

Roopshree D. Shelke

Business Analyst | OutSystems Developer | IT Consultant

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Professional Summary

Detail-oriented Business Analyst and Software Engineer with 4+ years of experience in gathering requirements, creating BRDs/FRDs, and implementing low-code platforms like OutSystems across BFSI and insurance domains. Adept at stakeholder management, process optimization, and project documentation. Skilled in working across Agile/Scrum environments with a proven record of improving operations and delivering client value.

Core Competencies

- Business Analysis: Requirements Gathering, Gap Analysis, Functional & Non-functional Requirements, Use Case Modeling
- Documentation: BRD, FRD, SOW, User Stories, Test Cases, POC, UAT
- Tools: Jira, Confluence, MS Excel, OutSystems, SQL, Draw.io
- Soft Skills: Client Communication, Problem Solving, Team Collaboration, Agile Mindset

Professional Experience

Persistent Systems, Pune | Lead Software Engineer | Feb 2023 – Present

- Led end-to-end analysis and documentation for an inventory management project, resulting in a 10% revenue uplift.
- Created comprehensive documentation (BRDs, FRDs, SOWs), test cases, and UAT scripts for BFSI/Insurance projects.
- Played a key role in data migration, UAT sign-off, and ensuring smooth transitions to production environments.
- Collaborated with product owners and developers in Agile ceremonies to ensure business needs were translated into tech features.
- Spearheaded an order processing system project, reducing processing time by 20% and increasing CSAT by 15%.

Netlink Software, Pune | Associate Software Engineer | Oct 2021 – Feb 2023

- Delivered multiple reactive and traditional web apps for U.S.-based clients using OutSystems.
- Created project documentation aligned with client expectations and conducted competitive analysis for business planning.

Vidya Online Service, Pune | PHP Developer | Dec 2020 – Oct 2021

- Designed applications for government clients (Indian Navy – PCDA), improving pension system performance and reliability.
- Migrated databases from FoxPro to MySQL, enhancing system accessibility and integrity.

Netweaver Technovation Pvt. Ltd., Vashi | PHP Trainee | Apr 2019 – Dec 2020

- Built and maintained multiple PHP-based websites, coordinating with UI teams to ensure responsive designs.

Education

- Bachelor of Engineering (IT) – Pillai HOC College of Engineering (2018) | CGPA: 6.6/10
- Diploma in Industrial Electronics – Fr. Agnel Polytechnic (2015) | 79%
- SSC – Maharashtra State Board (2012) | 80%

Certifications

- OutSystems Associate Reactive Developer (O11)
- OutSystems Mobile Developer Specialization
- IIBA Certification – Business Analysis Fundamentals

Projects Highlight (Selected)

- ATM Services Optimization (Client: Global TIS) – Created BRD and coordinated stakeholder sign-off for end-to-end ATM lifecycle tracking system.
- Customer Onboarding System (Client: Bank of Cyprus) – Led documentation and use case design for new account opening and digital KYC compliance.
- Order Fulfillment Portal – Collaborated with cross-functional teams to streamline workflow, improving TAT by 25%.