Anjali Mehta
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Professional Summary

Business Analyst and Data Analyst with **7.11 years of experience** in **US Healthcare** and **Banking domains**. Proficient in **SQL**, **PySpark (basic)**, **Scala (basic)**, and tools such as **Hadoop**, **GitHub**, and **Confluence**. Skilled in **incident management**, **service governance**, **data extraction**, **stakeholder management**, and **defect mitigation**. Experienced in **SDLC**, **root cause analysis (RCA)**, **project risk management**, and **technical documentation**. Currently pursuing a **Business Analyst course** to transition into a **data-focused business analyst role** by combining analytical and project management expertise.

Education

B. TECH IN Computer Science

Manav Rachna International University, Faridabad

Master of Business Administration (MBA)

Narsee Monjee Institute of Management Studies

Certifications

- **AZ-900 Fundamentals** (Microsoft Azure)

- **SQL for Data Science**

- **Overview of Analytics**

- **Data Analysis using PySpark**

- **Business Analyst Course** (In Progress)

Technical Skills

- **Languages**: SQL, PySpark (Basic), Scala (Basic)

- **Tools**: Elastic Search, Hadoop, GitHub, Microsoft Applications, Confluence, JIRA

- **Skills**: Data Analytics & Consumer Insights, Project Management, Testing & Validation, RCA, Defect Management, SDLC, Stakeholder Management, Agile Methodologies, Troubleshooting, Batch Refresh, Change Requests, Risk Mitigation

- **Databases**: Relational Databases, Hadoop, DB2

Professional Experience

Data Analyst & Production Support
Accenture | Banking Domain Client: HSBC | 3 Years

- Managing **data assets** and running **PySpark queries** on CDA for batch refresh, data extraction, and incident resolution.

- Overseeing **incident management**, SLAs, KPIs, and **service governance** while collaborating with cross-functional teams.

- Handling **transactions and KYC issues** for critical use cases, resolving data discrepancies, and driving issue resolution.

- Utilizing **GitHub** for change requests, updates, and production releases while managing post-implementation reviews (PIR).

- Conducting **stakeholder meetings** to align project deliverables, mitigate risks, and track KPIs for improved performance.

Senior Analyst
Wipro | US Healthcare Domain | 5 Years

- Managed end-to-end **web applications** for multiple clients, including **requirement gathering**, **configuration**, **UAT**, and deployment.

- Developed and executed **test cases**, performed **root cause analysis (RCA)**, and ensured effective defect management.

- Conducted **supply chain management**, tracked issue statuses, mitigated risks, and generated comprehensive **documentation** and reports.

- Collaborated with stakeholders for effective project management, issue resolution, and process optimization.

Projects

1. Data Asset Management and Governance

- Executed **data extraction** and batch refresh using **PySpark queries** to ensure asset availability and operational efficiency.

- Monitored **SLAs**, KPIs, and collaborated with teams to resolve incidents and maintain data integrity.

2. Transaction and KYC Issue Resolution

- Analyzed and resolved **transactions and KYC-related issues** for banking clients, ensuring compliance and data accuracy.

- Utilized **GitHub** for managing change requests and post-implementation reviews to streamline issue resolution processes.

3. Web Application Deployment and RCA

- Handled **end-to-end deployments** for healthcare web applications, including risk mitigation and stakeholder alignment.

- Conducted **root cause analysis** and **defect management** to ensure seamless application performance.

Interests

- Data-Driven Business Analysis

- Process Optimization and Automation

- Consumer Insights and Analytics

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