Anjali Mehta

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Bangalore, India

Professional Summary

Proficient Technical Business Analyst with over 8 years of experience in software development and business analysis. Expertise in requirements gathering, systems analysis, technical solution design, and documentation. Adept at collaborating with cross-functional teams to deliver high-quality solutions aligned with business needs. Strong background in IT infrastructure, software development methodologies, and data analysis, complemented by excellent problem-solving and communication skills.

Education

B. TECH IN Computer Science

Manav Rachna International University, Faridabad

Master of Business Administration (MBA)

Narsee Monjee Institute of Management Studies

Certifications

- **AZ-900 Fundamentals** (Microsoft Azure)

- **Agile in New – Accenture**

- **SQL for Data Science**

- **Business Analyst Course - Coepd**

Technical Skills

- **Languages**: SQL, PySpark (Basic), Scala (Basic)

- **Tools**: Elastic Search, Hadoop, GitHub, Microsoft Applications, Confluence, JIRA, Alteryx

- **Skills**: Project Management, Testing & Validation, RCA, Defect Management, SDLC, Stakeholder Management, Agile Methodologies, Troubleshooting, Change Requests, Risk Mitigation, UML diagrams, activity diagrams, wireframes, mockups, Data Analytics & Consumer Insights

- **Databases**: Relational Databases, Hadoop, DB2

Professional Experience

Senior Analyst (Feb 2022 – Current)
Business Analyst | Accenture| Risk and Regulatory Team | Client: HSBC

- Analyzed business processes to identify opportunities for process improvement.
- Gathered and documented business requirements from stakeholders, ensuring alignment with business objectives.
- Developed detailed business and functional specifications for new system implementations.
- Collaborated with IT, operations, and management teams to implement solutions and streamline workflows.
- Worked on technical debt solutions for HSBC, addressing suboptimal code practices and ensuring long-term maintainability of systems.
- Conducted incident management, responding to and resolving system incidents to minimize downtime and ensure business continuity.
- Led data cleansing initiatives, improving data quality and ensuring that systems provided accurate, reliable information for decision-making.
- Conducted data analysis to support business decisions and identify trends in financial data.
- Prepared reports and presentations to communicate findings and recommendations to key stakeholders.
- Assisted in project management tasks, including planning, scheduling, and tracking project progress.

Lead Analyst
Wipro | US Healthcare Domain | 2017 – 2022

- Managed end-to-end web applications for multiple clients, including requirement gathering, configuration, UAT, and deployment, ensuring seamless execution and delivery.

- Developed and executed test cases, performed root cause analysis (RCA), and ensured effective defect management to maintain system integrity.

- Tracked issue statuses, mitigated risks, and generated comprehensive documentation and reports to support business decisions.

- Collaborated with stakeholders to ensure effective project management, issue resolution, and process optimization, promoting efficient and transparent workflows.

- Supported system integration and migration projects, conducting testing and providing recommendations for process improvements.

- Performed impact analysis before making changes to existing products, ensuring smooth and effective implementations.

- Developed technical solutions for team members, based on business requirements and product changes.

- Generated reports using SQL queries from relational databases to meet client requirements and support business operations.

- Created and maintained test plans, test cases, and test scripts to ensure comprehensive system testing.

- Led deployment planning and implementation, conducting production checks post-deployment to ensure smooth transitions.

Projects

1. Web Application Deployment and RCA

- Handled **end-to-end deployments** for healthcare web applications, Responsible for requirement gathering, Feasibility analysis, UML diagrams, wireframe , defect management, risk mitigation and stakeholder alignment.

- Conducted **root cause analysis** and **defect management** to ensure seamless application performance.

2. Transaction and KYC Issue Resolution

- Analyzed and resolved **transactions and KYC-related issues** for banking clients, ensuring compliance and data accuracy.

- Utilized **GitHub** for managing change requests and post-implementation reviews to streamline issue resolution processes.

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3. Data Asset Management and Governance

- Executed **data extraction** and batch refresh using **PySpark queries** to ensure asset availability and operational efficiency.

- Monitored **SLAs**, KPIs, and collaborated with teams to resolve incidents and maintain data integrity.

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