# <u>Q1 – Write Agile Manifesto</u>

## **AGILE MANIFESTO:**

- Agile Manifesto is what are the values and Principles to be considered while working in Agile.
- It is nothing but a document that outlines the 4 basic Values of Agile and 12 Principles of Agile.
- It's not only for Scrum but also for all the frameworks that come under Agile like Scrum, XP, Kanban etc.

# **AGILE PRINCIPLES**

- 1 Our highest priority is to satisfy the customer through early and continuous delivery
- 2 welcome changing requirements, even late in development
- 3. Deliver Working Product frequently
- 4. Business-people and cross-discipline teams must work together daily
- 5 Build projects around motivated individuals and trust them to get the job done
- 6 The most effective and efficient method of conveying information is face-to-face conversation
- 7 Working product is primary measure of progress
- 8 Maintain a sustainable pace indefinitely
- 9 Give continuous attention to technical excellence
- 10 Simplicity- the art of maximizing the amount of work done is essential
- 11. Teams self-organize
- 12 Teams regularly reflect and adjust to become more effective

# Q 2 – User Stories- Acceptance Criteria-BV-CP

Write minimum 40 User stories and their Acceptance Criteria along with their BV and CP

User Story No: 1	Tasks: 2	Priority: Highest
AS A DELIVERY BOY		
I WANT TO REGISTER IN SC	RUM FOODS SC	ΤΗΑΤΙ
CAN DELIVER ORDERS		
BV: 500	CP: 02	
ACCEPTANCE CRITERIA		
Registration Screen		
Text Boxes for User Name, Password, Nation ID, Mobile No,		
Email, Address, Phone Number.		
Click on Register Button.		
Send Successful Notification to the user		

User Story No: 2	Tasks: 2	Priority: Highest	
AS A RESTAURANT OWNER	1		
WANT TO VIEW ORDERS	WANT TO VIEW ORDERS		
SO THAT I CAN VIEW THE LIST OF ORDERS			
BV: 500	500 CP: 02		
ACCEPTANCE CRITERIA			
View Order, Display List of orders in the tabular Form			

User Story No: 3	Tasks: 2	Priority: Highest	
AS A CUSTOMER			
I WANT TO ADD THE ADDR	ESS		
SO THAT I CAN GET THE ORDER TO MY ADDRESS			
BV: 500	CP: 02		
ACCEPTANCE CRITERIA			
Text Box to enter.			
Business Rules: Within the radius of 5 km			

User Story No: 4	Tasks: 2	Priority: Highest	
AS A CUSTOMER			
I WANT TO SELECT THE PA	YMENT MODE		
SO THAT I CAN MAKE PAYN	VENT OF MY CH	OICE	
BV: 500	CP: 3		
ACCEPTANCE CRITERIA			
Display payment modes, radio buttons to select payment			
modes, payments button.			
Business Rule. Can select only one payment mode			

User Story No: 5	Tasks: 1	Priority: Highest	
AS AN ADMIN			
I WANT TO VIEW THE RESTAURANTS			
SO THAT I CAN APPROVE THEIR REGISTRATION			
BV: 500	CP: 2		
ACCEPTANCE CRITERIA			
Register in the platform with the details			

User Story No: 6	Tasks: 1	Priority: Low
AS A CUSTOMER		
I WANT TO VIEW THE PRICE		
SO THAT I CAN ORDER THE FOOD		
BV: 50 CP: 1		
ACCEPTANCE CRITERIA		
Display price in the list of menu items		

User Story No: 7	Tasks: 2	Priority: Low
AS A CUSTOMER		
I WANT TO VIEW THE CONT	ACT NUMBER O	F DELIVERY BOY
SO THAT I CAN CONTACT DE	LIVERY BOY FO	R THE STATUS
BV: 50	CP: 1	
ACCEPTANCE CRITERIA		
1. Display delivery boy mobile number		
2. Display delivery boy name in tracking field		
3. Display delivery boy picture		

User Story No: 8	Tasks: 2	Priority: Medium
AS A RESTAURANT OWNER		
I WANT TO PROVIDE TIME S	LOTS	
SO THAT CUSTOMER CAN CHECK OPENING AND CLOSING		
HOURS		
BV: 100	CP: 2	
ACCEPTANCE CRITERIA		
1. Click on restaurant dashboard		
2. Add from time to time		
3. Click on submit		
4. Display updated successfully		

User Story No: 9	Tasks: 2	Priority: High	
AS A Business OWNER			
I WANT TO VIEW RESTAURA	NT REVENUE RE	EPORT SO THAT I	
CAN VIEW THE RESTAURAN	T'S REVENUE		
BV: 200	CP: 3		
ACCEPTANCE CRITERIA			
Select Reports			
Select Revenue Reports Select			
to and from date Select Region			
(can select all) Generate Report			
Download Report in EXCEL			

User Story No: 10	Tasks: 3	Priority: High	
AS A REG ADMIN			
I WANT TO MANAGE REGIC	NAL RESTAURA	NTS SO THAT,	
I CAN TRACK THE PER	FORMANCE O	F REGIONAL	
RESTAURANTS.			
BV: 200	CP: 3		
ACCEPTANCE CRITERIA			
CLICK ON PERFORMANCE OF RESTAURANTS SELECT FROM			
DATE TO DATE			
CLICK ON GENERATE REPORT WHICH INCLUDES RESTAURANTS			
ID, NAME, REVENUE			
CLICK ON DOWNLOAD REPORT SHOULD BE IN EXCEL			

User Story No: 11	Tasks: 2	Priority:Medium
AS ADMIN		
I WANT TO SEE THE REGIONA	AL REVENUE REF	PORTS, SO THAT I
CAN VIEW THE REGIONAL PE	RFORMANCE	
BV: 100	CP: 3	
ACCEPTANCE CRITERIA		
Select regional dropdown		
View performance of each rest of that region in tabular form		
which includes rest name, revenue, generated Download in		
excel or PD		

User Story No: 12	Tasks: 2	Priority: High
AS A CUSTOMER		
I WANT TO CHAT WITH REG A	DMIN	
SO THAT I CAN REQUEST FOR	REFUND	
BV: 200	CP: 2	
ACCEPTANCE CRITERIA		
1) BR-ALL MANDATORY		
2) TEXT BOX FIELDS		
3) DISPLAY ORDER ID		
4) TEXT BOX, FOR DESCRIPTION		
5) SUBMIT BUTTON		
6) GENERATE ISSUE ID		
7) DISPLAY SUCCESSFUL		

User Story No: 13	Tasks: 2	Priority: High		
AS A HUNGRY USER	AS A HUNGRY USER			
I WANT TO BROWSE NEARBY	RESTAURANTS	SO THAT I		
CAN ORDER THE FOOD				
BV: 200	CP: 2			
ACCEPTANCE CRITERIA				
1) Each restaurant entry displays its name, cuisine type, and				
rating				
2) This list can be sorted by distance or rating				

User Story No: 14	Tasks: 2	Priority: High
AS A CUSTOMER		
I WANT TO BROWSE DIFFERE	NT RESTAURAN	IS AND MENUS
SO THAT I CAN FIND A PLACE TO ORDER FOOD		
BV: 200	CP: 2	
ACCEPTANCE CRITERIA		
1) The menu includes dishes , prices and descriptions		
2)Show the restaurant is open or closed		

User Story No: 15	Tasks: 1	Priority: High	
AS A CUSTOMER			
I WANT TO BROWSE FOR SPE	I WANT TO BROWSE FOR SPECIFIC DISHES AND CUISINES		
SO THAT I CAN FIND A PLACE TO ORDER FOOD			
BV: 200	CP: 2		
ACCEPTANCE CRITERIA			
1)App displays relevant restaurant and dishes matching the			
query			

User Story No: 16	Tasks: 1	Priority: High		
AS A CUSTOMER	AS A CUSTOMER			
I WANT TO FILTER RESTAURANTS				
SO THAT I CAN FIND A PLACE TO ORDER FOOD				
BV: 200	CP: 2			
ACCEPTANCE CRITERIA				
1)Filter restaurants by cuisine type and dietary options(vegan,				
veg,nonveg,egg)				

User Story No: 17	Tasks: 2	Priority: High		
AS A CUSTOMER	AS A CUSTOMER			
I WANT TO TRACK MY ORDER				
SO THAT I KNOW THE TIME OF DELIVERY				
BV: 200	CP: 2			
ACCEPTANCE CRITERIA				
1) App shows real time update on the order status				
2) Display estimated delivery time				

User Story No: 18	Tasks: 1	Priority: High
AS A USER		
I WANT TO RATE AND REVIEW	RESTAURANTS	SO THAT I
CAN RATE AND REVIEW THE RESTAURANTS I HAVE		
VISITED		
BV: 200	CP: 2	
ACCEPTANCE CRITERIA		
1)Can see reviews from other users to help me make dining		
decisions		

User Story No: 18	Tasks: 1	Priority: High
AS A USER		
I WANT TO SAVE FAVOURITE RESTAURANTS AND DISHES		
SO THAT I CAN ORDER FROM MY FAVOURITES		
BV: 200 CP: 2		
ACCEPTANCE CRITERIA		
1)Access my list of favorites easily for future orders		

User Story No: 19	Tasks: 1	Priority: High
AS A USER		
I WANT TO VIEW PAST ORDER HISTORY SO THAT I		
CAN ORDER AGAIN		
BV: 200	CP: 2	
ACCEPTANCE CRITERIA		
1)Can see the details such as order items, total cost and order		
date		

User Story No:20	Tasks: 3	Priority: High
AS A USER		
I WANT TO RECEIVE NOTIFICATIONS SO THAT I		
CAN RECEIVE UPDATES		
BV: 200	CP: 2	
ACCEPTANCE CRITERIA		
1)Notifications for order confirmation		
2)Notification for dispatch		
3)Notification for delivery		

		Priority:
User Story No:21	Tasks: 1	MEDIUM
AS A CUSTOMER		
I WANT TO CONTACT CUSTOMER SUPPORT SO THAT I		
CAN SUBMIT QUERIES OR ISSUES		
BV: 200 CP: 2		
ACCEPTANCE CRITERIA		
1)Customer support section with contact information		

User Story No:22	Tasks: 2	Priority: High	
AS A RESTAURANT OWNER	AS A RESTAURANT OWNER		
I WANT TO RECEIVE AND MANAGE ORDERS SO THAT I			
CAN UPDATE ORDER STATUS			
BV: 200	CP: 2		
ACCEPTANCE CRITERIA			
1)Manage order status			
2) Notify restaurants about incoming orders			

User Story No:23	Tasks: 2	Priority: High
AS A RESTAURANT OWNER		
I WANT TO ACCESS TO CUSTO	OMER REVIEWS	
SO THAT I CAN VIEW AND RESPOND TO CUSTOMER REVIEWS		
BV: 200	CP: 2	
ACCEPTANCE CRITERIA		
1)Owners can address feedback		
2)Owners can improve their services		

User Story No:24	Tasks: 1	Priority: Medium		
AS A CUSTOMER	AS A CUSTOMER			
I WANT TO VIEW PROMOCODES AND DISCOUNTS SO THAT I				
CAN ORDER AT LOWER PRICE				
BV: 100	CP: 4			
ACCEPTANCE CRITERIA				
1)Active Promo codes				

User Story No:25	Tasks: 1	Priority: Medium		
AS A CUSTOMER	AS A CUSTOMER			
I WANT TO APPLY PROMOCODES AND DISCOUNTS SO THAT I				
CAN ORDER AT LOWER PRICE				
BV: 100	CP: 4			
ACCEPTANCE CRITERIA				
1)Active Promo codes				

User Story No:26	Tasks: 7	Priority: HIGH
AS A DELIVERY BOY		
I WANT TO VIEW THE ORDER	S SO THAT I CAN	N ACCEPT THE
ORDERS		
BV: 200	CP: 4	
ACCEPTANCE CRITERIA		
1)Order visibility		
2)Real-time updates		
3) Order details		
4) Order filtering and sorting		
5) Order map view		
6) Order navigation		
7) Order completion and confirmation		

User Story No:27	Tasks: 5	Priority: HIGH
AS A DELIVERY BOY I WANT T	O LOGIN SO TH	AT I CAN ACCEPT
THE ORDER		
BV: 200	CP: 4	
ACCEPTANCE CRITERIA		
1) User Authentication		
2)Error Handling		
3) Password security		
4) Multi-factor Authentication		
5)Compatibility and Usability		

		Priority:
User Story No:28	Tasks: 5	MEDIUM
AS A DELIVERY BOY		
I WANT TO VIEW FEEDBACK SO THAT I CAN KNOW THE CUSTOMER FEEDBACK		
BV: 200	CP: 4	
ACCEPTANCE CRITERIA		
1) Access to feedback system		
2) Feedback Visibility		
3) Feedback sorting and filtering		
4) Response Mechanism		
5)User Support		

		Priority:
User Story No:29	Tasks: 5	MEDIUM
AS AN ADMIN		
I WANT TO VIEW FEEDBACK SO THAT I CAN KNOW THE CUSTOMERS FEEDBACK		
BV: 200	CP: 4	
ACCEPTANCE CRITERIA		
1) Access to feedback system		
2) Feedback Visibility		
3) Feedback sorting and filtering		
4) Response Mechanism		
5) User Support		

		Priority:
User Story No:30	Tasks: 5	MEDIUM
AS A RESTAURANT OWNER I	WANT TO VIEW	FEEDBACK SO
THAT I CAN KNOW THE CUST	OMERS FEEDBA	СК
BV: 200	CP: 4	
ACCEPTANCE CRITERIA		
1) Access to feedback system		
2) Feedback Visibility		
3) Feedback sorting and filtering		
4) Response Mechanism		
5) User Support		

User Story No:31	Tasks: 3	Priority: HIGH
AS AN ADMIN		
I WANT TO KNOW THE ISSUES SO THAT I CAN RESOLVE THEM		
BV:100	CP: 3	
ACCEPTANCE CRITERIA		
1)Display issue section		
2)Sorting and filtering of issues list		
3) Editing and modifying the issues		

User Story No:32	Tasks: 3	Priority: HIGH		
AS A REGIONAL ADMIN	AS A REGIONAL ADMIN			
I WANT TO KNOW THE ISSUE	S SO THAT I CAN	NRESOLVE THEM		
BV: 200	CP: 4			
ACCEPTANCE CRITERIA				
1) Display issue section				
2)Sorting and filtering of issu	es list			
3) Editing and modifying the i	ssues			
User Story No:33	Tasks: 6	Priority: HIGH		
AS A RESTAURANT OWNER				
I WANT TO VIEW REVENUE GENERATED SO THAT I CAN VIEW				
RESTAURANTS REVENUE				
BV: 200	3V: 200 CP: 4			
ACCEPTANCE CRITERIA				
Select Reports				
Select Revenue Reports Select				
to and from date Select Region				
(can select all) Generate Report				
Download Report in EXCEL				

User Story No:34	Tasks: 2	Priority: HIGH		
AS A RESTAURANT OWNER	AS A RESTAURANT OWNER			
I WANT TO KNOW DELIVERY BOY SO THAT I CAN VERIFY THE DELIVERY BOY				
BV: 200	CP: 4			
ACCEPTANCE CRITERIA				
ID proof				
Punctuality and reliability				

User Story No: 35	Tasks: 2	Priority: Low
AS A CUSTOMER		
I WANT TO VIEW THE CONT	FACT NUMBER (	OF DELIVERY BOY
SO THAT I CAN CONTACT DE	ELIVERY BOY FO	R THE STATUS
BV: 50	CP: 1	
ACCEPTANCE CRITERIA		
1. Display delivery boy mobile number		
2. Display delivery boy name in tracking field		
3. Display delivery boy picture		

User Story No: 36	Tasks: 2	Priority: Medium
AS A RESTAURANT OWNER		
I WANT TO PROVIDE TIME SLOTS SO THAT CUSTOMER CAN CHECK OPENING AND CLOSING HOURS		
BV: 100	CP: 2	
ACCEPTANCE CRITERIA		
1. Click on restaurant dashboard		
2. Add from time to time		
3. Click on submit		
4. Display updated successfully		

User Story No:37	Tasks: 3	Priority: High
AS A USER		
I WANT TO RECEIVE NOTIFICATIONS SO THAT I CAN RECEIVE		
UPDATES		
BV: 200 CP: 2		
ACCEPTANCE CRITERIA		
1)Notifications for order confirmation		
2)Notification for dispatch		
3)Notification for delivery		

		Priority:
User Story No:38	Tasks: 1	MEDIUM
AS A CUSTOMER		
I WANT TO CONTACT CUSTOMER SUPPORT SO THAT I		
CAN SUBMIT QUERIES OR ISSUES		
BV: 200 CP: 2		
ACCEPTANCE CRITERIA 1)Customer support section with contact information		

		Priority:		
User Story No:39	Tasks: 4	MEDIUM		
AS A CUSTOMER	AS A CUSTOMER			
I WANT TO VIEW THE ORDER SO THAT I CAN CANCEL IT				
BV: 100	CP: 3			
ACCEPTANCE CRITERIA				
Order status				
Method of cancellation Refund				
policy				
Time frame				

User Story No:40	Tasks: 4	Priority: HIGH	
AS A REGIONAL ADMIN			
I WANT TO TRACK THE DELIVERY SO THAT I CAN VIEW THE STATUS OF THE DELIVERY			
BV: 100 CP: 3			
ACCEPTANCE CRITERIA			
Real time tracking Security			
and data privacy User			
friendly Interface			

# Q 3– What is epic? Write 2 epics

Epic is a large user story or a collection of related user stories that represents a significant feature or functionality. Epics are high level, often spanning multiple sprints or iterations, and they provide a way to organize and prioritize work in a product backlog.

#### Epic No.1 : Ratings and reviews:

As a user, I want to view ratings and reviews for restaurants on scrum foods, so that I can make informed decisions about where to order food from.

As a user, I want to provide ratings and reviews for restaurants on scrum foods, so that I can share my experiences with other users and contribute to the community.

### Acceptance Criteria

- Users can view average ratings and reviews for each restaurant on the restaurants details page
- Users can read detailed reviews and comments left by the other customers
- Users can sort and filter reviews based on criteria such as rating and relevance
- Users can rate the restaurants and leave a review after placing the order
- User can edit or delete their own reviews within a specified timeframe
- Reviews are displayed in a way that provides helpful insights to other users
- The rating and review system maintains the integrity and authenticity of user feedback

## Epic No.2 : Real-Time Order Tracking for Food Delivery App

Description:

The real-time order tracking epic aims to provide users with a seamless and transparent experience by allowing them to track the status and location of their food orders in

real-time. This feature enhances customer satisfaction, reduces support inquiries, and improves overall user engagement.

#### User Stories:

As a customer, I want to see the live status of my order.

- Display the current status of the order, such as "order confirmed," "preparing," "out for delivery," and "delivered."
- Provide real-time updates as the order progresses through various stages.

As a customer, I want to track the location of my delivery.

- Integrate GPS or location services to show the delivery partner's real-time location on a map.
- Allow customers to view the estimated time of arrival (ETA) based on the delivery partner's location.

As a customer, I want to receive notifications for order updates.

- Send push notifications or SMS updates to inform customers about order confirmation, preparation, and delivery status changes.
- Provide delivery partner details, including name, contact information, and a profile picture.

As a customer, I want to contact the delivery partner directly.

- Enable in-app chat or call functionality to allow customers to communicate with the assigned delivery partner.
- Ensure privacy by using masked phone numbers or secure messaging channels.

As a customer, I want to view the delivery route.

- Display the delivery route on the map, showing the path the delivery partner will take to reach the destination.
- Allow customers to track the progress of the delivery in real-time along the route.

As a customer, I want to provide feedback on the delivery experience.

- Allow customers to rate the delivery partner and overall delivery experience after the order is delivered.
- Implement a feedback system with written comments to gather valuable insights.

As a customer, I want to see estimated delivery time adjustments.

- Account for real-time traffic conditions and other factors that may affect the delivery time.
- Update the estimated delivery time accordingly and inform the customer promptly.

As an admin, I want to monitor order tracking performance.

- Provide analytics and reporting on order tracking metrics, such as average delivery time and customer satisfaction ratings.
- Use data to identify areas for improvement and optimize the delivery process.

### Acceptance Criteria:

### Real-Time Order Updates:

• The app should provide real-time updates on the status of the user's order, such as "Order received," "Preparing," "Out for delivery," and "Delivered."

### Order Location Tracking:

- The app should display the live location of the delivery driver while en route to the user's address.
- The map should update at regular intervals to reflect the driver's movement accurately.

### Estimated Delivery Time:

• The app should provide an accurate estimated time of delivery (ETA) based on the driver's current location, distance to the delivery address, and traffic conditions.

### **Delivery Notifications:**

• Users should receive push notifications or in-app alerts for significant order updates, such as when the order is dispatched for delivery or when it is near the delivery address.

## Map Zoom and Interaction:

- Users should be able to zoom in and out on the map to view the delivery driver's route more closely.
- The map should support standard interactions, such as panning and rotating, to improve the user experience.

## **Delivery Status History:**

• Users should have access to the delivery status history, allowing them to see the timeline of their order from placement to delivery completion.

#### Accuracy and Reliability:

- The real-time tracking information should be accurate and reliable, providing users with the most up-to-date data available.
- The system should handle location updates efficiently, minimizing delays or inaccuracies.

## Privacy and Security:

• The real-time tracking feature should adhere to data privacy regulations and ensure that user location data is handled securely and used only for order tracking purposes.

## Compatibility:

• The real-time order tracking should work smoothly across various platforms, including iOS and Android devices, as well as web browsers.

## Opt-Out Option:

• Users should have the option to disable real-time order tracking if they prefer not to share their location information.

## User Education:

• Provide clear instructions or tooltips to educate users on how to use the realtime order tracking feature effectively.

## Support for Multiple Orders:

• If a user places multiple orders, the app should allow them to track each order individually with its own status and location updates.

By meeting these acceptance criteria, the food delivery app can successfully implement realtime order tracking, providing users with a transparent and convenient way to monitor their orders from the moment they are placed until they are delivered to their doorstep.

## Q.4 – What is the difference between BV and CP

- Business Value (BV):
  - Business Value refers to the perceived or quantifiable worth or benefit that a specific task, feature, or requirement brings to the business or project.
  - It is typically determined based on factors such as revenue generation, cost savings, customer satisfaction, market competitiveness, strategic alignment, and other business-related criteria.
  - Business Value helps prioritize tasks or features based on their importance to the overall project goals and objectives.

• Examples of Business Value considerations: Increased revenue, improved user experience, compliance with industry regulations, competitive advantage.

Techniques used: Moscow, Currency notes technique MOSCOW:

The MOSCOW technique is a prioritization and requirements management technique used in project management and software development. It helps stakeholders and project teams prioritize and categorize requirements or tasks based on their importance and urgency. The acronym "MOSCOW" stands for the four categories into which requirements or tasks are typically classified:

- **Must Have:** These are critical requirements or tasks that are essential for the project's success. Without these, the project would likely fail to meet its objectives.
- **Should Have:** These are important requirements or tasks that are not absolutely critical but significantly contribute to the project's value. They are high-priority items that should be included if possible.
- **Could Have:** These are desirable requirements or tasks that would enhance the project but are not essential. They are often considered nice-to-have features that can be addressed if time and resources allow.
- Won't Have (this time): These are requirements or tasks that are deliberately deprioritized and will not be included in the current phase of the project. They may be considered for future iterations or versions.

The MOSCOW technique helps project teams and stakeholders make informed decisions about what should be included in a project based on the available resources, constraints, and objectives. It facilitates open communication between stakeholders, ensures that the most critical aspects are addressed first, and allows for flexibility in project scope as priorities change.

Here's an example of how the MOSCOW technique might be used in a software development project:

- **Must Have:** User authentication, basic user profile management, core functionality of the application.
- **Should Have:** Advanced user settings, integration with third-party services, improved user interface design.

- **Could Have:** Additional language support, social media sharing features, enhanced search functionality.
- Won't Have (this time): Gamification features, integration with legacy systems, complex data visualization.

By categorizing requirements or tasks using the MOSCOW technique, project teams can focus on delivering the most critical and valuable components of a project while providing a clear framework for managing priorities and expectations.

## • Complexity Points (CP):

- Complexity Points, also known as story points or function points, are a measure of the relative complexity or effort required to complete a task, feature, or requirement.
- They are used to estimate the effort, time, and resources needed to implement a specific item.
- Complexity Points are often assigned based on factors such as technical difficulty, development effort, integration challenges, and other technical or development-related criteria.
- Complexity Points help in assessing the workload and resource allocation needed for different tasks or features.
- Examples of Complexity Points considerations: Integration with legacy systems, technical dependencies, data migration, algorithmic complexity.

Techniques used: Planning poker Planning poker:

Planning Poker is a consensus-based technique commonly used in Agile and Scrum methodologies for estimating the effort or complexity of user stories or tasks. It helps teams collaborate and arrive at a shared understanding of the work involved in a particular item. The term "CP" in your question likely stands for "Complexity Points," which are used in Planning Poker to represent the relative effort or complexity of a task. Here's how the Planning Poker technique works:

## **Preparation:**

• The team gathers to estimate the effort or complexity of user stories or tasks that need to be completed in a sprint or iteration.

# **Estimation Cards:**

- Estimation cards are used, each containing a number representing a predefined range of Complexity Points (e.g., 0, 1, 2, 3, 5, 8, 13, 20, 40, 100).
- The cards are often designed such that the numbers increase non-linearly, reflecting that as tasks become more complex, the uncertainty in estimates also increases.

## Facilitator:

• A facilitator (often the Scrum Master or Agile Coach) leads the session and explains the process to the team.

## **Estimation Process:**

- For each user story or task, the team discusses the requirements, assumptions, and any relevant information.
- Each team member selects an estimation card representing their individual view of the Complexity Points required to complete the task. The card is kept face down.

## **Reveal and Discussion:**

- After everyone has selected a card, all team members reveal their chosen cards simultaneously.
- If there's a wide variation in estimates, team members have a discussion to share their reasoning and insights. This helps clarify assumptions and leads to a shared understanding.

## **Re-Estimation and Consensus:**

- After the discussion, team members may revise their estimates by selecting a different card based on the insights gained.
- The process of discussion and re-estimation continues until a consensus is reached. The goal is to align the team's estimates.

# Repeat for Each Task:

• The process is repeated for each user story or task in the backlog.

# Final Estimate:

• The final estimate for each user story or task is often determined by the mode or median of the estimates chosen by the team members.

# <u>Q 5 – Explain about Sprint</u>

## SPRINT:

In the context of software development and project management, a Sprint is a Time-boxed, iterative development period during which a specific set of tasks and goals are worked on by a development team. Sprint is a core concept in Agile methodologies, such as Scrum, which emphasizes flexibility, collaboration, and delivering value to the customer in shorter cycles.

Here are the key characteristics and components of a sprint:

- **Time Frame:** A sprint typically has a fixed duration, often ranging from 1 to 4 weeks. The duration is consistent across all sprints to provide a predictable cadence for development and planning.
- **Goals and Objectives:** At the beginning of each sprint, the development team, along with stakeholders, selects a set of user stories, features, or tasks to work on during that sprint. These items are collectively referred to as the sprint backlog.
- **Planning:** During sprint planning, the development team breaks down the selected items from the product backlog into smaller tasks and estimates the effort required for each task. The team commits to completing these tasks within the sprint duration.
- **Daily Stand-ups:** Throughout the sprint, the team holds daily stand-up meetings (also known as daily scrums) to discuss progress, obstacles, and plans. Each team member shares what they've accomplished, what they're working on, and any challenges they're facing. These meetings foster communication and collaboration.

- **Development:** The development team works on the tasks identified in the sprint backlog. They collaborate closely, often using techniques like pair programming and frequent code reviews to ensure high-quality work.
- **Continuous Integration:** Developers integrate their code changes into the main codebase regularly, ensuring that the software remains functional and stable throughout the sprint.
- **Testing:** Testing is an integral part of a sprint. Automated tests are run to validate code changes, and manual testing may be conducted to ensure the quality of the software.
- **Review and Demo:** At the end of the sprint, the development team conducts a sprint review and demo. They showcase the completed work to stakeholders, gathering feedback and validation. This helps ensure that the delivered features align with expectations.
- **Retrospective:** Following the review and demo, the team holds a sprint retrospective. They reflect on what went well during the sprint, what could be improved, and actions to take in the next sprint. The retrospective encourages continuous improvement.
- Incremental Development: Each sprint results in a potentially shippable product increment, meaning that at the end of each sprint, a new version of the software is available with additional features or improvements.
- Adaptability: Agile methodologies emphasize adaptability and the ability to respond to changing requirements. If new priorities or insights emerge, adjustments can be made in subsequent sprints.

Sprints allow development teams to iteratively deliver value to customers and stakeholders in a controlled and predictable manner. By breaking down the work into manageable chunks and continuously seeking feedback, Agile teams can enhance collaboration, reduce risk, and improve the overall quality of the software being developed.

# **Q** 6 – Explain Product backlog and sprint back log

## Product Backlog and Sprint backlog:

The Product Backlog is a dynamic, prioritized list of all the features, user stories, enhancements, bug fixes, and other work items that need to be addressed over the course of a project. It represents the entire scope of the product's development and is managed by the Product Owner. The Product Backlog is continually refined and updated based on feedback, changing requirements, and new insights.

The Sprint Backlog is a subset of the Product Backlog that represents the work that the development team commits to completing during a specific time period called a "Sprint." A Sprint is a fixed-duration iteration, usually lasting two to four weeks, in which the team

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Example of Two Impediments are as follows:

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Delivery partner shortage in a specific region:

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Status	In progress
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- **Sum Completed Story Points**: Add up the total story points completed by the team in each of the selected sprints. This will give you the total completed work for the chosen time frame.
- **Calculate Average**: Divide the total completed story points by the number of sprints or iterations you selected. This will give you the average velocity for that period.

Formula: Average Velocity = Total Completed Story Points / Number of Sprints

**Use for Planning**: The average velocity can serve as a guideline for future sprint planning. It helps the team estimate how much work they can commit to in upcoming iterations based on their historical performance.

Keep in mind that average velocity is a rough estimate and can fluctuate based on various factors. It's important to consider the team's capacity, any changes in team composition, and improvements in estimation accuracy over time.

# <u>Q 9 – Draw Sprint Burn Charts n Product Burn Down Charts</u>

#### **SPRINT BURNDOWN CHART:**



#### **PRODUCT BURNDOWN CHART**



...

# <u>Q 10 – Explain about Product Grooming</u>

## **PRODUCT GROOMING:**

Product grooming, also known as backlog grooming or refinement, is a crucial activity in Agile development that involves preparing and refining items in the product backlog to ensure they are well-understood, prioritized, and ready for development. Let's break down the process step by step:

- Setting the Context: At the beginning of the backlog grooming process, the team and relevant stakeholders come together to understand the overall goals and objectives of the project. This helps set the context for the work to be done and aligns everyone's understanding.
- **Backlog Review**: The product owner and the development team review the items in the product backlog. This involves assessing the user stories, tasks, and other items to ensure they are accurate, up-to-date, and still relevant to the project's goals.
- Prioritization: During backlog grooming, the team collaboratively prioritizes the backlog items based on their value to the product and the needs of the users or customers. This helps ensure that the most important and valuable work is addressed first.
- **Refinement and Estimation**: In this step, the backlog items are refined to provide clear and detailed descriptions. The team breaks down user stories into smaller tasks and discusses the technical requirements. Estimation involves assigning story points or other sizing metrics to each item, indicating the relative effort needed for implementation.
- **Dependency Analysis**: The team examines potential dependencies between backlog items. Identifying and understanding dependencies helps in planning the order of implementation and managing potential bottlenecks.
- Acceptance Criteria: Well-defined acceptance criteria are established for each backlog item. These criteria outline the conditions that must be met for the item to be considered complete and ready for delivery. Clear acceptance criteria help prevent misunderstandings and ensure a shared understanding of what is expected.
- **Backlog Grooming Meetings**: These are recurring meetings where the product owner and the development team come together to perform the activities mentioned above. These meetings often occur before sprint planning sessions to ensure that the upcoming sprint backlog is well-prepared.

Backlog grooming is an iterative process that helps maintain a healthy and well-organized product backlog. It ensures that the development team always has a prioritized

list of well-defined, estimated, and ready-to-develop items. This, in turn, supports the efficient planning and execution of sprints and helps the team deliver value to customers in a more predictable and effective manner.

# <u>Q 11 – Explain the roles of Scrum Master and Product Owner</u>

Criteria	Product Owner	Scrum Master
Nature of Work	Collaborates with all the stakeholders and brings the vision of a product into the product backlog	Acts as a team coach and is responsible for maintaining the quality of the product
Responsibilities	Responsible for completing the project on time. Acts as an intermediary between development team and the customers	Ensures the scrum framework is followed and helps the development team create a quality product
Accountability	Responsible for project backlog and the timely completion of the product and for providing updates to the clients and stakeholders	Accountable for the quality of the entire project and for giving updates to the management about the completion of the product
Reporting	Reports to top management and clients	Reports to top management about the efficiency of the team and the quality of the product
Qualities	Communication and the leadership skills, creativity, critical thinking and a sharp mind are key assets for any product owner	Thorough knowledge of scrum theory and practices. Being able to lead the team but without the sense of authority

# Q 12 – Explain all Meetings Conducted in Scrum Project

**Sprint Planning:** This meeting kicks off each sprint, which is a time-boxed iteration of work, usually spanning 2-4 weeks. During this meeting, the Scrum team, including the Product Owner, Scrum Master, and Development Team, collaborates to determine which backlog items (user stories, features, etc.) will be worked on in the upcoming sprint. The team also breaks down these items into tasks and estimates the effort required.

**Daily Stand-up (Daily Scrum):** Held daily during the sprint, this short meeting aims to facilitate quick and focused communication among team members. Each team member answers three key questions: What did I accomplish since the last stand-up? What will I work on until the next stand-up? Are there any obstacles or impediments in my way? This meeting helps keep everyone aligned and informed about the progress and challenges.

**Sprint Review:** At the end of each sprint, the team holds a review meeting to showcase the work completed during the sprint to stakeholders, customers, and the Product Owner. The team demonstrates the potentially shippable product increment and gathers feedback. Based on this feedback, the Product Owner can update the backlog.

**Sprint Retrospective:** Also held at the end of each sprint, the retrospective is a dedicated time for the team to reflect on their processes and practices. The team discusses what went well, what could be improved, and any potential changes they'd like to make in the next sprint to enhance their efficiency and effectiveness.

**Backlog Refinement (Grooming)**: While not officially part of the Scrum events, backlog refinement is an important ongoing activity. During these sessions, the team and the Product Owner review and refine backlog items, adding details, clarifications, and estimates to make them ready for inclusion in future sprints.

**Product Backlog Refinement**: This meeting focuses on refining the product backlog items. The team and the Product Owner discuss and clarify requirements, priorities, and any changes needed in the backlog items. This ensures that the backlog is well-prepared for upcoming sprints.

**Release planning:** This meeting occurs at the start of the project or major release and involves the product owner, development team, and stakeholders. It aims to discuss and plan the high level scope, timeline, and goals for the project.

Ad hoc meetings: These meetings may be schedules as needed to address specific topics or issues, such as resolving impediments, discuss technical challenges, or conducting additional planning or collaboration sessions

## Q 13 – Explain Sprint Size and Scrum Size

## Sprint Size:

In Scrum, a "sprint" is a time-boxed iteration during which the development team works to deliver a potentially shippable product increment. The length of a sprint is referred to as the "sprint duration" and is usually fixed throughout the project. Common sprint durations are 1 to 4 weeks. The choice of sprint duration depends on factors such as team velocity, project complexity, and business needs. A shorter sprint encourages more frequent opportunities for feedback and adaptation, while a longer sprint provides more time for development.

## Scrum Team Size:

The Scrum team size refers to the number of individuals who collectively contribute to the development of the product. A Scrum team consists of three key roles: the Product Owner, the Scrum Master, and the Development Team. The Development Team, in particular, is responsible for creating the product increment. Scrum recommends that the Development Team size be kept small, typically between 3 to 9 members, to facilitate effective communication, collaboration, and decision-making.

## Q 14 – Explain DOR and DOD

## Definition of Ready (DOR):

The Definition of Ready outlines the criteria that a product backlog item (user story, feature, task, etc.) should meet before it is considered ready to be taken into a sprint for development. The DOR ensures that the item is well-defined, understood, and prepared for efficient development. The specific criteria in the DOR can vary from team

to team, but commonly include elements such as:

- Clear description and acceptance criteria: The item's requirements are clearly stated, and the conditions for its successful completion are well-defined.
- Dependencies identified: Any dependencies on external factors, teams, or resources are identified and addressed.
- Estimable: The team has enough information to provide a reasonable estimate of the effort required.
- Testable: It's possible to determine whether the item has been successfully implemented through testing.
- Minimal ambiguity: The item's details are clear, and any uncertainties are resolved.

# Definition of Done (DOD):

The Definition of Done outlines the criteria that must be met for a product increment or backlog item to be considered complete and potentially shippable. The DOD ensures that the team maintains a consistent level of quality and completeness in their work. The specific criteria in the DOD can vary based on the team's standards, the nature of the project, and the industry, but commonly include elements such as:

- Code complete: All development work is finished, including coding, testing, and integration.
- Peer-reviewed: Code has been reviewed by other team members for quality and adherence to coding standards.
- Automated tests passed: Automated tests (unit tests, integration tests, etc.) have been successfully executed and passed.
- Functional requirements met: The item meets all specified acceptance criteria and functional requirements.
- Document updating: Any necessary documents, user guides, or technical documentation has been updated.

# **Q 15 – Explain Prioritization Techniques and MVP**

## **Prioritization Techniques:**

Prioritization techniques are methods used to determine the order in which tasks, features, or items should be addressed in a project. These techniques help teams allocate resources effectively and focus on delivering the most valuable work first. Some common prioritization techniques include:

**MOSCOW:** This technique categorizes items into Must have, Should have, Could have, and won't have categories. It helps clarify essential features from those that are optional or lower priority.

Weighted Shortest Job First (WSJF): WSJF assigns a priority score to each item based on factors like business value, time sensitivity, and risk. Items with higher scores are considered more important to work on.

**Kano Model:** This model categorizes features into Basic Needs, Performance Needs, and Delighters. It helps prioritize based on how features impact user satisfaction.

**Value vs. Effort Matrix:** Items are plotted on a matrix based on their potential value and effort required. This helps identify quick wins and high-value tasks.

**Relative Prioritization:** Teams compare items pairwise to determine which is more important. This helps create a relative ranking of items.

**Buy a Feature:** Stakeholders are given a budget to 'buy' features, which helps prioritize features based on how much value they see in them.

## Minimum Viable Product (MVP):

An MVP is the smallest version of a product that includes just enough features to provide value to early adopters and gather feedback. The MVP approach helps validate assumptions, learn from users, and iteratively build upon a product's foundation. It involves:

- **Core Functionality:** An MVP focuses on delivering the core functionalities that address the primary needs or pain points of the target users.
- **Minimal Features:** The MVP omits non-essential features to avoid unnecessary complexity and expedite development.
- **Testing Hypotheses:** The MVP tests assumptions and hypotheses about user behavior, market demand, and product viability.
- **Iterative Development:** Based on user feedback, the product is refined and expanded in subsequent iterations, gradually adding more features.

• **Early Value:** The MVP allows the product to be released faster, gaining valuable insights and attracting early adopters.

# <u>Q 16 – Difference between Business Analyst n Product Owner</u>

Aspect	Business analyst	Product owner
Role focus	Understand business needs, processes, and requirements.	Define, prioritize, and convey requirements for the product.
Requirement gathering	Gathers and documents detailed business requirements.	Creates user stories and defines product features.
Problem solving	Identifies problems, inefficiencies, and suggests improvements.	Drives the product vision, strategy, and value proposition.
Communication	Acts as a liaison between business stakeholders and development teams.	Collaborates with stakeholders, customers, and the development team.
Documentation	Creates documentation of business rules, workflows,	Manages the product backlog and maintains

	and requirements.	clear user stories.
Scope Definition	Helps define the scope of projects based on business needs.	Defines the scope of product features and enhancements.

Vision and strategy	Focuses on specific project or process improvements.	Has a holistic vision for the product and its strategic direction.
Backlog management	Not typically responsible for managing a product backlog.	Manages and prioritizes the product backlog items.
Prioritization	Does not have a primary role in prioritizing features.	Prioritizes features based on business value, user needs, and market trends.
Decision making	Provides input but not responsible for final product decisions.	Makes final decisions on product features, enhancements, and priorities.
Iterative Development	May or may not be involved in iterative development cycles.	Actively participates in sprint planning, reviews, and retrospectives.
Collaboration	Collaborates with business stakeholders and development teams.	Collaborates closely with stakeholders, customers, and the development team.
Acceptance	Ensures business requirements are met.	Ensures user stories meet acceptance criteria and align with product vision.

Leadership and Strategy	Focuses on tactical solutions and improvements.	Focuses on strategic leadership and product direction.
Continuous improvement	Contributes to process improvements and business efficiency.	Incorporates user feedback for ongoing product enhancement.

## Question 17 – Prepare a sample Resume of 3yrs exp Product Owner – 3 Marks

### SHAILESH MISHRA

### Mansarover colony katni (MP) Phone - +91-6268644428

## **EXPERIENCE:**

## COGNIZANT TECHNOLOGIES, PUNE – JAN 2022 TO FEB 2023

- Work directly with end users to capture and analyze challenges to their workflow.
- Provide key performance metrics to the Head of IT on the deliveries and benefits realization of change implementations.
- Prioritizes work within an agile team and maintain a backlog of future work for consideration/prioritization.
- Take responsibility for the development of on-going enhancements, create and prioritize user stores with the agile teams
- Own and drive backlog grooming and management, prioritize user stories, create acceptance criteria and drive testing and delivery.
- Work with Program Management and Battelle leadership to support new business.
- Maximizing the work of the development team.

## HITESHI TECHNOLOGIES, INDORE – MAR 2023 TO MAR 2024

• Provide week-to-week tactical objectives to scrum team, and provide quick JIT decisions to system level questions and defect triage

- Possibly work with 3rd party system integrators to drive process on schedule and on budget
- Defining the road map and prioritizing the backlog of work to meet the vision in a timely manner to meet market and customer demands
- Drive and own backlog grooming and management, prioritize the iteration and drive acceptance testing and delivery of iteration
- Relating & Networking
- Entrepreneurial & Commercial Thinking
- Track budget and delivery of engineering projects and releases

## VERIF-Y INC., PHILADELPHIA (REMOTE) – APR 2024 TO PRESENT

- Work directly with other product owners, system engineers, program managers, developers, testers, and customers to define features and technical user stories
- Support an Agile Software Development process, working in conjunction with end users / stakeholders and technical delivery team
- Work closely with counterparts in Product Management to align on the vision, program backlog, and roadmap
- Acting as stakeholder of specific product backlog items, work closely with development teams to ensure the output to be aligned with expectations
- Being the voice of the customer and providing a business perspective on value during day-to-day development
- Work with a diverse set of contractor and government personnel to track, manage, and resolve technical issues
- Assist in customer workshops and strategic RFX

## EDUCATION:

## SVN UNIVERSITY, SAGAR, MP B.TECH IN AGRICULTURE

## SKILLS

- Strong communication and technical skills with the ability to quickly grasp technical issues/concepts
- Dissect high-level information into details and is able to communicate details in a manner understood by relevant audiences
- Your ability to drill down into the details of a delivery request without losing sight of the big picture
- Should have good functional knowledge of Investment Banking/Capital markets or Wealth and Investment Management
- Fast learner; able to learn new software solutions, business processes and design techniques quickly and efficiently
- Ability to make critical judgement decisions and solid organization skills
- Excellent written and verbal communication skills, including the ability to understand, work with, and shape the vision of customers and stakeholders
- Proven ability to quickly learn new business domains and technical applications
- Prepare agreed deliverables in line with standards, to meet agreed quality standards and timelines
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Planning Poker helps mitigate individual biases and provides a collaborative and transparent way to estimate work. It encourages discussions, helps identify potential challenges, and allows the team to make informed decisions about how much work can be taken on in a sprint or iteration

In summary, Business Value focuses on the business impact and significance of tasks or features, while Complexity Points focus on the technical effort and complexity involved in implementing those tasks or features. Both concepts are valuable in project management and software development, as they help prioritize and plan work based on both business goals and technical constraints.

### Question 5 – Explain about Sprint– 5 Marks

#### SPRINT:

In the context of software development and project management, a Sprint is a Time-boxed, iterative development period during which a specific set of tasks and goals are worked on by a development team. Sprint is a core concept in Agile methodologies, such as Scrum, which emphasizes flexibility, collaboration, and delivering value to the customer in shorter cycles.

Here are the key characteristics and components of a sprint:

- **Time Frame:** A sprint typically has a fixed duration, often ranging from 1 to 4 weeks. The duration is consistent across all sprints to provide a predictable cadence for development and planning.
- **Goals and Objectives:** At the beginning of each sprint, the development team, along with stakeholders, selects a set of user stories, features, or tasks to work on during that sprint. These items are collectively referred to as the sprint backlog.
- **Planning:** During sprint planning, the development team breaks down the selected items from the product backlog into smaller tasks and estimates the effort required for each task. The team commits to completing these tasks within the sprint duration.
- **Daily Stand-ups:** Throughout the sprint, the team holds daily stand-up meetings (also known as daily scrums) to discuss progress, obstacles, and plans. Each team member shares what they've accomplished, what they're working on, and any challenges they're facing. These meetings foster communication and collaboration.

- **Development:** The development team works on the tasks identified in the sprint backlog. They collaborate closely, often using techniques like pair programming and frequent code reviews to ensure high-quality work.
- **Continuous Integration:** Developers integrate their code changes into the main codebase regularly, ensuring that the software remains functional and stable throughout the sprint.
- **Testing:** Testing is an integral part of a sprint. Automated tests are run to validate code changes, and manual testing may be conducted to ensure the quality of the software.
- **Review and Demo:** At the end of the sprint, the development team conducts a sprint review and demo. They showcase the completed work to stakeholders, gathering feedback and validation. This helps ensure that the delivered features align with expectations.
- **Retrospective:** Following the review and demo, the team holds a sprint retrospective. They reflect on what went well during the sprint, what could be improved, and actions to take in the next sprint. The retrospective encourages continuous improvement.
- Incremental Development: Each sprint results in a potentially shippable product increment, meaning that at the end of each sprint, a new version of the software is available with additional features or improvements.
- Adaptability: Agile methodologies emphasize adaptability and the ability to respond to changing requirements. If new priorities or insights emerge, adjustments can be made in subsequent sprints.

Sprints allow development teams to iteratively deliver value to customers and stakeholders in a controlled and predictable manner. By breaking down the work into manageable chunks and continuously seeking feedback, Agile teams can enhance collaboration, reduce risk, and improve the overall quality of the software being developed.

## Question 6 – Explain Product backlog and sprint back log– 5 Marks

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Formula: Average Velocity = Total Completed Story Points / Number of Sprints

**Use for Planning**: The average velocity can serve as a guideline for future sprint planning. It helps the team estimate how much work they can commit to in upcoming iterations based on their historical performance.

Keep in mind that average velocity is a rough estimate and can fluctuate based on various factors. It's important to consider the team's capacity, any changes in team composition, and improvements in estimation accuracy over time.