Traditional development

Capstone project1 part-3/3

Business requirements:

|  |  |  |  |
| --- | --- | --- | --- |
| Req id | Req name | Req description | priority |
| Br001 | Farmers search products | Farmers should be able to search the products in fertilizers, seeds and pesticides | 9 |
| Br002 | Farmers add product in Wishlist, filter and select the required products | Farmers should be able to add product in Wishlist, filter and select the required products in fertilizers, seeds and pesticides | 5 |
| Br003 | Farmers add product to the cart | Farmers should be able to add the products in to the cart | 7 |
| Br004 | Manufactures upload their products | Manufactures able to add, upload and display the product to farmers  | 9 |
| Br005 | Manufactures should display the products | Manufactures should be able to display the products in the application  | 8 |
| Br006 | Manufactures advertise their new products | Manufactures should be able to advertise their new products in the application | 10 |
| Br007 | Manufactures provide payment gateways | Manufactures should be able to add the payment gateways | 7 |
| Br008 | Farmers select the payment method | Farmers should be able to select the payment methods | 6 |
| Br009 | Manufactures offers discount coupons to attract new customers  | Manufactures should be able to offer the discount coupons through the application | 4 |
| Br10 | Farmers apply the coupons at the stage of payment option | Farmers should be able to add the coupons during the payment mode | 6 |

**Q.1.functional requirements:**

Functional requirements are specific behavior, functions of a system, they describe what system should do, outlining necessary tasks, actions it must perform to achieve its objectives

|  |  |  |  |
| --- | --- | --- | --- |
| Req id | Req name | Req description | priority |
| FR001 | Farmer registration | User should be able to register by creating an account with details name, Mail id password and phone number | 10 |
| FR002 | Farmer search for products | User should able to search products based on various criteria like name, price range etc., | 10 |
| FR003 | Product catalogue | The product should able to display different types of products based on their availability with detailed information | 10 |
| FR004 | Product details  | User should be able to view detailed information about product including price, quantity, description, images etc., | 9 |
| FR005 | Wish list | User should be able to add their wish list for future purpose | 6 |
| FR006 | Product reviews | User should be able to rate and review products they have purchased which will be visible to other users | 6 |
| FR007 | Product recommendation | User should be provided with personalized product recommendation based on their search and order history | 5 |
| FR008 | Shopping cart | User should be able to add product to cart and view their details regarding price and quantity | 8 |
| FR009 | User profile management | User should able to manage their details name, address, password and phone number  | 7 |
| FR010 | Checkout process | User should able to complete checkout process by providing address, payment details and order confirmation | 5 |
| FR011 | Order tracking | User should able to track the order details including confirmation, shipping and delivery | 8 |
| FR012 | Order history | User should be able to see previous order history including date, time etc., | 7 |
| FR013 | Product comparison | User should able to compare the product based on criteria price, quantity, quality etc., | 4 |
| FR014 | Subscription regarding updates | User should be able to subscribe to get updates regarding new products, discounts etc., | 3 |
| FR015 | More payment options | User should able to pay with more payment options like cod, wallets, credit/debit cards and net banking | 4 |
| FR016 | Order cancellation | User should able to cancel the order and refund as per compony policies | 2 |
| FR017 | Customer care | User should able to contact the customer care regarding issues, reviews, feedback regarding the product | 1 |
| FR018 | Mobile app | User should have the access for mobile app version from their mobile devices | 3 |
| FR019 | Multilingual support | User should support multiple languages for users from different regions | 2 |
| FR020 | SE optimization | The application should be optimized for search engine to improve its visibility | 1 |

Nonfunctional requirements:

Non functional requirements will describe the qualities and attributes of a system, focusing how the system perform rather than functions

|  |  |  |  |
| --- | --- | --- | --- |
| Req id | Req name  | Req description | priority |
| NFR0101 | Page loading time | Each page load within 2 seconds time | 9 |
| NFR0102 | Access control | Only authorized users should have access to certain functionality | 8 |
| NFR0103 | authentication | User should require to authenticate using user name and password | 10 |
| NFR0104 | Data encryption | Sensitive data should be encrypted | 9 |
| NFR0105 | availability | The system should be available all the time | 8 |
| NFR0106 | Browser compatibility | The system should be compatible with the latest versions of web browsers  | 8 |
| NFR0107 | Operating system compatibility | The system should be compatible with windows, Linux operating system | 9 |
| NFR0108 | traceability | Changes made to the system configuration should be able to traceable to users | 5 |
| NFR0109 | Efficient resource usage | System should optimize resource usage to minimize costs | 6 |
| NFR0110 | consistency | User interface should have a consistent layout and design across all pages | 7 |

**Q.2.make wireframes and prototypes:**

Wireframes and prototypes are created as part of the design process to help visualize and test how product will work before its fully developed.

Wireframes helps to define the basic structure, while prototypes allow for testing and refining user experience, it meets user needs and expectations

 **Q.3.Tools:**

**Microsoft Visio:** it is used create a wide range of diagrams, including flowcharts, organizational charts and network diagrams, with its extensive library of shapes and customization options, it enables users to represent complex information and processes, it offers collaboration features, data linking capabilities and seamless integration with other Microsoft office applications.

**Components and features are:**

Visio provides a wide range of pre-defined shapes for various purposes such as flowchart, network diagrams, electrical diagrams, organizational charts.

Users can drag and drop these shapes onto the canvas to create diagrams.

**Templates:**

Visio offers various templates used for specific types of diagrams, these templates come from pre-defined shapes, connectors and settings optimized fr their respective diagram types, making user easier to get started.

**Stencil:**

These are collections of related shapes grouped together for easy access, each template comes with its set of stencils containing shapes which are specific to diagram and users can also create custom stencils to organize their frequency used shapes.

**Connectors:**

Visio create various types of connectors to link shapes together and illustrate relationships in diagram.

Users can customize the appearance of connectors, such as line style, arrowheads and endpoints.

**Text and formatting tools:**

Users can add text to shapes and connectors to provide additional information or labels in their diagrams.

Vision offers formatting tools for text, including font styles, sizes, colors and alignment options.

**Grid and guides:**

Visio provides gridlines and guides to help users align and position shapes precisely on the canvas.

Gridlines can be customized in terms of spacing and visibility, while guides can be dragged on to the canvas to serve as alignment aids.

**Themes and styles:**

Visio allows users to apply themes and styles to their diagrams to enhance visual consistency and appeal.

Themes can be applied to change the overall look of a diagram, while styles can be used to customize the appearance of individual shapes.

**Data linking:**

Visio offers the ability to link shapes and diagrams to external data sources such as excel spread sheets, databases and share point lists. This allows users to create dynamic diagrams that update automatically based on changes in the underlying data.

**Collaboration and sharing:**

Visio supports collaboration features such as connecting, reviewing and co-authoring, allowing multiple users to work on the same diagram simultaneously.

Diagrams can also be shared and published in various formats, including PDF, images files and web pages.

**Integration with other Microsoft products:**

Visio integrates with other Microsoft software applications such as word, excel, PowerPoint and share point.

Users can insert Visio diagrams into office documents or publish them to SharePoint for easy access and sharing.

**Balsamiq:**

It is a popular wire framing tool used for creating prototypes. It focuses on simplicity and sketch-line designs to quickly visualize and communicate design ideas with its drag and drop interface and pre-built UI elements, Balsamiq allows users to rapidly iterate and gather feedback on the basic structure and layout of a digital product

**Axure:**

It is a powerful prototyping tool that enables the creation of interactive and high-fidelity prototypes, it offers a wide range of dynamic and interactive elements such as animations, conditional logic and data driven interactions.

Axure allows designers to simulate user flows and test complex interactions before the actual development phase, aiding in user testing and stakeholder communication.

**Mockup editor:**

The core component of Balsamiq is its mockup editor, where users can drag and drop various UI elements on to canvas to create wireframes and mockups of their designs; editor provides a simple interface for building prototypes quickly.

**UI Library:**

Balsamiq comes with a comprehensive library of pre-built UI components and symbols that users can use in their designs, these components covers a wide range of UI elements commonly found in web and mobile applications, including navigation bars, form controls and tables.

**Customization options:**

Users can customize the appearance of UI elements in Balsamiq such as adjusting colors, fonts, sizes and styles to match the desired look of the designs. this allows for quick iteration and experimentation during wire framing process.

**Templates:**

Balsamiq offers a variety of pre-designed templates for different types of projects and applications, including websites, mobile apps, desktop software ,these templates provide a starting point for users to kick start their designs and speed up the prototyping process.

**Linking and interactivity:**

Balsamiq allows users to create clickable prototypes by linking mockup screens together to simulate user interactions and navigation flows. This feature enables stakeholders to experience the user interface firsthand and provide feedback on usability and functionality.

**Version control and collaboration:**

Balsamiq offers built-in version control and collaboration features that allows multiple team members to work on same project simultaneously.

Users can share their designs with others, track changes, leave comments and iterate on designs collaboratively.

**Export and integration**:

Balsamiq supports exporting mockups and prototypes in various formats including PNG,PDF and interactive PDF.

Additionally it integrates with popular collaboration and project management tools such as jira, confluence, slack and Google drive, enabling seamless workflows within development teams.

**Desktop and web versions:**

Balsamiq is available in both desktop and web-based versions, catering to different user preferences and workflow requirement.

Desktop version offers offline access and standalone application.

Web version provides browser-based access and real time collaboration.

**Q.4.Requirements traceability matrix (RTM):**

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Req ID | Req name | Req description | category | Sub category | design | D1 | Unit testing T1 | Component testing T2 | System testing T3 | System integration testing T4 | UAT |
| RQ001 | Farmers registration | Farmers should able to register with the application | functional | User interface | Farmers should be able to register | done | done | done | done | done | done |
| RQ002 | Farmers can browse and search for products | Farmers can browse and search for products | functional | User interface | done | done | done | done | done | done | done |
| RQ003 | Farmers can add the products | Farmer can add the products to their cart | functional | Cart management | done | done | done | done | done | done | done |
| RQ004 | Farmers can place order | Farmer can place order for selected products | functional | Order mgt | done | done | done | done | done | done | done |
| RQ005 | Farmers can provide delivery address | Farmer can provide the delivery address during checkout | functional | Order mgt | done | done | done | done | done | done | done |
| RQ006 | Manufactures can submit product details to the flat form | Manufactures can submit product details to the flat form | functional | Product mgt | done | done | done | done | done | done | done |
| RQ007 | Manufactures can update the product details | Manufacture can update product details to the application | functional | Product mgt | done | done | done | done | done | done | done |
| RQ008 | System should calculate the shipping charges based on locality | System should calculate the shipping charges based on locality | functional | Order mgt | done | done | done | done | done | done |  |
| RQ009 | System should send order conformation emails to farmers | System should send order conformation emails to farmers | functional | notification | done | done | done | done | done | done |  |
| RQ010 | System should provide a user-friendly interface for farmers | System should provide a user-friendly interface for farmers | Non functional | User interface | done | done | done | done | done | done |  |
| RQ011 | Page loading time | Each page should load within 2 seconds time | Non functional | User interface | done | done | done | done | done | done | done |
| RQ012 | WCAG 2.1 | The system must meet web content accessibility guidelines WCAG2.1 | Non functional | User interface | done | done | done | done | done | done | done |

**Q.5.Test case documents:**

Test case documents are prepared by test manager

Test case document-1

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test case | TC\_001 | Test case Name | Login with valid credentials |  |  |
| Project ID | PRJ\_001 | Project name | Online agriculture product store |  |  |
| PM ID | PM\_001 | Tester ID | T001 |  |  |
| Test strategy ID | TS\_001 | Tester Name | shona |  |  |
| Test plan ID | TP\_001 | Date of Test | 27-01-2025 |  |  |
| Test schedule ID | TSCH\_001 |  |  |  |  |
| Scenario | The user enters valid login credentials and click on the login button |
| Example | User name: shona@company.com password:aeroplane123 |
| Action | Inputs | Expected output | Actual output | Test browser | Test result |
| Enter the user name and password, click on the login button | User Name:shona@company.compassword:aeroplane123 | User successfully login and redirected to home page | User successfully login and redirected to home page | chrome | pass |

Test case document-2

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test case | TC\_002 | Test case Name | Login with invalid credentials |  |  |
| Project ID | PRJ\_001 | Project name | Online agriculture product store |  |  |
| PM ID | PM\_001 | Tester ID | T001 |  |  |
| Test strategy ID | TS\_001 | Tester Name | shona |  |  |
| Test plan ID | TP\_001 | Date of Test | 27-01-2025 |  |  |
| Test schedule ID | TSCH\_001 |  |  |  |  |
| Scenario | The user enters invalid login credentials and click on the login button |
| Example | User name: shona@company.com password: invalidpass |
| Action | Inputs | Expected output | Actual output | Test browser | Test result |
| Enter the user name and password, click on the login button | User Name:shona@company.compassword: invalidpass | The system should display an error message indicating invalid password | Error displayed:Invalid username or password | chrome | pass |

Test case document-3

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test case | TC\_003 | Test case Name | Add product to cart |  |  |
| Project ID | PRJ\_001 | Project name | Online agriculture product store |  |  |
| PM ID | PM\_001 | Tester ID | T002 |  |  |
| Test strategy ID | TS\_001 | Tester Name | david |  |  |
| Test plan ID | TP\_001 | Date of Test | 27-01-2025 |  |  |
| Test schedule ID | TSCH\_001 |  |  |  |  |
| Scenario | The user select the product and add to the cart |
| Example | Select organic fertilizer 2kg |
| Action | Inputs | Expected output | Actual output | Test browser | Test result |
| Click on the product, select the desired quantity and click on the add to cart button | Product-organic fertilizer-2kg,quantity 2 | The product should be added to the cart with the correct quantity | The product should be added to the cart with quantity 2 packs  | chrome | pass |

Test case document-4

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test case | TC\_004 | Test case Name | Remove the product from the cart |  |  |
| Project ID | PRJ\_001 | Project name | Online agriculture product store |  |  |
| PM ID | PM\_001 | Tester ID | T002 |  |  |
| Test strategy ID | TS\_001 | Tester Name | david |  |  |
| Test plan ID | TP\_001 | Date of Test | 27-01-2025 |  |  |
| Test schedule ID | TSCH\_001 |  |  |  |  |
| Scenario | The user remove the product from the cart |
| Example | Remove “pesticides-2ltr” |
| Action | Inputs | Expected output | Actual output | Test browser | Test result |
| Find the product in the cart and click on the remove button | Products-pesticides 2ltr | The product should be removed from the cart | The product successfully removed from the cart | chrome | pass |

Test case document-5

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test case | TC\_005 | Test case Name | Search for specific product |  |  |
| Project ID | PRJ\_001 | Project name | Online agriculture product store |  |  |
| PM ID | PM\_001 | Tester ID | T003 |  |  |
| Test strategy ID | TS\_001 | Tester Name | johnson |  |  |
| Test plan ID | TP\_001 | Date of Test | 27-01-2025 |  |  |
| Test schedule ID | TSCH\_001 |  |  |  |  |
| Scenario | The user search for specific product |
| Example | Search for ”seeds-mirchi” |
| Action | Inputs | Expected output | Actual output | Test browser | Test result |
| Enter “seeds-mirchi” in the search bar and enter  | Search ”seeds-mirchi” | List of products displayed | Product successfully displayed | chrome | pass |

Test case document-6

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test case | TC\_006 | Test case Name | Add product to the wish list |  |  |
| Project ID | PRJ\_001 | Project name | Online agriculture product store |  |  |
| PM ID | PM\_001 | Tester ID | T003 |  |  |
| Test strategy ID | TS\_001 | Tester Name | johnson |  |  |
| Test plan ID | TP\_001 | Date of Test | 27-01-2025 |  |  |
| Test schedule ID | TSCH\_001 |  |  |  |  |
| Scenario | The User add a product to the wish list |
| Example | Add organic “seeds-capsicum” to the wish list |
| Action | Inputs | Expected output | Actual output | Test browser | Test result |
| Find the product and click on the ”add to the wish list button” | Product organic seeds-capsicum | The product should added to the wish list | product added to the wish list | chrome | pass |

Test case document-7

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test case | TC\_007 | Test case Name | Update quantity in the cart |  |  |
| Project ID | PRJ\_001 | Project name | Online agriculture product store |  |  |
| PM ID | PM\_001 | Tester ID | T002 |  |  |
| Test strategy ID | TS\_001 | Tester Name | david |  |  |
| Test plan ID | TP\_001 | Date of Test | 27-01-2025 |  |  |
| Test schedule ID | TSCH\_001 |  |  |  |  |
| Scenario | The user update the quantity of the product in the cart |
| Example | Update quantity of fertilizer-2 to 3 kg |
| Action | Inputs | Expected output | Actual output | Test browser | Test result |
| Find the product in the cart, update the quantity and click the update button  | Product fertilizer 2kg,quantity 3 | The quantity of the product in the cart should be updated to 3 | The quantity of product in the cart updated t0 3 | chrome | pass |

Test case document-8

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test case | TC\_008 | Test case Name | Calculate total cost in the cart |  |  |
| Project ID | PRJ\_001 | Project name | Online agriculture product store |  |  |
| PM ID | PM\_001 | Tester ID | T003 |  |  |
| Test strategy ID | TS\_001 | Tester Name | johnson |  |  |
| Test plan ID | TP\_001 | Date of Test | 27-01-2025 |  |  |
| Test schedule ID | TSCH\_001 |  |  |  |  |
| Scenario | The user calculate the total cost of products in the cart |
| Example | Calculate the total cost of all the products in the cart |
| Action | Inputs | Expected output | Actual output | Test browser | Test result |
| Click on the “calculate total “button | none | The system should display the total cost of all products in the cart | Total cost displayed: INR 50,000/- | chrome | pass |

Test case document-9

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test case | TC\_009 | Test case Name | Apply coupon |  |  |
| Project ID | PRJ\_001 | Project name | Online agriculture product store |  |  |
| PM ID | PM\_001 | Tester ID | T002 |  |  |
| Test strategy ID | TS\_001 | Tester Name | david |  |  |
| Test plan ID | TP\_001 | Date of Test | 27-01-2025 |  |  |
| Test schedule ID | TSCH\_001 |  |  |  |  |
| Scenario | The user applies a coupon code to get a discount |
| Example | Apply coupon code “save 50” |
| Action | Inputs | Expected output | Actual output | Test browser | Test result |
| Enter the coupon code in the designated field and click on the “apply button” | Coupon code ”save 50” | The system should apply the coupon code and deduct the discount amount from the total cost | Coupon applied successfully, INR 50 applied | chrome | pass |

Test case document-10

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test case | TC\_010 | Test case Name | Proceed to checkout |  |  |
| Project ID | PRJ\_001 | Project name | Online agriculture product store |  |  |
| PM ID | PM\_001 | Tester ID | T001 |  |  |
| Test strategy ID | TS\_001 | Tester Name | shona |  |  |
| Test plan ID | TP\_001 | Date of Test | 27-01-2025 |  |  |
| Test schedule ID | TSCH\_001 |  |  |  |  |
| Scenario | The user applies a coupon code to get a discount |
| Example | Apply coupon code “save 50” |
| Action | Inputs | Expected output | Actual output | Test browser | Test result |
| Enter the coupon code in the designated field and click on the “apply button” | Coupon code ”save 50” | The system should apply the coupon code and deduct the discount amount from the total cost | Coupon applied successfully, INR 50 applied | chrome | pass |

**Q.6.DB Schema and Entity Relationship Diagram(ERD):**

* DB schema is a blueprint that outlines the structure of a database, including, its tables, fields, relationships, constraints and other characteristics.
* ERD is a visual representation of the relationships between entities in a database.
* It depicts the entities such as tables, attributes and relationships between them.



**Q.7. Data flow diagram**:

A data flow diagram is a graphical representation of flow of data within the system, it usually shows how data moves from one process to another, how it is stored and how it ends.

It helps analysts and designers to understand the flow of data within a system, identify inefficiencies and communicate system requirements to stakeholders.



Complete flow with details:



**Q.8.Change request:**

* Identify the scope of the change request and assess its impact on the project
* Analyze the cost and time required to implement the change request
* Evaluate the benefits of the change request and its alignment with project goals
* Prioritize the change request based on urgency and importance
* Communicate the change request to all relevant stakeholders, including the client, project manager, development team and business analyst.
* Update the project plan and documentation to reflect the change request
* Implement the change request and monitor its impact on the project
* Conduct testing and quality assurance
* Obtain approval from client or stakeholders before finalizing the change request
* Communicate the status of the project with stakeholders including any updates to the project plan, time line or budget

**Q.9.Change request Vs an enhancement:**

It is a enhancement , As it involves adding new features to the existing project, as a BA first I gather information regarding the project about specific requirements from client for adding and implementing crop yields, I would then assess the impact of these changes on project timeline, budget and other existing requirements, if changes are feasible, I would document the new requirements and update the project plan and relevant stakeholders accordingly.

A change request and an enhancement are both terms used in software development and project management but they are refer to slightly different things.

**Change request:**

* A change request is a formal proposal to make changes in a product, system or project.
* It often arises if there is something to modify which has already implemented.
* Change request can involve fixing defects, addressing issues or making adjustments to meet new requirements.
* They are usually submitted from initial plan but they need approval from stakeholders before implementation.

**Enhancement:**

* An enhancement is refers to an improvement or addition to a product or system with its original specification.
* It already has a plan to add new features, improve existing functionality
* Enhancements are often proactive and driven by a desire to make the product better rather than fixing something that’s broken.
* Change request are often reactive, responding to identified problems or changes in requirements, enhancements are more about adding value to the customer or satisfying competitive in the market.

**Q.10.Estimations:**

**Come up with estimations-how many hours required**

As per the case study, the given duration of the project is 18 months and the current team size is around 15.this will come under medium project.

As the trained resources are available, trainers are not required.

Hence the required man hours will be 15\*78(no. of weeks)\*40(hrs worked per week) =46,800 hrs/

**Q.11.UAT:**

**What will be the process to close the project?**

**Explain UAT Acceptance process:**

UAT is a final stage of the software development lifecycle where the end-users of the system test the product to ensure that it meets their requirements and is ready for deployment.

The UAT acceptance process involves the following steps:

Planning: the business analyst works with the client to plan the UAT phase, including defining the scope of the project, identifying the test scenarios and cases, setting the acceptance criteria

Test execution: the end user performs the testing on the software product in a real-world environment and provides feedback on its usability, functionality and performance.

**Issue resolution:**

If any issues are identified during UAT phase, they are recorded and addressed by the development team.

Sign off: once the UAT is completed successfully, the end-user sign off on the project, indicating that it meets their requirements and are ready for deployment, to close the project following steps are followed:

Project review: the business analyst conducts a project review to ensure that all the requirements have been met, and project objectives have been achieved.

**Documentation:**

All project documentation including requirements documents, design documents, test cases and project plans are reviewed and updated.

**Closure meeting:**

A closure meeting is held with the stakeholders to discuss the success of the project, any lessons learned and for future recommendations.

**Project closure report:**

The business analyst prepares a project closure report that includes the project review documentation updates, closure meeting outcomes and any final recommendations.

**Archiving:**

The project documentation and art crafts are achieved for future references and project team is disbanded.

**Q.12.Project closure document:**

A project closure document also known as project closure report –is a formal document that summarizes the key outcomes, lessons learned and final details of completed project.

Points to be included in the project closure document are:

* Project overview
* Achievements
* Lessons learned
* Quality assurance
* Resource utilization
* Risk management
* challenges

.

|  |  |  |  |
| --- | --- | --- | --- |
| S No | Points to include | Details | Reference link |
| 1. | Did the client sign off on the UAT testing |  | Business scope document.docx |
|  | Date of signoff | 28-01-2025 |
|  | Name of the resources |  |
| 2. | Objectives of the project |  |
|  | User friendliness | Achieved  |  |
|  | Customer satisfaction | ROI (Return of investment) in 6 months  |  |
|  | More categories | Achieved |  |
| 3. | Functionalities worked on  |  | FRD.docx |
|  | Secured payment process | Achieved |
|  | categories | Achieved |
| 4. | infrastructure |  |  |
|  | Software installed | Achieved |  |
|  | Laptops purchased | Achieved |  |
| 5. | Funding  |  | Finance breakdown.docx |
|  | Amount approved | 1 crores |
|  | Amount used | 95lakhs |
| 6. | Overall project information |  |  |
|  | Escalations  | 40 |  |
|  | Customer satisfaction | high |  |
| 7. | Value to the company |  |  |
|  | Positive/negative | Positive-90%Company has gained on edge over the competitorsIncreased clientsTrained employeesNew project in pipeline |  |