Name:- THERAKAM JENNY

Mobile :- 7799667674

Email: - evaevaan.2018@gmail.com

**Core competences:**

* Business analysis planning & monitoring
* Elicitation & collaboration
* Requirement life cycle management
* Solution evaluation
* Requirement analysis and design definition

**Technical skills**

* Documentation Tools: MS Suite.
* Prototyping & Wire frames Tools: Axure & Balsamiq
* Modeling Tools: MS Visio, Draw.io.
* Database: SQL
* Project Management tool: - JIRA
* Reporting Tools: Power BI, & Tableau.

**Education:-**

Master of Technology (M.Tech in VLSI & ESD)

**Certificates:-**

Certified IT – Business Analyst IIBA [EEP]

**Soft skills: -**

* Communication skills
* Attention to detail
* Problem solving
* Learning agility

**Language:-**

* English
* Malayalam
* Telugu

**Career Objective:**

Seeking a challenging position in an organization where my knowledge and skills will be fully utilized and where the challenging role will further my professional development.

**Profile summary:**

* In-depth knowledge of SDLC in various phases (i.e. waterfall & agile)
* Proficient in **Waterfall Model**: Gathered requirements using **Elicitation Techniques** and prepared **BRD, FRD, SRS** prepared **RACI Matrix**, BCD, created **UML Diagrams** and **Prototypes** and requirements tracking through **RTM** well versed with **UAT** handling **Change Request**.
* Expert in **Agile Scrum**: Creation of **user stories** and Added **Acceptance Criteria,** **BV & CP,** **Sprint** & **Product Backlogs** conducted various **Sprint Meetings**; **Sprint** & **Product Burndown charts** ensured **DOR** and **DOD** checklist.
* Conducted Enterprise Analysis and under the assistance of a senior BA in creating a Business Case Document, conducted Stakeholder Analysis, and prepared RACI Matrix.
* Gathered requirements from business heads using Elicitation Techniques and created a Business Requirements Document (BRD).
* Translated BRD into Functional Requirements Document (FRD), Collaborated with the technical team, and prepared SRS Document.
* Created UML diagrams and wireframes to visually represent requirements using MS Visio, Balsamiq, and Axure.
* Created and maintained RTM throughout the project.
* Assisted in Testing Team by preparing Test Case Scenarios and ensured the UAT was successful.

**Projects**

**Project 01: Learning Management Systems**

**Methodology:** Agile

**Tools used:** JIRA, Power BI & Tableau.

**Role:** Junior Business Analyst

**Description:** Learning Management System (LMS) is a software platform that helps manage and deliver online education.

# Key responsibilities:

* Interacted with the **stakeholders** (Client and IT team) to gather, clarify, and define all the requirements through elicitation Techniques.
* Created user stories with appropriate acceptance criteria with the assistance of Product Owner. Maintained product backlog using JIRA tool.
* Prioritized the requirements using **Moscow** techniques. User stories are validated as per DOR checklist.
* Prepared prototypes and **wire frames** to ensure proper functionality of each user story.
* Participated in sprint planning, daily Scrum, **Sprint review** and Sprint Retrospective meetings and worked on eliminating bottlenecks with the assistance of the Scrum Master.
* Worked closely to prepare **Product Burn Down** and **Sprint Burn Down charts**

to discuss progress and address impediments with stakeholders.

* Actively participated in planning and running Quality Assurance and User Acceptance Testing to successfully deliver each sprint component.

**Project 02: E-commerce application for online shopping**

**Methodology:** Waterfall

**Tools used:** MS Excel, MS Word, MS Visio, Axure, Balsamiq

**Role:** Junior Business Analyst

**Description:** E-commerce app makes it easy for users to shop online, track their orders, and pay for products securely from their devices. It gives businesses a platform to sell and manage their products, and offers a smooth, easy shopping experience for customers.

# Key responsibilities:

* Under assist of Sr.BA Developed Business Case Document based on

# Enterprise analysis.

* Interacted with Stakeholder to gather requirements using **elicitation Techniques.** Under assist of Sr.BA Created BRD, Use case specification document, and activity diagram. Transformed Business requirement into FRD.
* Worked closely with the Business stakeholders and technical team to create Business flow, and **SRS**. Then created prototypes and wire frames using Axure tool. Collaborated with design engineer to create Design document. Organized JAD session to clarify the queries of the team.
* Created **Test Case Scenarios**, and worked closely with QA team and User for UAT processes, then actively participated in deployment process and prepared project closure document. And got the Sign off on the documents.