ensure that acceptance criteria align with business goals and are achievable.
- Share domain knowledge with team members to enhance their understanding of the project's context.
- Work closely with developers to **answer questions, resolve issues, and provide guidance** during the implementation of user stories.
- Assist in the development of test cases and scenarios based on domain knowledge.
- Collaborate with the testing team to **ensure that test cases cover all relevant aspects** of the system.
- **Provide feedback** during sprint reviews and retrospectives to help the team improve its processes.
- **Identify potential risks or challenges** related to the domain and work with the team to develop mitigation strategies.
- Proactively address issues that may arise due to gaps in domain understanding.

**Project 1 : Datahub Migration Project****Role : Business Analyst****Project Description:**

- Migrate data from one DataHub instance to another
- A Migration Project refers to a process of transferring a software application from one environment to another, typically involving the transformation and adaptation of the code, interfaces, and architecture

**Project 2 : Sainsbury Project****Project Description:**

- Sainsbury project is a project for the UK client which uses SQL Server Reporting Services (SSRS) provides a set of on-premises tools and services to create, deploy, and manage paginated reports

**Roles and Responsibilities:**

- **Interacted** with the stakeholders and **gathered requirements** by using various elicitation techniques.
- **Created user stories** with appropriate acceptance criteria with the assistance of the Product Owner.
- Added user stories into product backlog using the JIRA tool.
- **Prioritized and validated the requirements** using Moscow and FURPS technique, added user stories to sprint backlog based on prioritization order.
- **Collaborated with Product Owner and Scrum Master** for BV and CP. and assisted the Product Owner for the creation of DOR and DOD checklist.
- **Participated in sprint ceremonies** to remove road blocks in the project.
- **Generated** Sprint, Product Burn down/Burn up charts to track the project progress.
- **Participated in product planning** and UAT to successfully deliver each sprint component.
- **Real time experience** points(2 to 3)

**Project 3 : Prime AML (Waterfall Project)****Roles and Responsibilities:**

- Conducted Enterprise Analysis and under the assistance of a senior BA in creating a **Business Case Document**, conducted Stakeholder Analysis, and prepared **RACI Matrix**.
- **Gathered requirements** from business heads using Elicitation Techniques and created a Business Requirements Document (BRD).
- **Translated BRD into Functional Requirements Document (FRD)**, Collaborated with the technical team, and prepared SRS Document.
- **Created UML diagrams** and wireframes to visually represent requirements using MS Visio, Balsamiq, and Axure.
- Created and maintained **RTM** throughout the project.
- Assisted in Testing Team by preparing Test Case Scenarios and ensured the **UAT** was successful.
- **Real time experience** points(2 to 3)

**MEGASOFT PVT. LTD. (Waterfall Project)****Project : SriCity****Role :Associate software Engineer****Roles and Responsibilities:**

- Analyzing and Designing modules as per client requirements.
- Responsible for preparing user manual and Technical design document.
- Production Support and operations role to process all customers' data into production and non-PROD environments without any issues. Identification of ALL incoming and outbound files, ensuring they are received and processed on time. Ensuring all jobs are processing as expected.
- Served as a member of implementation team and involved in maintaining database records.
- Preparation of Technical design document.
- Optimization and Analysis of existing modules.
- Designing and writing custom reports.