MOUNIKA VALLABHU

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ABOUT ME

Motivated Computer Science graduate with a strong foundation in IT systems, AWS cloud, and software development. Experienced in system administration, AWS cloud technologies and IT infrastructure with a problem solving mindset and excellent communication skills. Passionate about continuous learning and eager to contribute to a dynamic IT environment in a forward-thinking organization.

SKILLS

- Programming Languages : C, Python, Java
- Front-End: HTML, CSS, JavaScript
- **Back-End**: Django and Flask
- System Administration : Windows Server, Linux
- Cloud technologies: AWS and Azure (EC2, S3, IAM, Lambda, DynamoDB, CloudWatch)
- Networking: VPC, TCP/IP, DNS, DHCP, Routing & Switching
- Databases: MySQL, SQLite.
- Ticketing and ITSM Tools: JIRA, ServiceNow.
- Others: Machine Learning, Active Directory, VMware, Excel, MS 365

CERTIFICATIONS & TRAINING

2022 - 2024

- Certified AWS Cloud Practitioner (AWS Free Tier Hands-on Projects)
- AWS Cloud Quest (Hands-on experience with AWS services & cloud-based problem-solving)
- CCNA: Switching, Routing and Wireless essentials
- IT Service Management & Incident Handling ITSM and ITIL
- Server Administration (Windows & Linux)

EDUCATION

Bachelor of Technology (B.Tech) – Computer Science and Engineering | **Jawaharlal Nehru Technological University**, Kakinada | 2022 | **CGPA: 9.52 / 10**

Intermediate (MPC) - Aditya Junior College | 2018 | Percentage: 96.9%

SSC (10th Grade) - Montessori's English Medium School | 2016 | CGPA: 10 / 10

PROFESSIONAL EXPERIENCE

Vikartre Solutions - Intern

OCT 2024 - MARCH 2025

- Assisted in system monitoring and troubleshooting for Linux & Windows environments.
- Worked with core AWS services like EC2, S3, RDS, IAM, CloudWatch, and VPC to support infrastructure tasks.
- Worked with cross-functional teams to enhance system security and operational efficiency.
- Gained hands-on experience with cloud-based solutions and IT automation tools and Supported real-time monitoring dashboards using CloudWatch and Grafana.
- Implemented **Python scripts** for on-time Backups of EC2 instances.
- Responded to system alerts and incident reports, following structured ITSM and ITIL
 processes.
- Documented troubleshooting steps and built a knowledge base for efficient issue resolution.

PROJECTS

E-Diary Management System

- Developed a responsive and user-friendly interface using HTML, CSS, and JavaScript.
- Implemented the backend using the Django python framework for efficient data processing.
- Utilized **SQLite for structured database management**.

Women's Safety Alert System Using AWS

- Developed a serverless Women's Safety Alert System using AWS Lambda, SNS, and
 DynamoDB for real-time emergency notifications.
- Used DynamoDB for user data management and SNS for sending Email alerts to emergency contacts
- Enabled static web hosting on **Amazon S3** to provide a front-end interface for triggering alerts.

IT Infrastructure Monitoring System

- Implemented automated alerts and performance dashboards using CloudWatch & Grafana.
- Ensured system reliability and optimized resource utilization.